





# 1Q 2024 FINANCIAL UPDATE **PRESENTATION**

PT Bank Rakyat Indonesia (PERSERO) Tbk.





# SHARE PRICE PERFORMANCE & OWNERSHIP

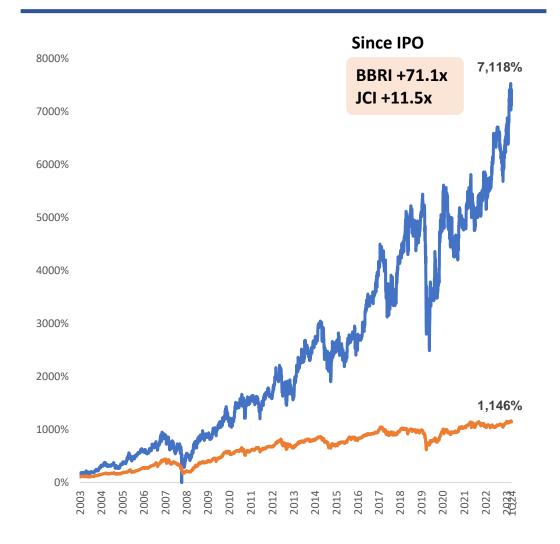




### **Ownership Composition as of 1Q24**

No	Description	No. of Investor	%	No. of Shares	%
ı	Domestic		,,		
	Government of RI	1	0.00%	80,610,976,876	53.19%
	2. Retail	340,877	97.44%	2,696,162,068	1.78%
	3. Employee	5,086	1.45%	15,473,992	0.01%
	4. Cooperatives	15	0.00%	5,499,730,523	3.63%
	5. Foundation	37	0.01%	253,264,818	0.17%
	6. Pension Funds	134	0.04%	1,627,055,035	1.07%
	7. Insurance	186	0.05%	2,135,773,356	1.41%
	8. Bank	8	0.00%	835,009,785	0.55%
	9. Corporations	311	0.09%	153,171,710	0.10%
	10. Mutual Funds	321	0.09%	1,561,691,176	1.03%
	11. Local Government	1	0.00%	1,590,000	0.00%
	Total Domestic	346,977	99.18%	95,389,899,339	62.94%
Ш	Foreign				
	1. Retail	376	0.11%	38,746,424	0.03%
	2. Institutional	2,477	0.71%	56,130,355,841	37.04%
	Total Foreign	2,853	0.82%	56,169,102,265	37.06%
Ш	Total	349,830	100.00%	151,559,001,604	100.00%

#### **BBRI Share Performance vs JCI since IPO**



Source : Datindo







Overview`	
Macro Economic Metrics	5
Key Financial Highlights	6
Strengths and Challenges	7
2024 BRI Group Guidance	8
1Q24 Financial Performance	9
Balance Sheet	10
Income Statement	14
Other Operating Income & Operating Expense	16
Subsidiaries Contribution to BRI Group	19
Loan Quality	20
Ultra Micro & Micro Business	26
Appendix:	
Digital Initiatives	31
ESG Initiatives	38
Investment Proposition	51
1Q24 Bank Only Performance	59
1Q24 Bank Only Loan Quality	71
Others	76





**WBRI** 





### MACRO ECONOMIC METRICS



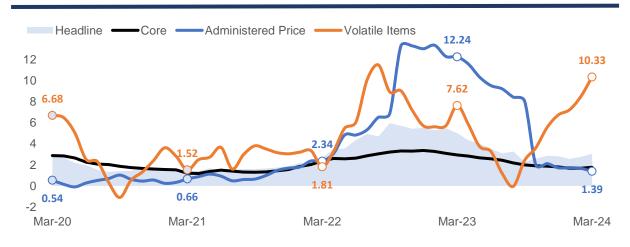




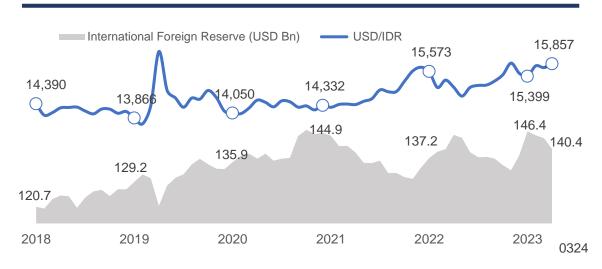
### **Quarterly GDP Growth (% YoY)**



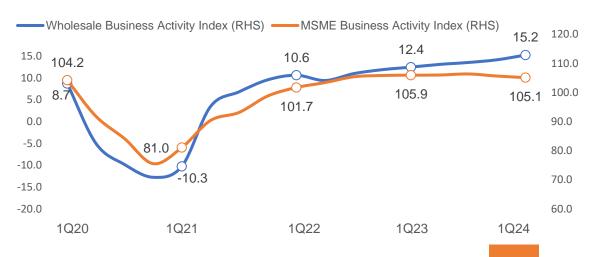
### **Inflation Trend (YoY %)**



### Foreign Reserves & IDR/USD



### **Business Index: MSME vs Wholesale, MA (4)**





# **KEY FINANCIAL HIGHLIGHTS**

# Double Digit Loan Growth at 10.9%, Strong PPOP, CoC Being Addressed



Description		Consolidated							
Description	1Q24	2023	1Q23	g QoQ	g YoY				
Total Loan & Financing (IDR Bn)	1,308,651	1,266,429	1,180,121	3.3%	10.9%				
Micro/ Total Loans	47.6%	48.3%	47.7%	-0.7%	-0.2%				
Pre-Provision Operating Profit (IDR Bn)	30,747	106,508	25,153	12.5%	22.2%				
NIM	7.84%	7.95%	7.84%	-0.1%	0.0%				
Total CAR	23.97%	27.27%	24.98%	-3.3%	-1.0%				
CASA %	61.66%	64.35%	64.53%	-2.7%	-2.9%				
Cost to Income Ratio (CIR)	37.43%	41.89%	47.99%	-4.5%	-10.6%				
NPL (Gross)	3.11%	2.95%	2.86%	0.2%	0.3%				
Credit Cost	3.83%	2.38%	2.39%	1.4%	1.4%				
ROA After Tax	3.22%	3.24%	3.45%	0.0%	-0.2%				
ROE B/S	20.56%	19.95%	20.98%	0.6%	-0.4%				
Leverage	6.7	6.2	6.4	0.4	0.2				
Net Profit (IDR Bn)	15,983	60,425	15,564	-1.4%	2.7%				
PATMI (IDR Bn)	15,886	60,100	15,502	-1.4%	2.5%				



# **1Q24 STRENGTHS AND CHALLENGES**





### **Key Strengths**

### ■ Asset Shift Supports Higher Yields

- Loans to earnings assets increased to 71.4% from 70% in the year ago period, and the lending yield increased to 13.6% (+68bps YoY), supported by portfolio rebalancing (shift from KUR to Kupedes) & loan repricing of our managed rate portfolio that increased to 32.2% from 31.4% of total loan in the year ago period
- The higher margin Ultra Micro (PNM & Pegadaian) portfolio has increased by 13.5% YoY and continues to outpace the bank only loan growth, now accounting for 9.27% of total loans and 19.2% of net interest income.

### ■ Better Capital Leverage and Strong PPOP Growth

- Our leverage increased to 6.7x from 6.4x, in line with our target to increase
  on a YoY basis continuously and reach our 6.5x 7x medium term leverage
  target, the primary contributor was loan growth increased to 10.9% from
  9.7% in the year ago period.
- Our liability sensitive balance sheet was able to maintain NIM at 7.84% supported by an increasing earning asset base and the mix shift in our micro portfolio, despite the impact of rising cost of funds. Moreover, strong recovery income growth at 48.2% yoy also supported PPOP growth of 22.2% yoy.

### **Key Challenges**

### ☐ Asset Quality Impacted by Macroeconomic Condition

- Food inflation due to rising agricultural prices that was further compounded by the impact from El Niño exceeded minimum wage increase and weak government spending. This negatively impacted our micro and small business portfolios, increasing SML and NPL in these segments.
- Gross credit cost is at 3.83%, above our FY24 guidance, as we frontloaded provision for micro and small.
- BRI still maintains ample NPL Coverage at 214.26% and Loan Loss Reserve at 6.6%, well above the pre-covid level of below 4.5%.

### ☐ High for Longer Prolonged Tight Liquidity in the System

- Elevated interest rates and funding costs may reunder a
  potentially higher for longer situation as macroeconomic conditions, a
  weaker exchange rate and inflation and geopolitical tension led to
  higher system competition for funding.
- CASA declined to 61.66% in 1Q24 as we frontloaded deposit to anticipate dividend payment and Ramadhan season. Our strategy has maintained CASA above pre-covid levels at above 60%, and Cost of Funds slightly improved from exit Cost of Funds in Dec-23 at 3.69% to 3.59% in1Q24





### 2024 Guidance

	FY23	1Q24	Initial	New
Loan Growth (YoY)	11.2%	10.9%	11% - 12%	10% - 12%
NIM	7.95%	7.84%	7.9% - 8.0%	7.6% - 8.0%
Credit Cost	2.38%	3.83%	2.2% - 2.3%	Max. 3%
NPL	2.95%	3.11%	2.7% - 2.9%	< 3%
CIR	41.89 (Consolidated)	37.43% (Consolidated)	41% - 42% (Consolidated)	41% - 42% (Consolidated)







1Q24

| FINANCIAL PERFORMANCE



# Funding Growth Starting To Improve, CASA increased nearly 8% YoY





(IDR Bn)

Items	1Q24	2023	1Q23	g QoQ	g YoY
Cash and Cash Equivalent	110,311	133,513	116,153	-17.4%	-5.0%
Total Earning Assets:	1,832,207	1,791,006	1,685,810	2.3%	8.7%
- Placement with BI & Other Banks	69,046	87,557	80,386	-21.1%	-14.1%
- Receivables (Acceptance & Others)	76,139	65,024	50,512	17.1%	50.7%
- Loans & Financing	1,308,651	1,266,429	1,180,121	3.3%	10.9%
- Gov't Bonds & Marketable Securities	370,907	364,687	368,153	1.7%	0.7%
- Other Earning Assets	7,463	7,308	6,639	2.1%	12.4%
Earning Asset Provision:	(89,398)	(88,172)	(97,220)	1.4%	-8.0%
- Loans and Financing Provisions	(87,076)	(85,502)	(95,187)	1.8%	-8.5%
- Other Provisions	(2,323)	(2,670)	(2,033)	-13.0%	14.2%
Fixed & Non Earning Assets	135,955	128,660	118,230	5.7%	15.0%
Total Assets	1,989,074	1,965,007	1,822,973	1.2%	9.1%
Third Party Funds :	1,416,213	1,358,329	1,255,453	4.3%	12.8%
- CASA	873,298	874,070	810,091	-0.1%	7.8%
Current Account	354,386	346,124	309,890	2.4%	14.4%
Savings Account	518,912	527,946	500,201	-1.7%	3.7%
- Time Deposits	542,916	484,259	445,362	12.1%	21.9%
Other Interest Bearing Liabilities	178,360	180,023	161,946	-0.9%	10.1%
Non-Interest Bearing Liabilities	95,602	110,184	121,124	-13.2%	-21.1%
Total Liabilities	1,690,175	1,648,535	1,538,523	2.5%	9.9%
Tier 1 Capital	266,204	283,949	254,832	-6.2%	4.5%
Total Equity	298,898	316,472	284,451	-5.6%	5.1%
Total Liabilities & Equity	1,989,074	1,965,007	1,822,973	1.2%	9.1%

2022	2021	2020
178,343	82,727	83,806
1,665,968	1,588,914	1,511,922
91,890	73,048	80,118
47,146	39,949	35,967
1,139,077	1,042,867	1,020,193
381,339	426,964	374,124
6,515	6,086	1,520
(94,975)	(89,821)	(72,747)
(93,088)	(87,829)	(70,395)
(1,887)	(1,991)	(2,353)
116,303	96,278	87,085
1,865,639	1,678,098	1,610,065
1,307,884	1,138,743	1,120,922
872,404	718,267	668,796
349,756	220,590	192,730
522,648	497,677	476,066
435,481	420,476	452,126
162,817	167,005	195,651
91,543	80,563	64,025
1,562,244	1,386,311	1,380,598
273,812	266,166	187,205
303,395	291,787	229,467
1,865,639	1,678,098	1,610,065



# **LOANS & FINANCING PORTFOLIO**

Meets Expectations, Micro Growth Rate Impacted by Write-Offs



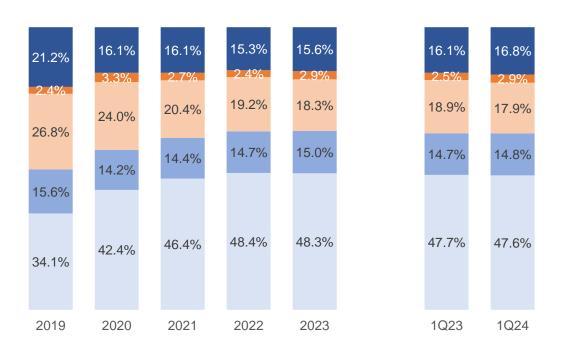


### **Loan Outstanding – by business segment**

(IDR Tn)

### Composition – by business segment (%)





(	,	Micro	Consumer	— Small	Medium	Corporate	— Total
	YoY Growth (%)	10.5	11.6	5.4	27.7	15.1	10.9
ĺ	(IDR Tn)	59.2	20.2	12.1	8.3	28.8	128.5



# STRONG DEPOSIT GROWTH

CASA declined to 61.7%, retail funding increased 10.5% YoY





**Deposit Growth** 

(IDR Tn)

### **Deposit Products per Segment\***

(IDR Tn)



-	Total De	posits	1Q24: F	Rp1,410	.4 Tn				
		■ Dema	and Depo	osit = S	Savings	■Time	Deposit		Growth YoY
M	licro	335.4	356.3	367.7	373.5		351.1	367.2	4.6%
	<b>296.6</b> 45.7	45.1	43.4	43.5	48.5		43.8	49.8	12.7%
	249.6 1.3	289.1	311.3 1.6	322.7 1.5	323.7 1.3		305.7	316.0 1.4	3.4%
	2019	2020	2021	2022	2023		1Q23	1Q24	-12.1%
R	etail	410.6	412.6	469.1	488.1		454.4	502.0	10.5%
	374.6	410.0	412.0	180.0	197.4		172.0	210.2	22.2%
	155.2	170.5	154.7	100.0			172.0		
	154.7	170.0	183.3	198.4	202.7		193.9	201.0	3.7%
	64.7	70.1	74.6	90.7	88.1		88.5	90.7	2.5%
	2019	2020	2021	2022	2023		1Q23	1Q24	
VV	/holes	aie		464.0	491.1		444.0	541.2	21.9%
	298.6	306.6	359.0	206.7	233.7		224.2	277.9	23.9%
	196.7	195.0	215.8	257.3	257.4		210.9	263.3	10.09
	101.9	111.7	143.2				219.8		19.8%
	2019	2020	2021	2022	2023		1Q23	1Q24	

\*Data is presented in Bank Only

12

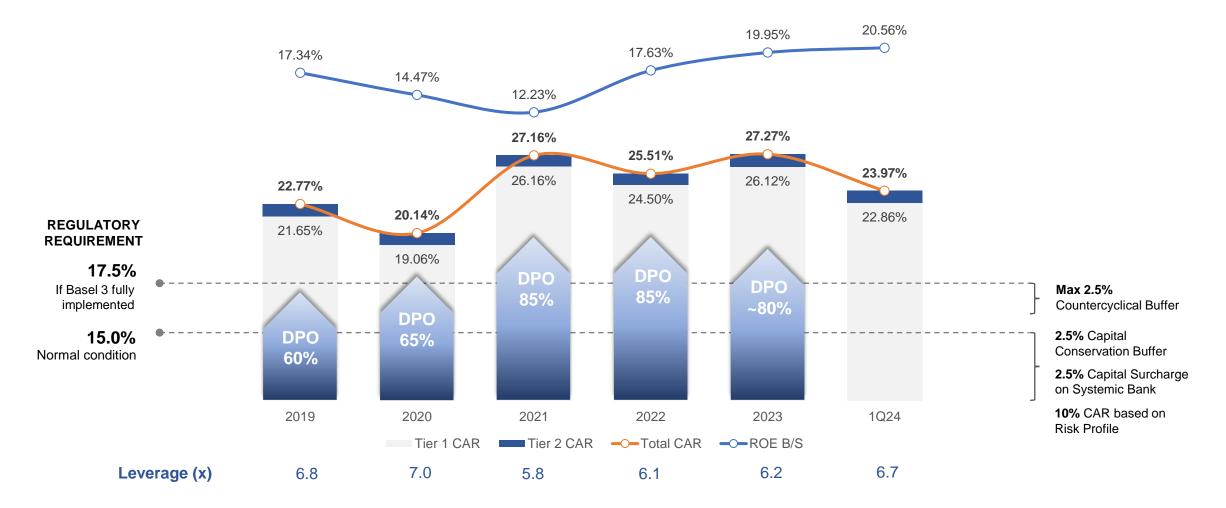


# WELL CAPITALIZED BALANCE SHEET PROVIDES FLEXIBILITY









- As of Jan'23, as part of the implementation of Basel 3, the change on RWA of Operational & Credit Risk adds 329bps to BRI total CAR
- BRI distributed **full year dividend** of Rp319 per share paid on 28 March 2024 (including interim dividend of Rp84 per share)







(IDR Bn)

Items	1Q24	4Q23	1Q23	g QoQ	g YoY
Interest Income	50,075	47,103	42,460	6.3%	17.9%
Interest Expense	(14,123)	(13,116)	(9,681)	7.7%	45.9%
Net Interest Income	35,952	33,987	32,779	5.8%	9.7%
Net Premium Income	562	343	442	64.0%	27.0%
Other Operating Income (Non-Interest) - incld. Gold	12,622	14,108	10,022	-10.5%	25.9%
Total Operating Expenses	(18,389)	(21,110)	(18,091)	-12.9%	1.7%
Personnel Expenses	(9,764)	(8,356)	(10,685)	16.9%	-8.6%
G&A Expenses	(6,917)	(8,061)	(6,570)	-14.2%	5.3%
Others Expenses	(1,708)	(4,693)	(836)	-63.6%	104.4%
Pre Provision Operating Profit	30,747	27,328	25,153	12.5%	22.2%
Provision Expenses	(10,713)	(6,700)	(5,599)	59.9%	91.4%
Loan - Provision Exp	(12,336)	(6,955)	(6,936)	77.4%	77.9%
Non Loan - Provision Exp	1,623	255	1,337	536.3%	21.4%
Profit From Operations	20,034	20,628	19,555	-2.9%	2.4%
Non Operating Income	(109)	84	42	-230.3%	-359.5%
Net Income Before Tax	19,925	20,711	19,597	-3.8%	1.7%
Net Profit	15,983	16,211	15,564	-1.4%	2.7%
Profit After Tax & Minority Interest (PATMI)	15,886	16,107	15,502	-1.4%	2.5%

2023	2022	2021
178,996	151,875	143,523
(43,813)	(27,278)	(29,429)
135,183	124,597	114,094
2,161	1,577	1,043
45,945	39,426	34,933
(76,782)	(74,316)	(69,635)
(37,850)	(39,390)	(38,047)
(28,484)	(25,959)	(23,269)
(10,448)	(8,967)	(8,319)
106,508	91,285	80,435
(29,679)	(26,979)	(39,291)
(28,751)	(27,894)	(36,576)
(929)	914	(2,715)
76,829	64,306	41,144
(399)	291	(152)
76,430	64,597	40,992
60,425	51,408	30,756
60,100	51,170	31,067

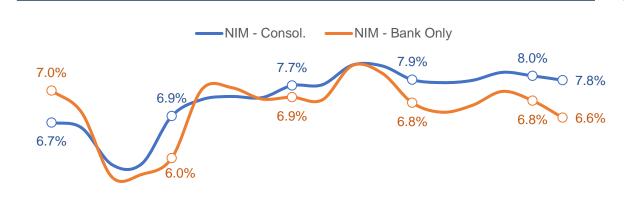


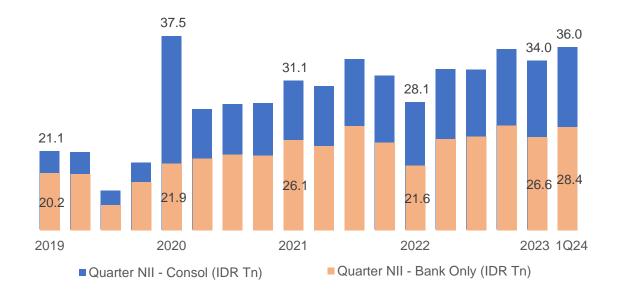
# **Earning Asset Yield & Margins Remain Elevated**





### NIM - Bank Only vs Consolidated

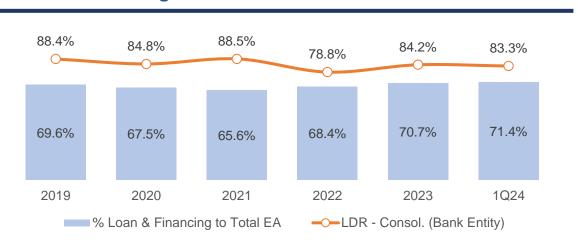




### Lending Yield, EA Yield, and Cost of Fund



### Loan & Financing to Total EA and LDR





# OTHER OPERATING INCOME & OPERATING EXPENSES





Recoveries Support Non-Interest Income, Seasonally Low OpEx Up Only 1.7%

### **Other Operating Income**

(IDR Bn)

Items	1Q24	4Q23	1Q23	g QoQ	g YoY	2023	2022	2021
Fees and Commissions	5,431	5,178	5,080	4.9%	6.9%	20,738	18,795	17,062
Recovery of Written-Off Assets	4,391	5,922	2,962	-25.9%	48.2%	16,834	12,468	9,006
Gain on Sale of Securities - Net	460	422	384	9.0%	19.7%	1,887	1,518	3,453
Gain on Foreign Exchange - Net	246	111	222	122.6%	11.0%	403	1,132	1,714
Unrealized Gain on Changes in Fair Value of Securities	147	4	178	3835.2%	-17.6%	226	146	120
Others	1,860	2,378	1,117	-21.8%	66.6%	5,539	5,069	3,351
Total Other Operating Income	12,535	14,014	9,943	-10.6%	26.1%	45,626	39,128	34,705
Net Gold	87	94	80	-8.0%	8.7%	320	299	227
Other Operating Income (Non-Interest) - incld. Gold	12,622	14,108	10,022	-10.5%	25.9%	45,945	39,426	34,933

## **Operating Expenses**

(IDR Bn)

Items	1Q24	4Q23	1Q23	g QoQ	g YoY
Salaries and Employee Benefits	9,764	8,356	10,685	16.9%	-8.6%
General and Administrative	6,917	8,061	6,570	-14.2%	5.3%
Others	1,708	4,693	836	-63.6%	104.4%
Total Operating Expense	18,389	21,110	18,091	-12.9%	1.7%

2023	2022	2021
37,850	39,390	38,047
28,484	25,959	23,269
10,448	8,967	8,319
76,782	74,316	69,635



### FEE & OTHER OPERATING INCOME





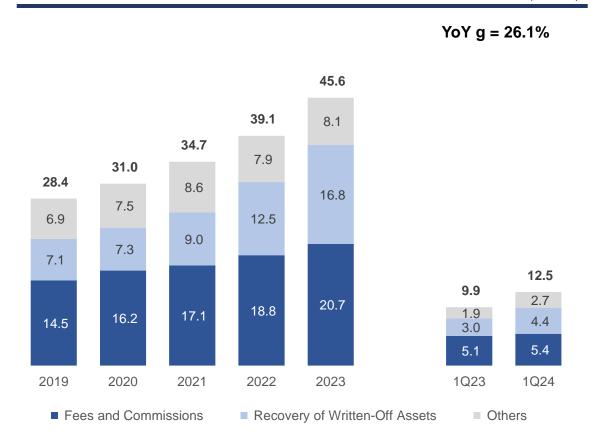


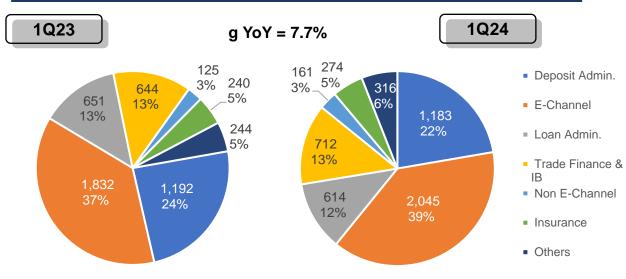
### **Consolidated - Other Operating Income**

(IDR Tn)

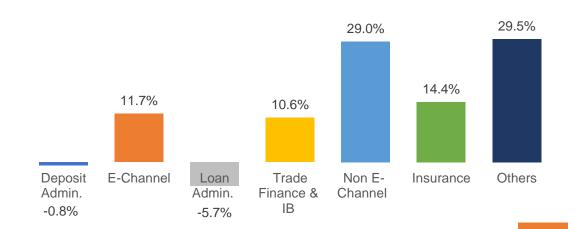
Bank Only - Fee and Commission - Composition

(IDR Bn)





### **Bank Only - Fee and Commission YoY Growth**



Other Operating Income growth driven by Fee Based Income and Recovery Income



# **OPERATING EXPENSE BREAKDOWN**

Consistent Improvement in Cost Management, Seasonality Impact





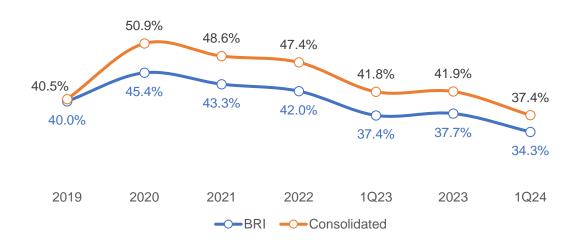
(IDR Bn)

Items	1Q24	4Q23	1Q23	g QoQ	g YoY
Bank Only - Personnel Expenses	6,836	5,339	7,614	28.0%	-10.2%
Bank Only - G&A Expenses	5,086	6,179	4,941	-17.7%	2.9%
Bank Only - Others Expenses	1,442	4,321	620	-66.6%	132.5%
Bank-Only Operating Expense	13,365	15,839	13,175	-15.6%	1.4%
Subsidiaries - Personnel Expenses	2,927	3,017	3,071	-3.0%	-4.7%
Subsidiaries - G&A Expenses	1,832	1,882	1,629	-2.7%	12.4%
Subsidiaries - Others Expenses	266	372	215	-28.5%	23.4%
Subsidiaries Operating Expense	5,025	5,270	4,916	-4.7%	2.2%
Consolidated - Personnel Expenses	9,764	8,356	10,685	16.9%	-8.6%
Consolidated - G&A Expenses	6,917	8,061	6,570	-14.2%	5.3%
Consolidated - Others Expenses	1,708	4,693	836	-63.6%	104.4%
Consolidated Operating Expense	18,389	21,110	18,091	-12.9%	1.7%

2023	2022	2021
26,519	29,316	29,961
21,020	19,039	17,693
9,506	8,263	7,124
57,046	56,618	54,778
11,331	10,074	8,086
7,464	6,920	5,576
941	704	1,195
19,737	17,698	14,857
37,850	39,390	38,047
28,484	25,959	23,269
10,448	8,967	8,319
76,782	74,316	69,635

### **Cost to Income Ratio: Bank Only vs Consolidated\***

# Cost to Asset Ratio: Bank Only vs Consolidated\*







99.88%

9.2 Tn

# SUBSIDIARIES CONTRIBUTION TO BRI GROUP

100%

29 Bn

Subsidiaries Contribute 13.8% to Consolidated Net Profit

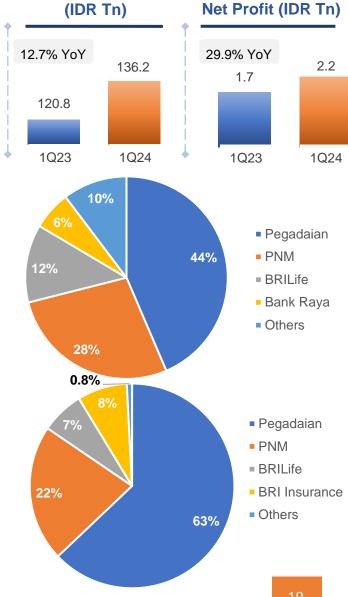


**Loan & Financing** 



#### **BRI Subsidiaries** BRI Ownership Total Asset 1Q24 **BRI**insurance Market Leader in General Insurance Provider Pegadaian Pawn Industry (property, vehicle, etc) 99.99% 86.6 Tn 90.00% 6.9 Tn National Leader in **BRI** ventures Community Based Lending 99.99% 54.6 Tn 99.97% 2.6 Tn **BRI**life **BRI** danareksa sekuritas 67.00% 51.00% 24.8 Tn 1.4 Tn Digital Bank focused BRI manajemen investasi in MSME especially gig economy 86.85% 12.3 Tn 65.00% 305 Bn **BRI**finance **BRI**remittance











# LOAN QUALITY





# Non-Performing Loan – by Segment

Segment	1Q24	1Q23	2023	2022	2021	2020	2019
Micro	2.69%	2.24%	2.47%	1.74%	1.49%	0.83%	1.18%
Consumer	2.20%	2.01%	1.97%	1.83%	1.78%	1.49%	1.10%
Small	5.44%	4.45%	4.88%	4.30%	4.05%	3.61%	3.17%
Medium	2.21%	2.06%	2.56%	2.26%	3.57%	4.61%	5.38%
Corporate	3.33%	4.19%	3.86%	4.68%	6.68%	7.57%	5.18%
Bank Only - NPL%	3.27%	3.02%	3.12%	2.82%	3.08%	2.94%	2.62%
Subsidiaries - NPL%	1.51%	1.30%	1.20%	1.24%	2.08%	2.49%	5.89%
Consolidated - NPL %	3.11%	2.86%	2.95%	2.67%	3.00%	2.88%	2.80%

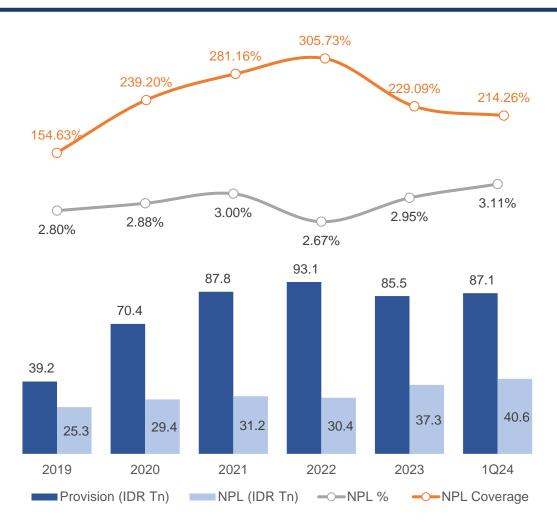
# **Special Mention – by Segment**

Segment	1Q24	1Q23	2023	3	2022	2021	2020	2019
Micro	7.11%	6.17%	5.7	20/	3.95%	3.03%	5 2.47%	3.519
IVIICIO	7.1170	0.17%	5.7	<b>2</b> 70	3.95%	3.03%	2.4770	3.31
Consumer	2.89%	3.45%	2.8	4%	2.76%	2.20%	2.69%	2.529
Small	6.26%	5.70%	5.1	5%	4.30%	3.42%	3.19%	4.63%
Medium	2.75%	3.08%	2.5	2%	2.55%	3.08%	3.07%	2.979
Corporate	4.18%	3.46%	4.6	7%	4.32%	6.94%	2.85%	5.04%
Bank Only - SML%	5.58%	5.08%	4.8	7%	3.87%	3.70%	<b>2.75</b> %	3.93%
Subsidiaries - SML%	6.17%	6.03%	4.8	4%	3.90%	4.68%	6.00%	4.41%
Consolidated - SML %	5.68%	5.20%	4.9	0%	3.90%	3.81%	3.13%	3.97%

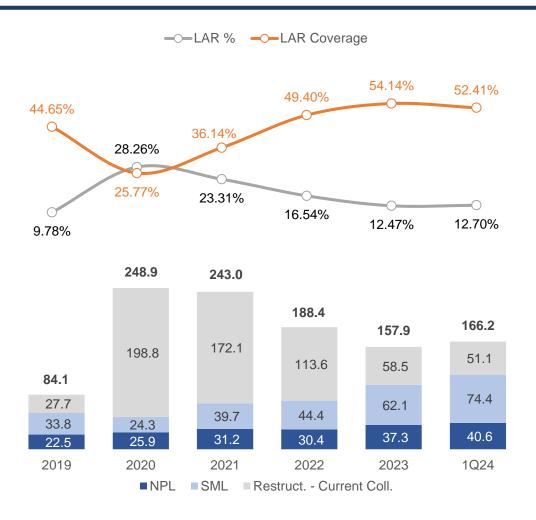
# HISTORICAL NPL & LAR DATA Ample Provisions to Balance Risk Management



### **NPL & NPL Coverage**



### LAR & LAR Coverage



Since 2021, LAR and LAR Coverage are presented in consolidated number

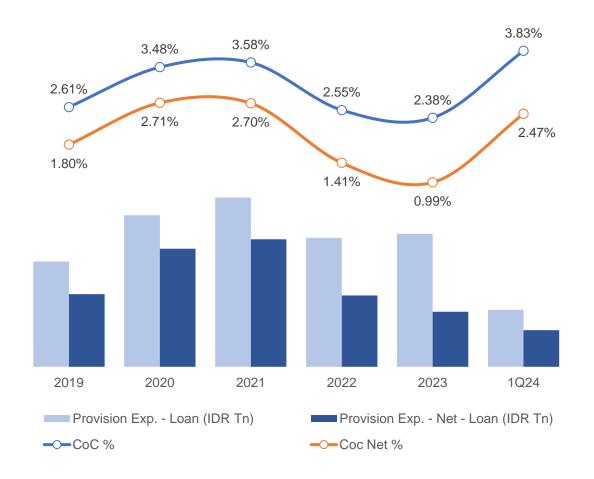


# **CREDIT COST, WRITE OFF, AND RECOVERY**

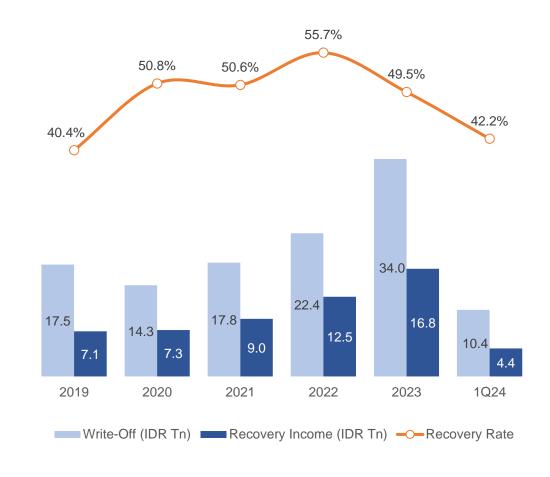




### **Credit Cost**



### Write Off & Recovery





# **COVID-19 RESTRUCTURED LOAN – BANK ONLY (1/2)**

BUMN UNTUK BRI



Declining Restructured Loan Outstanding and Borrowers



(IDR Tn)

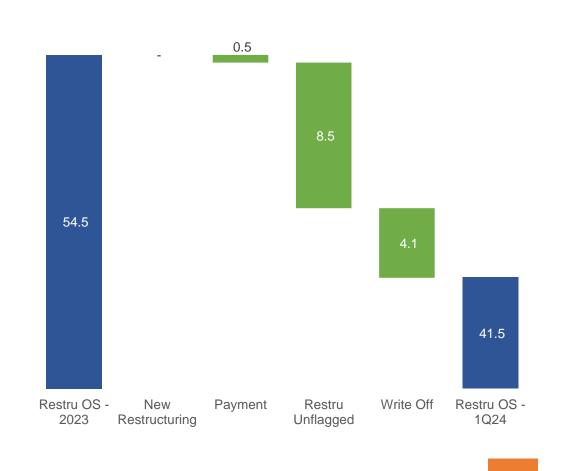
#### **Covid-19 Restructured Loan Movement**

(IDR Tn)



#### **# Borrowers** (in Mn)







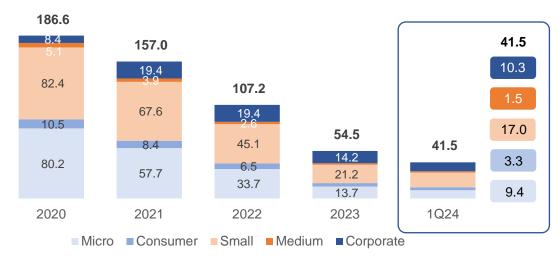
# **COVID-19 RESTRUCTURED LOAN – BANK ONLY (2/2)**



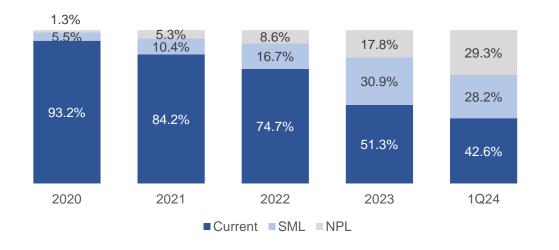


### **OS by Segment**

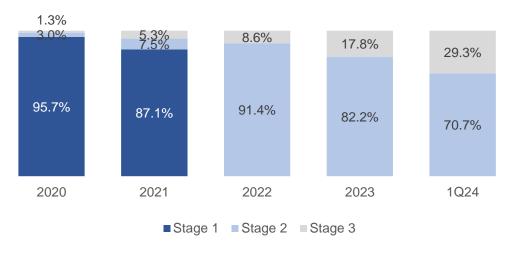
(IDR Tn)



## **Covid-19 Restructured Loans by Collectability**



### **Covid-19 Restructured Loans by Stage**



### **Covid-19 Loan Provisioning**









ULTRA MICRO &MICRO BUSINESS



### ADDRESSING THE ISSUE: MICRO BUSINESS STRATEGY

First Line and Second Line Business Model Actions to Improve Risk Management





### **Risk-Profile Based Growth Strategy**

Regional Offices' growth strategy based on risk profile:

- Micro loan growth targets for each regional office have been adjusted based on the risk profile using vintage analysis
- Provide an adequate pipeline with national coverage to support disbursement target
- Utilize data analytics to procure loan pipeline via parameters of payment history, bank statement analysis, collateral coverage, and installment period

### **Business Process Implementation**

Strengthening the implementation of existing business processes and initiating new business processes

- Data analytics based on 3 main parameters (ie, economic sector, regional risk profile and risk category) to determine borrower loan top-up plafond
- Multiple credit approval tiering

  Multiple loan approval limits for unit managers based on asset quality trend and vintage analysis with loan ceiling tiering of (1) up to Rp25Mn; (2) Rp25Mn Rp50Mn; (3) Rp50Mn Rp100Mn; and (4) Rp100Mn Rp150Mn
- Risk grade credit scoring adjustment

  Utilization of analytical data for evaluating the Cut-off Risk Grade of Micro loans
- Risk-based repayment capacity

  Pre-screening tools by determining borrower's repayment capacity based on age, loan cycle, loan tenor and sectoral / industry NPL for risk control within the range of 60% 85%

### **Human Capital Enhancement**

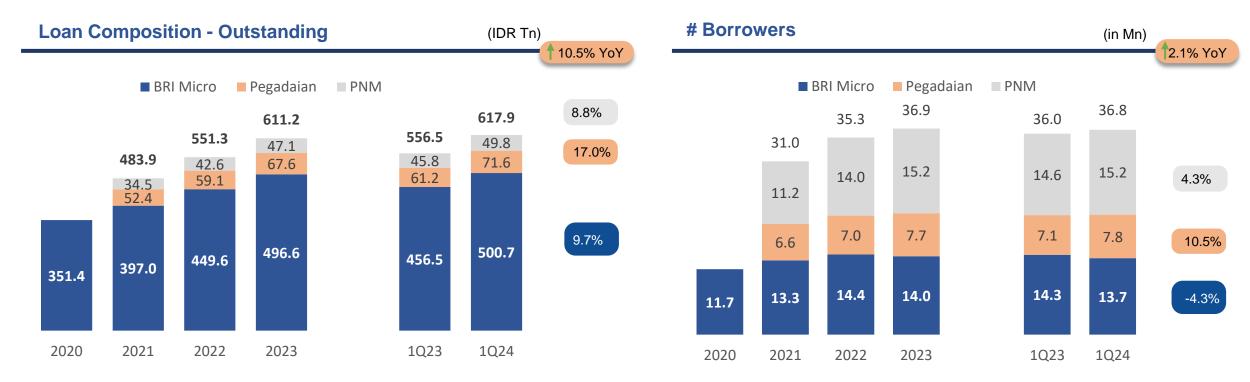
Strengthening Loan Officer training to support quality business growth

- Loan officers role assessment credit function in rural areas and ecosystem function
- Reassess Micro Unit Manager and relocate based on the capability to categorize them into "Fit to Urban" and "Fit to Rural"
- Enforce Micro Business Manager role in portfolio management, especially asset quality focusing on vintage analysis
- Add Micro loan officers and Business Support Assistants by ~1,800 employees

The improvement on Micro Risk Management has been implemented since 1Q24, but the impact may not be well-reflected in April 2024 number as there are only **16 working days** in the month due to long Eid holidays.







atios

Description BRI				Pegadaian			PNM					
Besonption	FY22	1Q23	FY23	1Q24	FY22	1Q23	FY23	1Q24	FY22	1Q23	FY23	1Q24
Cost of Fund	1.9%	2.6%	2.9%	3.5%	4.9%	5.7%	5.9%	6.1%	7.6%	6.9%	6.8%	6.6%
Credit Cost	2.5%	2.4%	2.4%	3.8%	0.9%	1.0%	0.2%	1.1%	5.7%	3.9%	5.7%	6.8%
CIR	42.0%	37.4%	37.7%	34.3%	63.7%	55.5%	59.4%	51.8%	67.7%	70.2%	64.5%	59.7%



# **BRI MICRO BUSINESS PERFORMANCE**

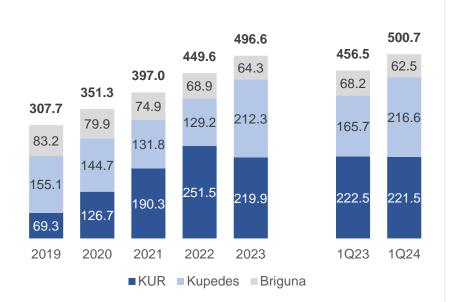
Increasing Kupedes Composition; 64% of Consolidated Micro Loans Non-Subsidized





### **Micro Loan Outstanding**

(IDR Tn)

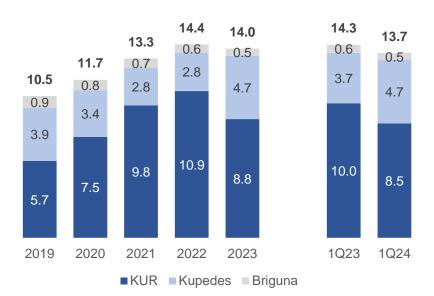


### **Growth YoY**

Product	2019	2020	2021	2022	2023	1Q23 1Q24
KUR	7.9%	82.8%	50.1%	32.2%	-12.6%	4.1% -0.5%
Kupedes	18.1%	-6.8%	-8.9%	-1.9%	64.3%	29.3% 30.7%
Briguna	5.8%	-4.0%	-6.3%	-8.0%	-6.7%	-7.2% -8.3%
Total	12.2%	14.2%	13.0%	13.3%	10.4%	9.9% 9.7%

### # Borrowers

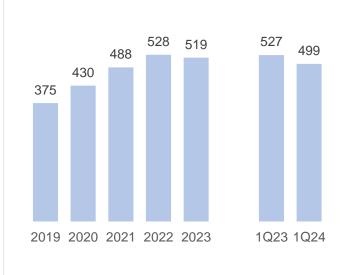
(in Mn)



### **Growth YoY**

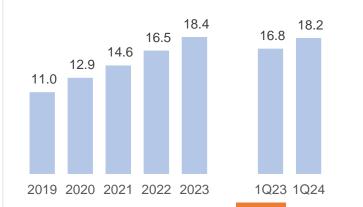
Product	2019	2020	2021	2022	2023	1Q23 1Q24
KUR	4.5%	31.4%	31.1%	10.8%	-19.12%	-3.3%-15.0%
Kupedes	8.7%	-12.8%	-19.5%	2.7%	64.71%	43.0% 25.9%
Briguna	-3.9%	-9.8%	-10.1%	-13.6%	-12.62%	-10.4%-13.7%
Total	5.3%	11.4%	13.5%	7.8%	-2.2%	5.3% -4.3%

### # Borrowers per Loan Officer



## **Loan OS per Loan Officer**

(in Bn)







# **APPENDIX**





**DIGITAL INITIATIVES** 



### **BRIMO**

Accelerate Integration and Ecosystem Synergies. More Than 300+ Features in Just 3 years





Better user experience to customers by integrating 8 points of customer needs in one application



### **Highest Rating Mobile Banking**



10M+ Download 127K Review



10M+ Download 1M Review







### **BRISPOT**

# Improving Productivity and Efficiency by Digitalizing Business Process through BRISPOT **BUNNIUK** INDONESIA BRISPOT







+100K Users (loan officers & approvers) +157 Impactful Features Micro +76 Small +37 Consumer +44

#### **BRISPOT Features**

- **Boost Productivity** 
  - · Sales & pipeline
  - Portfolio balancing dashboard
  - Profit & loss portfolio
  - · Working area mapping
  - · UMi corner integration

- BRILink partnership
- KPI visibility
- Activity suggestion
- QRIS acquisition
- Radar CASA

- **Increase Efficiency** 
  - · Automated pre-screening
  - Less paper
  - All in one application
  - Pick up transaction
  - **BRISURF** integration
- Online loan application letter register
- Scheduled marketing
- Automated AGF registration
- **Strengthen Risk Management** 
  - Monitoring & evaluation
  - Monitoring point to point
  - "Activity Today"
  - Assistance

- Early warning system
- Loan collection
- KUR limit monitoring
- Credit restructuring

### **Boost Productivity & Unleash the Potential**

### **Digitalization**

After **Before** 

- Double work
- Variative financial assessment
- · No cross-selling module



- All in one go
- Standardized template
- Build-in cross-sell module

#### **Automation**

Before After

- Manual prescreening
- Manual disbursement
- Manual reminder by loan officer



- Automatic prescreening
- Automatic disbursement
- SMS & email notifications

### **Simplification**

**Before** After

- Paper based loan application
- Manual mapping
- · Approval process in 20 days



- · Paperless loan application
- Geo-tagging technology
- · Less in 1 day



### **BRILINK AGENT**

### Redefining Agent's Roles to Tap the Untapped





#### **SERVICES PROVIDED**





Enhance business process

S

Ш C

>

~

Ш

S

>

U

Ш

4

~

S

· Empower agent community & capabilities

 Introduce agent loyalty programs



• Develop agents as local super store

• Utilize big data capabilities through BRIBRAIN

## STRATEGY

• Redefine role of agents to support UMi Ecosystem

**UMi Enabler** 

 Integrate BRILink platform with UMi Corner & Gadai platform

### **Sales Channel Collaborator**

- Increase numbers of cross sell BRI Group marketmatched products
- Platform integration to create excellent user experiences







# PNM & PEGADAIAN



### PT. PERMODALAN NASIONAL MADANI

Leading Women's Group Lender in Indonesia



IDR Bn











**Balance Sheet Highlight** 

Balanco oncot inginigni					
	2022	2023	1Q23	1Q24	g YoY
Total Assets	46,833	51,047	50,903	54,600	7.3%
Loan Outstanding (Gross)	42,595	47,080	45,761	49,780	8.8%
Total Liability	39,405	41,982	43,044	45,051	4.7%
Total Equity	7,429	9,066	7,859	9,549	21.5%

**Income Statement** Highlight

	2022	2023	1Q23	1Q24	g YoY
Net Interest Income	10,236	12,358	3,148	3,350	6.4%
Other Operating Income	314	237	62	36	-41.7%
Overhead Cost	7,141	8,118	2,255	2,023	-10.3%
Net Income After Tax	992	1,650	433	476	10.0%

**Key Ratios** 

	2022	2023	1Q23	1Q24	g YoY
NIM	26.3%	27.3%	28.0%	27.0%	-1.0%
COF	7.6%	6.8%	6.9%	6.6%	-0.3%
COC	5.7%	5.7%	3.9%	6.8%	2.9%
CIR	67.7%	63.4%	70.2%	59.7%	-10.5%

### The largest group lending provider in Indonesia

- Catering to more than 15.2 Mn borrowers, including 15.1 Mn group lending borrowers
- Providing loans that are aimed to empower underprivileged women





# PT. PEGADAIAN

# Market Leader in Indonesia's Pawn Industry Services







**Balance Sheet Highlight** 

Dalance Officer Highlight					
	2022	2023	1Q23	1Q24	g YoY
Total Assets	73,330	82,589	76,137	86,998	14.3%
Loan Outstanding (Gross)	59,053	67,574	61,159	71,565	17.0%
Total Liability	44,911	42,952	46,962	53,048	13.0%
Total Equity	28,418	32,636	29,176	33,950	16.4%

### **Income Statement** Highlight

	2022	2023	1Q23	1Q24	g YoY
Net Interest Income	11,645	12,433	2,922	3,631	24.3%
Other Operating Income	1,638	1,912	488	504	3.3%
Overhead Cost*	8,463	8,528	1,886	2,141	13.5%
Net Income After Tax	3,299	4,377	1,040	1,385	33.2%
*Evaluding Cost of Good Sold for gold					

Excluding Cost of Good Sold for gold

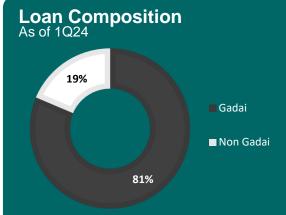
#### **Key Ratios**

	2022	2023	1Q23	1Q24	$\Delta YoY$
NIM	21.2%	19.7%	19.6%	20.8%	1.2%
COF	4.9%	5.9%	5.7%	6.1%	0.4%
COC	0.9%	0.2%	1.0%	1.1%	0.1%
CIR	63.7%	59.4%	55.3%	51.8%	-3.6%

### The oldest pawn service provider with more than 120 years experience

- The largest pawn service provider based on Asset & Loan
- Leader in pawn lending with market share of more than 95%, catering to more than 7.8 Mn borrowers

# IDR Bn



#### **Products & Services**

- Pawn financingGold savings
- financing
- Micro-fiduciaryOthers (e.g., money) transfers, payments)

#### **Extensive Network & Sales Force**





+ 4,000 Outlets

+2,500 sales force





+7.8 Mio Active Borrowers

**Gold Savings** +3.1 Mio Active Cust. with +7.7 Tonne gold outstanding





# **ESG INITIATIVES**



# VALUE BEYOND PROFIT, COMMITMENT TO ESG

At The Forefront of ESG Implementation





## **BRI Sustainability Journey**

Oil and Gas policy
 Issued Green Bonds (IDR 2.5 Tn)

- Established ESG Roadmap
- Issued Green Bond (IDR 5 Tn)
   Signatory of Partnership for Carbon Accounting Financials
  - New Green office Building
    - BRI Menanam Program
  - Pulp & Paper Loan Policy
- Conducted Financed Emission Calculation

Conducted Green House Gas (GHG) Emission Calculation

- Issued internal ESG Policies (General Sustainable Finance & CPO Policy)
  - First Mover on Sustainable Banking





2023

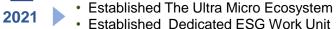
2022

2020

2017

2013

- Participant of United Nations Global Compact (UNGC)
  - Committed to Science Based Target Initiatives (SBTI) to set Net Zero Target
  - Issued TCFD Report
  - Targeting net zero emissions in 2050
  - Issued policies related to Principles of Human Rights in Employment



- · Established ESG Committee
- Constituent of Indonesia ESG Leader Index
- 2019 Issued sustainability bond (\$ 500 Mn)
  - Submitted Sustainable Finance Action Plan 2019 - 2024



# **Sustainability Strategy**



"The Most Valuable Banking Group in Southeast Asia and Champion of Financial Inclusion"



"World Class Sustainable Banking Group focusing on Environmental, Social, and Governance dimensions"

# **Sustainability Strategy Pillars**

Environmental	Social	Governance
Onboarding climate change strategy	Empowering the People	Maintaining good corporate governance
<ul> <li>Developing Climate Risk Strategy</li> <li>Carbon Emission Management on Own Operations</li> <li>Green Banking as part of Decarbonization Strategy</li> </ul>	<ul> <li>Financial Inclusion &amp; Customer Excellence</li> <li>Human Rights &amp; Social Responsibility</li> <li>Strategic Workforce Planning</li> </ul>	<ul> <li>Sustainable Finance Product &amp; Strategy</li> <li>Sustainable Finance Governance &amp; Compliance</li> <li>Board &amp; Stakeholders Governance</li> <li>Risk &amp; Control Environment</li> </ul>



# BUMN UNTUK INDONESIA KUBRI



#### Governance

Joined the United
Nations Global Impact Joined the United



Became the first financial institution in Indonesia to submit a commitment letter to SBTi



Top 3 Public Listed Companies in Indonesia in the **ASEAN Corporate Governance** Scorecard (ACGS)



Corporate Governance Perception Index

95.21

2023

The score improved from that Of the previous year in the Most Trusted Category

#### Social

#### **Financial Inclusion**





- Based on research by BRI Research Institute (BRIRINS) in 2023
- BPJS (Social Health Insurance Administration Body) is a government agency authorized and established to administer the social health insurance program for the Indonesian population

#### # Borrowers in micro and UMi segments (incl. Pegadaian and PNM)

36.8 mil Q1 2024

# Saving customers in micro and UMi segments (incl. Pegadaian and PNM)

163.76 mil

Q1 2024

Costumer Satisfaction Rate

84.66%

2023

**Resolution of Customer** Complain Rate

99.56%

2023

#### **Employee Engagement** (on a scale of 4)

3.49

2023

**Employee Turnover Rate** 

1.01%

2023

#### **Community Development**

Social Return on Investment (SROI) Value from CSR Programs:

- Saguling Waste Bank: 9.42
- Ini Sekolahku (School Assistance): 9.43
- Sortir Lemon (Lemon Sorting): 6.88
- · Rumah Produksi Jeruk (Orange Production House): 3.71
- Bus for School for Special Needs: 2.97
- Desa BRILiaN (BRILiaN Village): 2.82
- · Lapak Pasar Manis (Manis Market Stall): 2.77
- Bersih-Bersih Kali (Cleaning the River): 2.52

\*) The SROI value is the return (in Rupiah) generated from every 1 Rupiah invested through the CSR Program.

#### **Environmental**

Scope 1 Emission (ton CO<sub>2</sub>e)

**130**,529

2023

Scope 2 Emission (ton CO<sub>2</sub>e)

**355**,742

2023

Scope 3 Emission (ton CO<sub>2</sub>e)

10,434,550

2023

- The total waste recycled is 591,203kg. which is equivalent to avoiding 441,817kg of CO2e emission
- BRI Menanam has planted 904,196 tree seedings and reached 2,593 villages spread throughout Indonesia with a carbon absorption potential of 780,606 kg of CO2e
- Within the framework of the Green Network initiative, BRI operates 150 electric motorcycles and 118 electric vehicles.
- **Solar panels** are installed in 93 work units.



# **BRI SUSTAINABLE FINANCE**

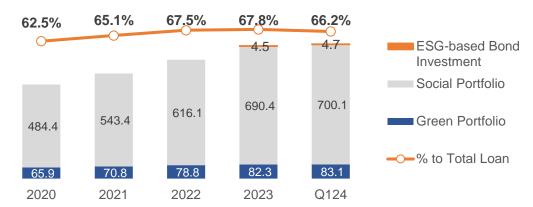




## **Sustainable Financing Portfolio**

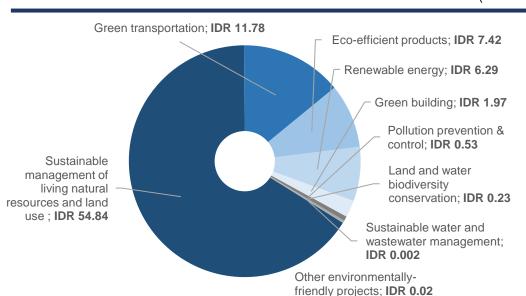
(IDR Tn)

Financing to the sustainable sector equals 66.2% of BRI's total loans.

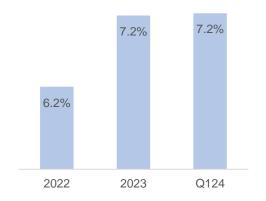


## **Green Financing Portfolio Breakdown**

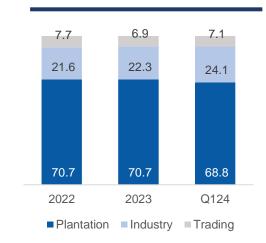
(IDR Tn)



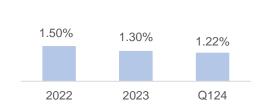
## % Palm Oil Loan to Total **Bank Only**



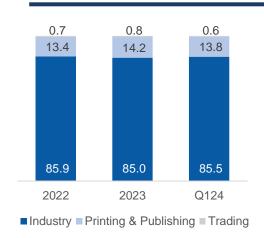
#### % Palm Oil Loan Breakdown



## % Pulp & Paper Loan to Total **Bank Only**



### % Pulp & Paper Loan Breakdown



# **BRI ESG FUNDING**

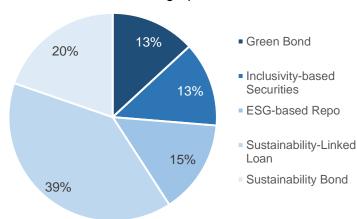




## **ESG-based Wholesale Funding**

#### Q1 2023

Total Bond Outstanding Rp 38.0 Tn



#### **Green Bonds**

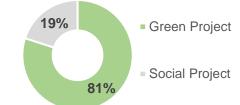
The Largest Shelf Registration of Green Bond in Indonesia

#### PHASE 1

**Transaction Highlights**  • **Issue date**: 21 July 2022 Size Phase I: IDR 5 trillion

Maturity: 370 days, 3 years, 5 years

**Proceeds Allocation** 

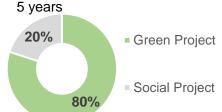


### PHASE 2

• Issue date: 17 October 2023

Size Phase II: IDR 6 trillion

• Maturity: 370 days, 2 years,

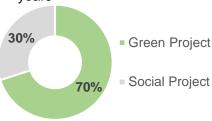


#### PHASE 3

Issue date: 21 March 2024

Size Phase III: IDR 2.5 trillion

Maturity: 370 days, 2 years, 5 years



**Contribution to SDGs** 







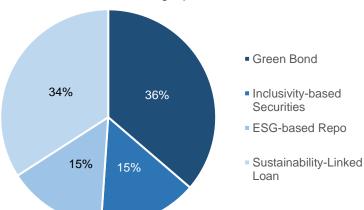






## Q1 2024

Total Bond Outstanding Rp 37.2 Tn



# **Sustainability-Linked Loan**



The First Asia Financial Sector launching sustainability-linked loan

**Transaction** Highlight Signing Date: 26 August 2022

• Facility Size: USD 1 billion

**Sustainability Performance Target** (SPTs): % Micro Loan Composition

• Tenures: 1 year, 3 year, 4 years

Contribution to SDGs







# **Inclusivity-based Securities**

(Subordinated Bonds IV 2023)

The proceeds are allocated for financing for MSMEs, MSME Corporations, and/or Low-Income Individuals

**Transaction** Highlight

Signing Date: July 6, 2023 • Facility Size: IDR 500 Billion

• **Tenure**: 5 years

Contribution to SDGs









# **REVAMP SUSTAINABLE POLICY**





#### **BRI Loan Policy**

**BRI Negative List Loan Policy**, BRI is committed to having no exposure in several sectors, including but not limited to:

- Illegal Logging
- Cultivation of Marijuana & Narcotics productions and trading
- Forced labor, child exploitation, human rights violation
- Money Laundering
- Destroying historical and archaeological building
- Trading protected animals
- Fishing business using fishing gear that is prohibited by regulation
- Other fields/sector according to applicable law

#### Palm Oil Loan Policy



Committed to no deforestation practices, including land clearing and no exploitation



Environmental management permits, including **Environmental Management Efforts - Environmental** Monitoring Efforts, Environmental Impact Analysis



Has ISPO/RSPO certification or still in the process of obtaining ISPO certification



PR®PER Gold or Green Predicate on Proper Rating

### **Pulp & Paper Loan Policy**



Committed to no deforestation practices, including land clearing and no exploitation



Indonesia Timber Legality Assurance System Certification



High Conservation Value /High Carbon Stock Assessment



**Green Industry Certification** 



Forest Stewardship Council



Indonesian Forestry Certification Cooperation



Gold or Green Predicate on Proper Rating

#### Oil and Gas Policy



#### **Environmental Management & Monitoring**

- Environmental management permits, including **Environmental Management Efforts, Environmental** Monitoring Efforts, and Environmental Impact Analysis (AMDAL)
- · Air Pollution control & management
- Water Pollution control & management
- Waste Management of toxic hazardous materials



#### **PROPER Rating**

Black PROPER rating is not accepted



#### **Energy Transition**

- · Have a road map for reducing and reducing emissions direct GHG emissions with targets adjusted to applicable
- For Oil and Gas Business activities that use energy >= 6000 Tons of Oil Equivalent (TOE), have proof of implementing Energy Management in accordance with PP number 33 of 2023. concerning Energy Conservation.



#### **Empowerment of indigenous/native** communities

- Provide employment opportunities for local communities
- Use of goods and services from the surrounding community



#### **Occupational Health & Safety Policy**

Have occupational health and safety management system policy and procedures



# **GOVERNANCE PERFORMANCE HIGHLIGHTS**





## **BRI Governance Rating**

Corporate Governance Perception Index (CGPI)



The highest CGPI Score among others SOE Bank, with an increase in score from 95.18 (2022) to 95.21 (2023)



Top 3 Public Listed Companies in Indonesia in the ASEAN Corporate Governance Scorecard (ACGS)

#### **ESG Governance at BRI**

#### **Dedicated ESG Division**

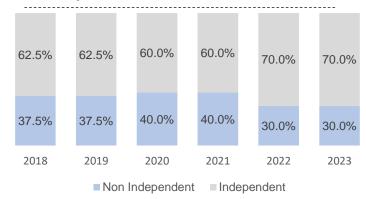
ESG Established dedicate Division, a working unit that is responsible for ESG and Sustainable Finance implementation at BRI

#### **ESG Committee**

Established a dedicated ESG Committee led by the CEO. The Committee is responsible in Review and evaluating the **ESG** implementation of initiatives. policies and Establish and recommend ESG work programs.

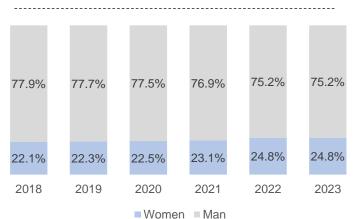
## **Board Composition**

#### % Independent Board of Commissioners



The number of Independent Commissioners is above FSA regulations which is a minimum of 50%.

### **Board Gender Diversity**



# Long-term Incentive Plan for the **Members of Board of Management**

BRI provides Long-Term Incentives (LTI) plan for the members of Board of Directors and Board of Commissioners. ROE. NPLs and Total Shareholders Return as KPIs. LTI is granted in the form of shares/cash after a vesting period of 3 years based on the performance evaluation.

By setting ambitious but achievable targets within the LTI plan, BRI can incentivize its board to make strategic decisions that drive long-term value creation for shareholders.

## **Data Privacy & IT Security Management**

### **Dedicated Data Management & IT Security Division**



**Enterprise Data Management Division** Specifically handles Data Management

# Informati Division **Information Security**

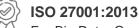
Specifically handles Cyber Security

# **IT Security Certified**



### certified PA-DSS

(Payment Application-Security Data Standard) for BRI's Direct Debit API



For Big Data, Open API, Card Production Managing Event & Cyber Threat Monitoring, Spacecraft Operation & Data Center Facilities



# **BRI FINANCIAL INCLUSION**





BRI is committed to providing access to customer-centric and affordable financial products & services to underserved groups, including but not limited to low-income individuals, underprivileged women, and other underserved groups.

# Access

Providing and expanding access to financial products and services evenly, through BRI work units, digital banking applications, and smart agent services.







**BRIMO** 

7,755

**Physical Outlets** 

**BRILink Agents** 

796,836

Senyum Outlets (BRI-Pegadaian-PNM)

1,018

Financial and

beyond banking services for customer needs

# Usage

Continuously developing and offering customer-centric and affordable financial products to continuously improve financial inclusion and to meet the evolving needs of underserved communities.

#### **Saving Products**





#### **Lending Products**



**Insurance Products** 



And many more....

# Quality

Providing non-financial support in the form of community empowerment programs to enhance financial literacy, improve and protect financial well-being, and scale up the businesses of customers.

#### Community and SME empowerment through programmes such as:









### Improve and protect customers financial well-being through:

#### Responsible loan policy

BRI is committed to help customers in maintaining their financial health. This commitment takes the form of policies related to repayment capacity calculations applied to ensure that customers only take loans within their financial capabilities.

#### Fair marketing policy

BRI is committed to providing fair treatment to all customers. This is achieved by implementing the principles of BRI's Fair Marketing Communication Policy, which includes transparency, fair treatment, reliability, confidentiality, and the security of customer data and information.

#### **Digital Advisor**

Through BRI's digital counselors, Digital Advisors play a role in disseminating knowledge to the public and costumers about the Company's digital products and services.



# **HUMAN CAPITAL PERFORMANCE HIGHLIGHTS**





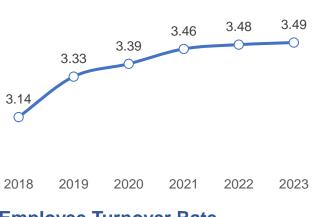
# **Employee Composition**



## **Gender Equality**



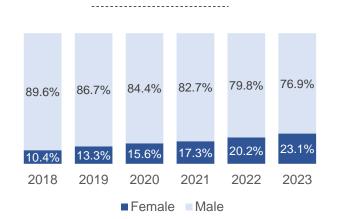
## **Employee Engagement Index**



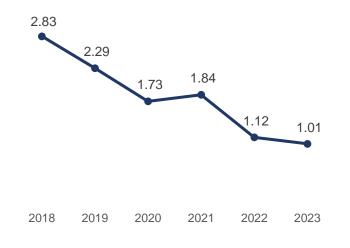
# **Respectful Workplace Policy**

- To ensure a safe, comfortable, and harmonious working environment
- Respect and protect human dignity and promote mutual respect
- Creating an inclusive, conducive and productive work environment
- Free of discrimination, harassment, bullying, and all form of violence by upholding human rights

#### % BOD -1 & -2



# **Employee Turnover Rate**





# **ULTRA MICRO ECOSYSTEM EMPOWERING UNDERPRIVILEGED WOMEN**





PNM Mekaar provides access to capital, assistance, & capacity building programs for Underprivileged Women Community & SME, especially female housewives.

As of 1Q24



+41,700 Mekaar Account Officer

+15.1Mn **Female Borrowers** 

**↑**4.8% YoY

All Mekaar Account Officers are female



14.1% YoY







## **PNM Mekaar Business Capacity Development Initiatives**

## **Training for Borrower Preparation**

Training Program for prospective customers of **PNM Mekaar** 

Carried out for 3 days prior to loan disbursement

# **Meaningful Weekly Group Meeting**



Meaningful Weekly Group Meeting (PKM Bermakna) is carried out by Mekaar Loan Officer through weekly group meeting activities

### **Women Empowerment as part** of the Meeting Schedule

- Importance of saving
- · Reading business opportunities
- · Managing business and family finances, etc.



# **OUR JOURNEY TO NET ZERO EMISSION**

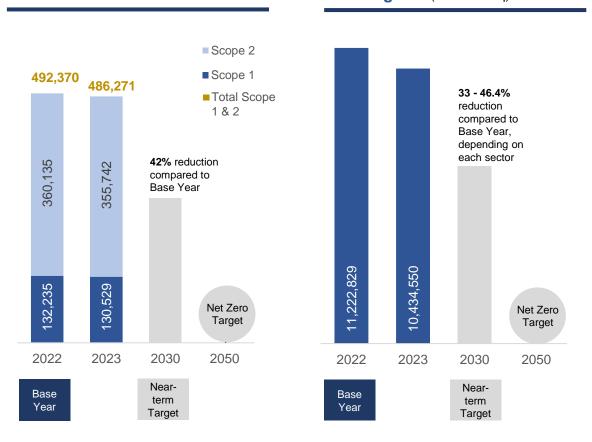




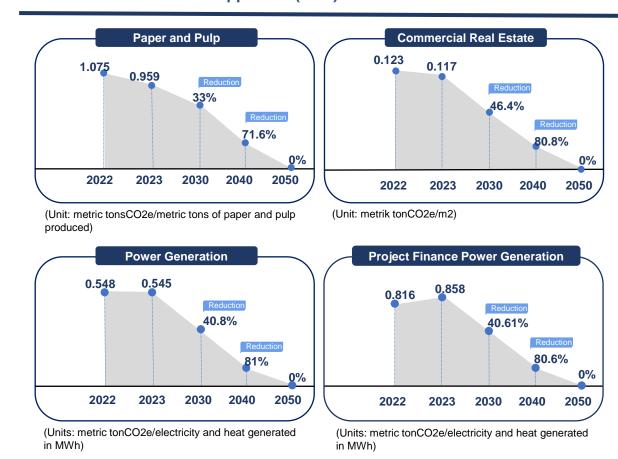
BRI uses SBTi's approach for establishing emissions reduction targets. We are the first Indonesian financial institution to submit commitment letter seeking to obtain the SBTi's approval

### **Operational Emissions (Scope 1 & 2)** Target and Progress (tons CO2eq)

**Financed Emission Target** and Progress (tons CO2eq)



#### **Sectoral Decarbonization Approach (SDA)**





# **INITIATIVES TO SUPPORT NET ZERO ACHIEVEMENT**





#### **Green Initiatives**

Reduce our operational emissions by expanding our operational eco-efficient program to support net-zero achievement

Green **Transportation** 



119 Unit Eco-friendly cars



150 Unit Electric motorcycle



Public Electric vehicle charging station at the **Head Office** 

Green **Premises** 



BRILIAN Tower is a 37 floor Green Building that received Gold category greenship certificate



93 Working Unit with Solar Panels

Avoidance & Removal **Emission** 



**Waste Management System** 

441.817 kg CO2 eq of emission avoided in 2023



#### **BRI Menanam**

(BRI Tree Planting) has distributed 904,196 tree seedlings and reached 2,593 villages throughout Indonesia

### **Climate-related Reporting**





# **BRI ESG RATINGS**





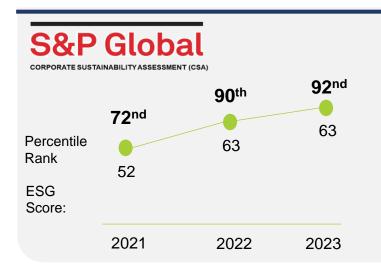
## **Sustainalytics**



#### **MSCI**



#### S&P Global



PT. Bank Rakyat Indonesia (Persero) Tbk

# **Sustainability** Yearbook Member

S&P Global Corporate Sustainability Assessment (CSA) Score 2023

S&P Global CSA Score 2023: 63/100 The S&P Global Corporate Sustainability Assessment (CSA) Score is the S&P Global ESG Score without the inclusion of any modelling approaches. Position and scores are industry specific and reflect exclusion screening criteria. Learn more at https://www.spglobal.com/esg/csa/yearbook/methodology/

S&P Global



## Other ESG Ratings





- Overall Score: 110.2
- · Top 3 public listed company in Indonesia with top score above 97
- **CGPI (Corporate Governance Perception Index**)
  - CGPI Score: 95.21, considered as the "Most Trusted Company"
  - The score increased from 95.18 in 2022

#### **Indonesia's Stock Market Indices**

**SRI-KEHATI** 



SRI-KEHATI Index is the Sustainable and Responsible Investment (SRI) Biodiversity index that uses the principles of ESG

- Classified as "ESG Quality 45" and "ESG Sector Leaders"
- **IDX ESG Leaders**



Measuring the performance of companies that have good ESG assessments and are not involved in significant controversy

BRI has been a constituent of the IDX ESG Leaders Index (ESGL) since March 2021

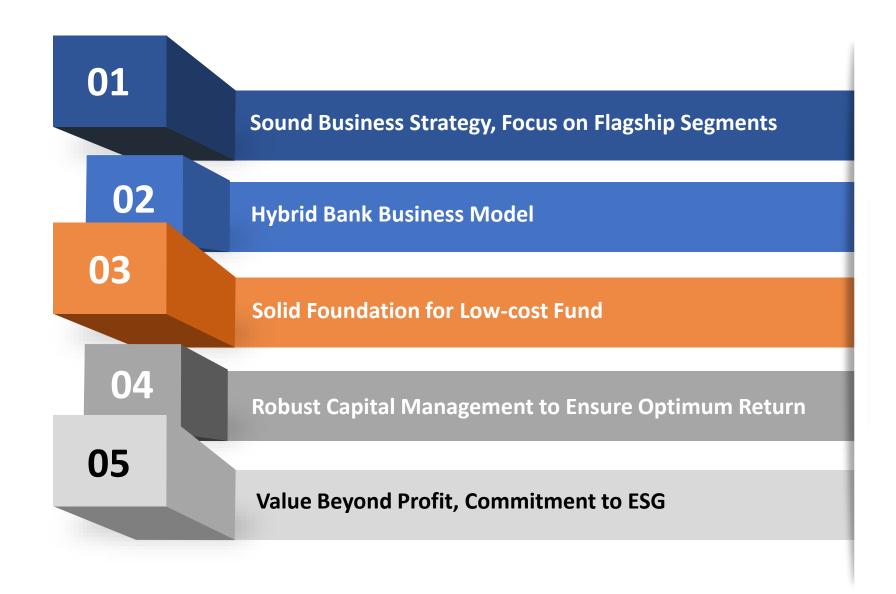


**INVESTMENT PROPOSITION** 















# **Quality of Growth**

Productive asset growth while maintaining quality by focusing on high yield asset expansion and accelerating new growth drivers

# **CASA Sustainability**

Increasing CASA market share by building ecosystem through territorial control & referrals and relying on transaction tools & Cash In / Cash Out capability

# **BRI Group Synergy**

Cohesive synergies among entities as an anchor of solid sustainable growth; Cross selling between segments and products, creating solutions for customers across the value chain

# **ESG Principles Implementation**

Committed to implement business management principles that adhere to the values of ESG in order to have a positive impact on the community (deliver value beyond profit)

# **Excellence Enablers**

Strengthen employee capabilities, system reliability, services and networks, as well as data analytics to provide superior quality banking services



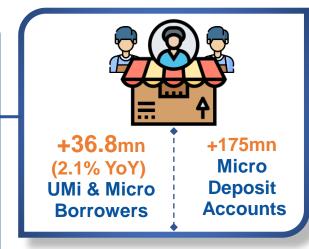
# **ULTRA MICRO & MICRO ECOSYSTEM**

Quantifying the opportunity and the network of multiple access points



# Access to comprehensive Ultra Micro & Micro Financing Products

- Group Lending (PNM Mekaar): IDR 44.7 Tn (14.1% YoY), 15.1 mn borrowers (4.8% YoY)
- Pawn Lending (Pegadaian):
   IDR 58.3 Tn (9.5% YoY), 7.2 mn borrowers (6.9% YoY)
- Micro Loan:
  - a) BRI Micro Loan: IDR 500.7 Tn (9.7% YoY), 13.7 mn borrowers (-4.3% YoY)
  - b) PNM Ulamm: IDR 3.9 Tn (-27.6% YoY), 89K borrowers (-43.09% YoY)
  - c) Pegadaian (Non-Pawn Lending): IDR 13.3 Tn (67.7% YoY), +626K borrowers (81.3% YoY)



# **Comprehensive Savings and Beyond Banking Products**

- Micro Savings: IDR 315.9 Tn (3.4% YoY)
- Micro Insurance (Life/ Health, House & Property): 7.5 mn insurance policies (-15.5% YoY)
  - Life/ Health: 3.1 mn policies (-30.8% YoY)
  - House: 2.4 mn policies (-1.3% YoY)
  - **Property:** 1.9 mn policies (1.7% YoY)
- Gold Savings & Investment:
  - 3.1 mn customers & 7,728 kg gold OS (4.5% YoY)
- Mobile Banking (BRIMo): 33.5 mn users (30.3% YoY)

#### **Wider Points of Access**

## **Physical Outlets**

+15.4K units (-1.0% YoY) (BRI Micro Outlets +6.7K (-3.6% YoY); Pegadaian +4,080 (-0.1% YoY); PNM +4,570 (2.0% YoY) Co-Location (Senyum Outlets)

1,018 units (0.5% YoY)

# **BRILink Agents**

+796K Agents (22.4% YoY)

# BRI E-Channels

**+709 units** (+159K YoY)

#### **Financial Advisors**

**+74.0K (2.2% YoY)** (BRI +27.5K (1.1% YoY);

Pegadaian +2.8K (24.8% YoY); PNM +43.8K (1.7% YoY)



# FOCUSED GROWTH ON THE ULTRA MICRO & MICRO SEGMENTS





Well-positioned To Serve The Growing Financing Needs of the Segment

## **National Posture of Indonesian Enterprises and Individuals**

- Corporation: ~5.6k business with sales of >Rp50 Bn and working capital of >Rp50 Bn
- **Medium:** ~44.7k businesses with sales of >Rp15 Bn Rp50 Bn and working capital of >Rp5 Bn - Rp10 Bn
- Small: ~194.0k businesses with sales of >Rp2 Bn Rp15 Bn and working capital of >Rp1 Bn - Rp5 Nn

Corporate/ Individual

Premium Medium

Middle Small Class

- High Net Worth Individual: ~129k people with assets of >IDR500 Bn
- **Premium:** ~1.1 Mn people with assets of >IDR500 Mn
- ~90mn people with assets of IDR50mn -Middle Class: IDR500mn

#### Micro & Ultra Micro

- ~67mn businesses, incld. ~53mn businesses eligible for Ultra Micro loans
- · Access to group loans or KUR only

Mass Micro and Ultra Micro

#### Micro

- c. ~165mn people with ample knowledge of basic saving product, but low for investment and insurance
- Start using digital banking technology

#### **Ultra Micro**

Mostly reliant on informal funding







### **BRI Micro & Ultra Micro** Comprehensive **Business**

#### **Large Customer Base**

+36.9 Mn Borrowers (+13.7 Mn BRI, +15.2 Mn PNM, +7.8 Mn Pegadaian borrowers)

#### **Extensive Banking Channels**

- 6,718 BRI Micro Outlets
- 4,092 Pegadaian Outlets
- 4,570 PNM Outlets
- 797k BRILink Agents

#### **Comprehensive Product Offerings**

- ☐ Lending: Individual, Group Lending, Pawn Lending
- Deposits: Saving Account, Current Account, Time Deposit
- ☐ Insurance: Life and Health Insurance, General insurance
- ☐ Investment: Gold Savings
- □ Other Services

### **Digitized Business Process**

- BRISPOT Micro, Pegadaian Selena, PNM Digi (Digital Loan Underwriting System)
- Senyum Mobile (cross referral system)
- BRILink Mobile (Mobile App for Brilink Agents)



# THE ESTABLISHMENT OF ULTRA MICRO ECOSYSTEM

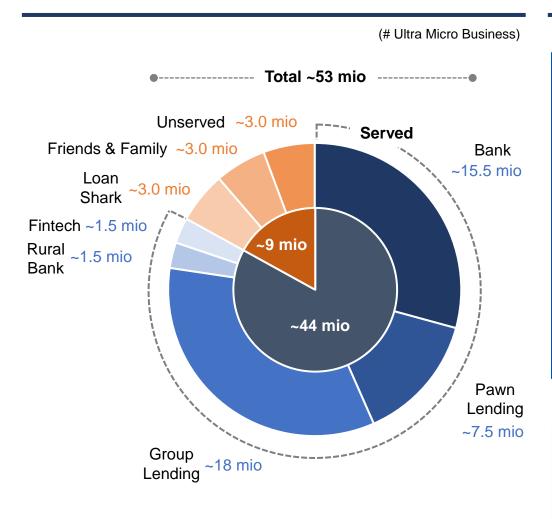
Strengthen BRI's Positioning In Micro Banking Through Integrated Customer Journey

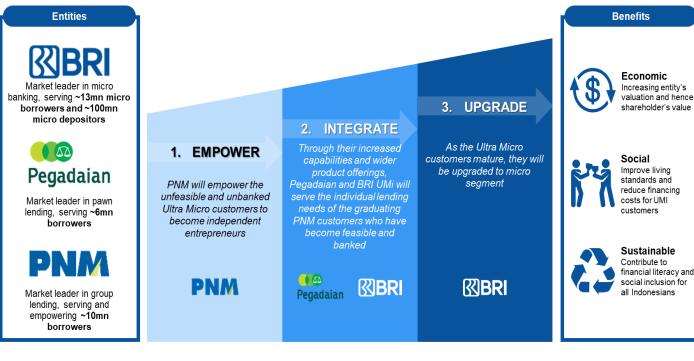




Ultra Micro Business will serve as BRI's New Source of Strong and Sustainable Growth

Business ecosystem of BRI, Pegadaian and PNM will create integrated customer journey through Unique Value Propositions





**Value Propositions** Comprehensive Joint Wider Customer Access to Micro Data **Empowerment Financing** Point of Access Payment Ecosystem **Analytics** Customer & Increasing Product Through & Beyond Banking Acquisition Capabilities Offering Co-Location **Products** 

Source: Company, as of 2023 56



Key Characteristics of Ultra Micro & Micro Customers

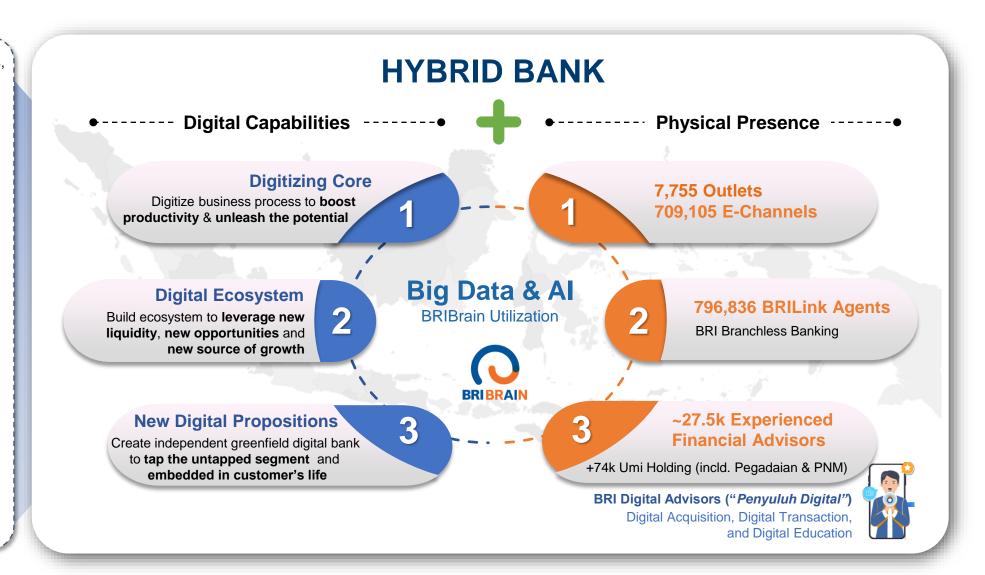
## HYBRID BANK BUSINESS MODEL

BUMN UNTUK RIDONESIA RIBRI



# Combining Physical Presence and Digital Capabilities (Phygital) to Match Customer Journey

- Familiar with digital platforms, although smartphone penetration remains low
- Limited knowledge of financial products beyond savings account
- Cash still being the dominant chosen method of transactions
- Need a financial institution that is "locally embedded" and is able to "gain their trust"
- Majority without stable income
- Prefers banking via an agent rather than digital banking model
- Open to beyond banking offerings to help grow the **business**





# SOLID FOUNDATION FOR LOW-COST FUND







#### **BRI CASA Performance**



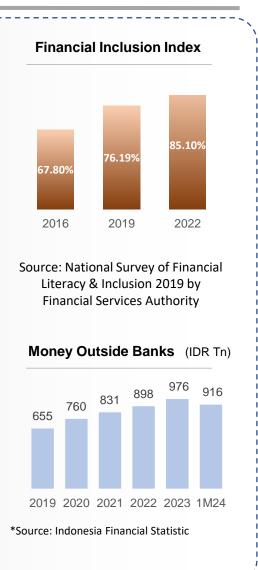
#### Cost of Fund\*

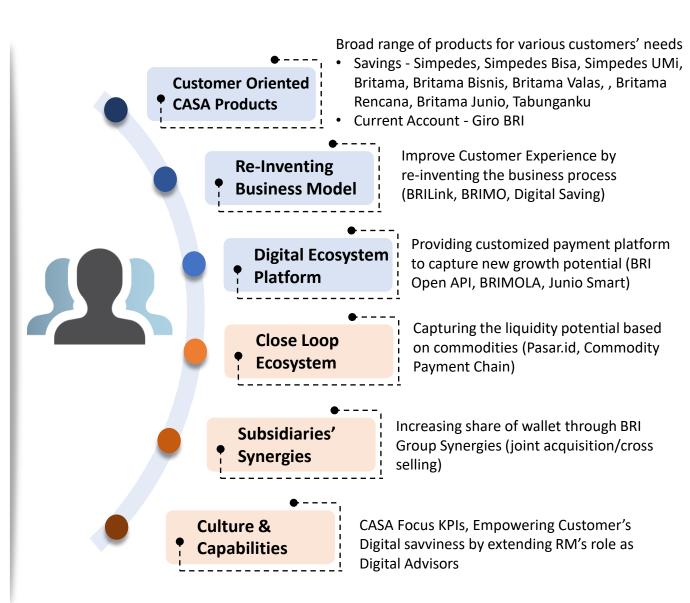


2019 2020 2021 2022 2023 1Q24

\*Consolidated number

#### **CASA Potential**









1Q24

**BANK ONLY PERFORMANCE** 



# FINANCIAL HIGHLIGHT – BANK ONLY





Description	Bank Only							
Description	1Q24	2023	1Q23	g QoQ	g YoY			
Total Loan (IDR Bn)	1,181,606	1,146,083	1,065,325	3.1%	10.9%			
Micro/ Total Loans	42.4%	43.3%	42.8%	-1.0%	-0.5%			
NIM	6.59%	6.84%	6.67%	-0.2%	-0.1%			
Total CAR	21.87%	25.23%	23.01%	-3.4%	-1.1%			
CASA %	61.86%	64.55%	64.79%	-2.7%	-2.9%			
Cost of Fund	3.54%	2.91%	2.56%	0.6%	1.0%			
Cost to Income Ratio (CIR)	34.25%	37.74%	37.37%	-3.5%	-3.1%			
NPL (Gross)	3.27%	3.12%	3.02%	0.1%	0.2%			
Credit Cost	3.82%	2.38%	2.44%	1.4%	1.4%			
ROA After Tax	2.98%	3.12%	3.27%	-0.1%	-0.3%			
ROE B/S	18.62%	18.25%	18.97%	0.4%	-0.3%			
Leverage	6.6	6.1	6.2	0.5	0.4			
Net Profit (IDR Bn)	13,799	53,153	13,796	-2.5%	0.0%			



# **BALANCE SHEET – BANK ONLY**

# Balance Sheet Optimization Supported by Earning Assets Mix





(IDR Bn)

Items	1Q24	2023	1Q23	g QoQ	g YoY
Cash and Cash Equivalent	109,631	132,904	115,067	-17.5%	-4.7%
Total Earning Assets:	1,718,402	1,684,737	1,586,926	2.0%	8.3%
- Placement with BI & Other Banks	65,959	85,555	77,619	-22.9%	-15.0%
- Receivables (Acceptance & Others)	76,125	65,018	50,425	17.1%	51.0%
- Loans	1,181,606	1,146,083	1,065,325	3.1%	10.9%
- Gov't Bonds & Marketable Securities	345,280	338,826	344,980	1.9%	0.1%
- Other Earning Assets	49,432	49,255	48,577	0.4%	1.8%
Earning Asset Provision:	(80,576)	(79,660)	(88,415)	1.2%	-8.9%
- Loans Provisions	(78,259)	(77,010)	(86,400)	1.6%	-9.4%
- Other Provisions	(2,317)	(2,650)	(2,015)	-12.6%	15.0%
Fixed & Non Earning Assets	103,021	97,267	86,098	5.9%	19.7%
Total Assets	1,850,477	1,835,249	1,699,676	0.8%	8.9%
Third Party Funds :	1,410,365	1,352,683	1,249,503	4.3%	12.9%
- CASA	872,398	873,169	809,506	-0.1%	7.8%
Current Account	354,898	346,655	309,871	2.4%	14.5%
Savings Account	517,500	526,515	499,635	-1.7%	3.6%
- Time Deposits	537,967	479,514	439,997	12.2%	22.3%
Other Interest Bearing Liabilities	96,370	103,533	88,168	-6.9%	9.3%
Non-Interest Bearing Liabilities	65,343	80,296	89,465	-18.6%	-27.0%
Total Liabilities	1,572,077	1,536,512	1,427,136	2.3%	10.2%
Tier 1 Capital	219,771	238,957	214,328	-8.0%	2.5%
Total Equity	278,400	298,737	272,540	-6.8%	2.1%
Total Liabilities & Equity	1,850,477	1,835,249	1,699,676	0.8%	8.9%

2022	2021	2020
177,282	82,059	80,711
1,573,609	1,504,797	1,348,177
88,710	66,922	74,533
47,075	39,856	35,872
1,029,803	943,703	880,675
360,085	408,265	344,531
47,936	46,051	12,566
(86,447)	(82,868)	(66,444)
(84,579)	(80,911)	(64,129)
(1,868)	(1,957)	(2,314)
86,550	68,773	59,340
1,750,995	1,572,761	1,421,785
1,300,776	1,127,849	1,052,664
870,532	713,973	642,150
349,492	219,397	183,002
521,040	494,576	459,148
430,244	413,876	410,513
95,353	103,204	134,912
61,244	55,291	39,850
1,457,373	1,286,343	1,227,426
234,728	231,397	174,757
293,622	286,418	194,359
1,750,995	1,572,761	1,421,785



# **LOAN PORTFOLIO – BANK ONLY**

Loan Growth Led By Corporate & Consumer Segments

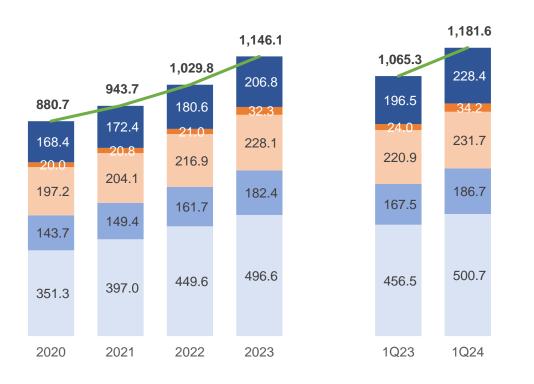




## **Loan Outstanding – by business segment**

(IDR Tn)

## Composition – by business segment (%)





	, 	Micro	Consumer	— Small	Medium	Corporate	— Total
	YoY Growth (%)	9.7	11.5	4.9	42.5	16.2	10.9
	(IDR Tn)	44.2	19.3	10.8	10.2	31.8	116.3
- 1							



# STRONG COMMERCIAL MICRO DISBURSEMENT

Kupedes Product Driving Micro Loan Disbursement

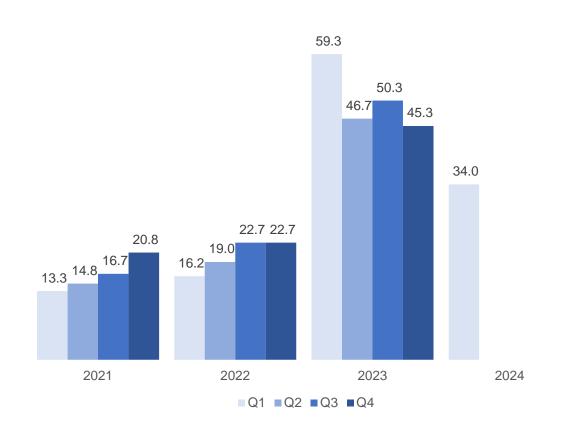


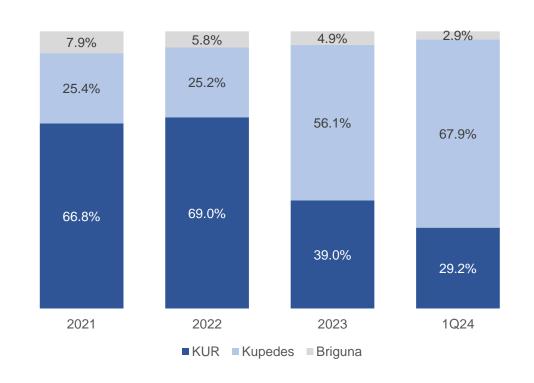


# **Kupedes Quarterly Disbursement**

(IDR Tn)

# **Disbursement Composition by Product**







# **LOAN DETAIL: MICRO LOANS**

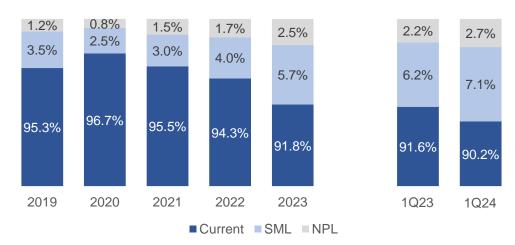




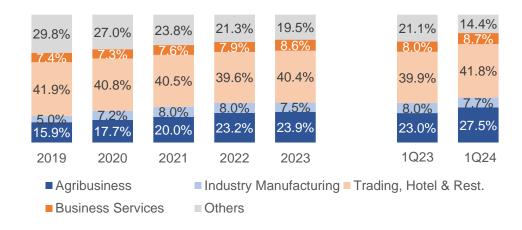
### **Use of Loan**

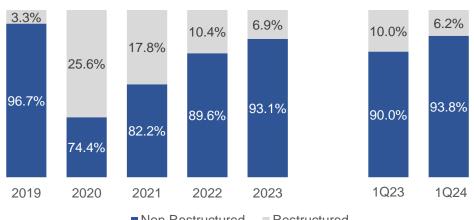


# **Collectability**



### **Business Sector**







# **LOAN DETAIL: CONSUMER LOANS**





#### **Product Breakdown**

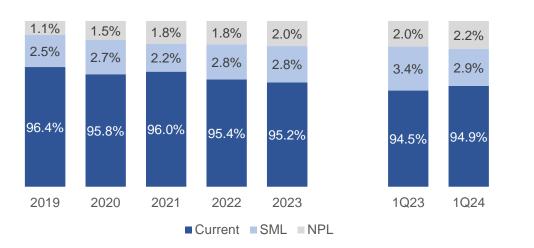


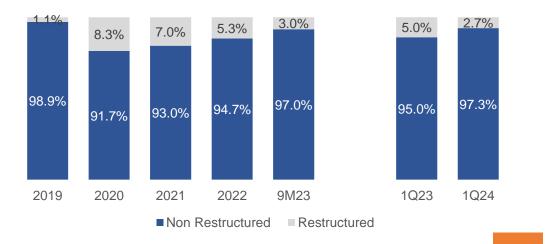
## % Product Composition





# **Collectability**





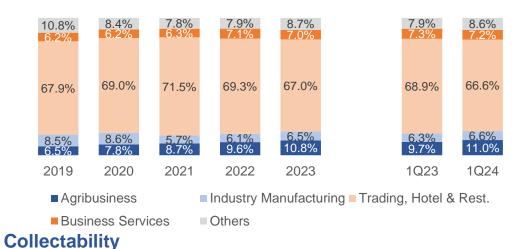


# **LOAN DETAIL: SMALL LOANS**

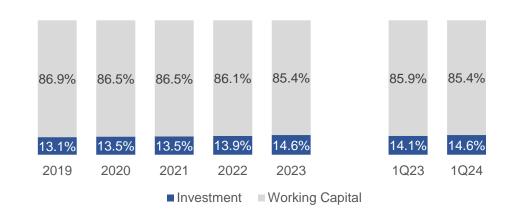


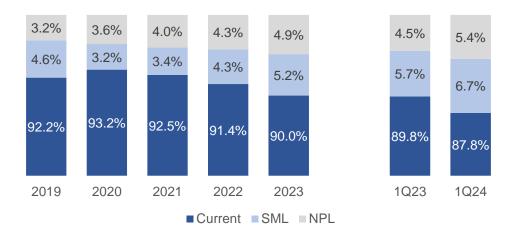


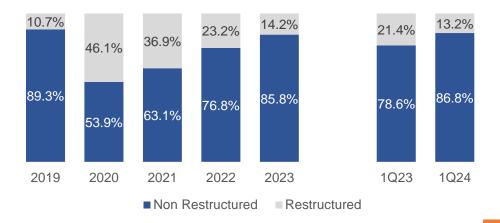
#### **Business Sector**



# **Use of Loan**









# **LOAN DETAIL: MEDIUM LOANS**

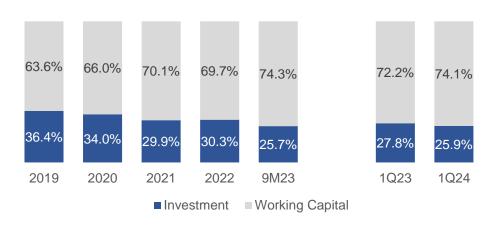




#### **Business Sector**

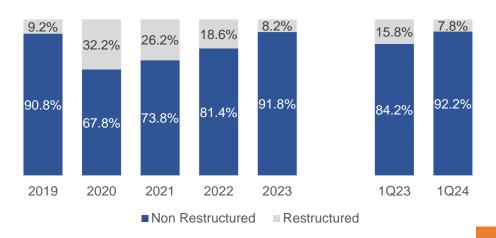


### **Use of Loan**



# **Collectability**





# **LOAN DETAIL: CORPORATE**

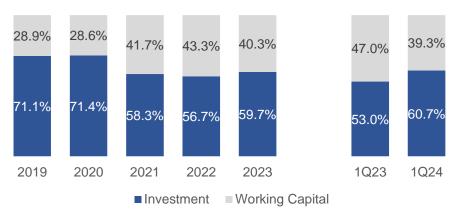




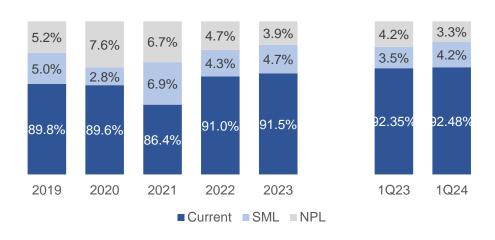
#### **Business Sector**

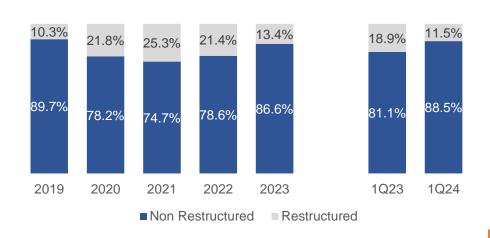


### **Use of Loan**



# **Collectability**







# **INCOME STATEMENT – BANK ONLY** Profitability From Business Operation Efficiency and Moderated Credit Cost





(IDR Bn)

Items	1Q24	4Q23	1Q23	g QoQ	g YoY	2023	2022	2021
Interest Income	41,184	38,206	34,703	7.8%	18.7%	146,918	123,835	119,828
Interest from Loans	35,185	33,381	29,522	5.4%	19.2%	128,394	107,535	104,883
Int. from Other Earning Assets	5,998	4,825	5,181	24.3%	15.8%	18,524	16,300	14,945
Interest Expense	(12,773)	(11,563)	(8,438)	10.5%	51.4%	(38,484)	(22,830)	(24,008)
Net Interest Income	28,411	26,643	26,266	6.6%	8.2%	108,434	101,005	95,819
Fee & Other Opr. Income	11,695	12,833	9,168	-8.9%	27.6%	42,728	38,320	32,401
Gross Operating Income	40,106	39,476	35,434	1.6%	13.2%	151,162	139,325	128,220
Operating Expenses	(13,365)	(15,839)	(13,175)	-15.6%	1.4%	(57,046)	(56,618)	(54,778)
Pre Provision Operating Profit	26,741	23,637	22,259	13.1%	20.1%	94,116	82,706	73,442
Provision Expenses	(9,498)	(5,326)	(4,976)	78.3%	90.9%	(26,520)	(23,564)	(34,018)
Non Operating Income (Net)	(113)	(79)	42	43.3%	-371.1%	(524)	277	(203)
Profit Before Tax n Minor. Int.	17,130	18,232	17,325	-6.0%	-1.1%	67,072	59,419	39,221
Tax Expense	(3,330)	(4,082)	(3,529)	-18.4%	-5.6%	(13,919)	(11,591)	(7,005)
Net Profit	13,799	14,150	13,796	-2.5%	0.0%	53,153	47,828	32,215



# OTHER OPERATING INCOME & OPERATING EXPENSES – BANK ONLY Positive Other Operating Income Growth with Manageable Operating Expenses





# **Other Operating Income**

(IDR Bn)

Items	1Q24	4Q23	1Q23	g QoQ	g YoY
Fees and Commissions	5,306	5,156	4,927	2.9%	7.7%
Recovery of Written-Off Assets	4,159	5,631	2,915	-26.1%	42.7%
Gain on Sale of Securities - Net	370	519	339	-28.7%	9.2%
Gain on Foreign Exchange - Net	220	141	231	55.8%	-4.8%
Unrealized Gain on Changes in Fair Value of Securities	134	23	121	491.7%	10.6%
Others	1,506	1,363	636	10.5%	136.9%
<b>Total Other Operating Income</b>	11,695	12,833	9,168	-8.9%	27.6%

2023	2022	2021
20,292	18,470	16,548
16,275	11,857	8,918
1,793	1,431	3,190
429	993	1,736
89	50	-
3,850	5,520	2,008
42,728	38,320	32,401

# **Operating Expenses**

(IDR Bn)

Items	1Q24	4Q23	1Q23	g QoQ	g YoY
Personnel	6,836	5,339	7,614	28.0%	-10.2%
General and Administration	5,086	6,179	4,941	-17.7%	2.9%
Losses from sale of Securities and Govt. Bonds	-	-	-	-	-
Promotion	458	1,111	282	-58.7%	62.8%
Others	984	3,210	339	-69.3%	190.5%
Total Operating Expenses	13,365	15,839	13,175	-15.6%	1.4%

2023	2022	2021
26,519	29,316	29,961
21,020	19,039	17,693
-	-	34
2,590	2,411	2,005
6,917	5,852	5,085
57,046	56,618	54,778





1Q24

**BANK ONLY LOAN QUALITY** 





# BUMN UNTUK BRI

## **Non-Performing Loan – by Segment**

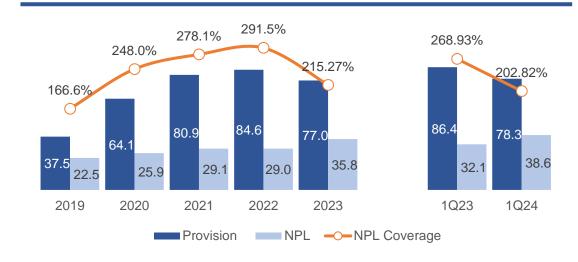
Segment	1Q24	1Q23	2023	2022	2021	2020	2019
Micro	2.69%	2.24%	2.47%	1.74%	1.49%	0.83%	1.18%
Consumer	2.20%	2.01%	1.97%	1.83%	1.78%	1.49%	1.10%
Small	5.44%	4.45%	4.88%	4.30%	4.05%	3.61%	3.17%
Medium	2.21%	2.06%	2.56%	2.26%	3.57%	4.61%	5.38%
Corporate	3.33%	4.19%	3.86%	4.68%	6.68%	7.57%	5.18%
Total NPL	3.27%	3.02%	3.12%	2.82%	3.08%	2.94%	2.62%

# **Special Mention – by Segment**

Segment	1Q24	1Q23	2023	2022	2021	2020	2019
Micro	7.11%	6.17%	5.72%	3.95%	3.03%	2.47%	3.51%
Consumer	2.89%	3.45%	2.84%	2.76%	2.20%	2.69%	2.52%
Small	6.26%	5.70%	5.15%	4.30%	3.42%	3.19%	4.63%
Medium	2.75%	3.08%	2.52%	2.55%	3.08%	3.07%	2.97%
Corporate	4.18%	3.46%	4.67%	4.32%	6.94%	2.85%	5.04%
Total SML	5.58%	5.08%	4.87%	3.87%	3.70%	2.75%	3.93%

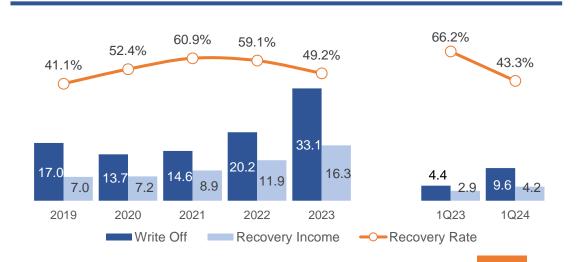
## **NPL Coverage**

(IDR Tn)



# Write Off & Recovery

(IDR Tn)



**72** 



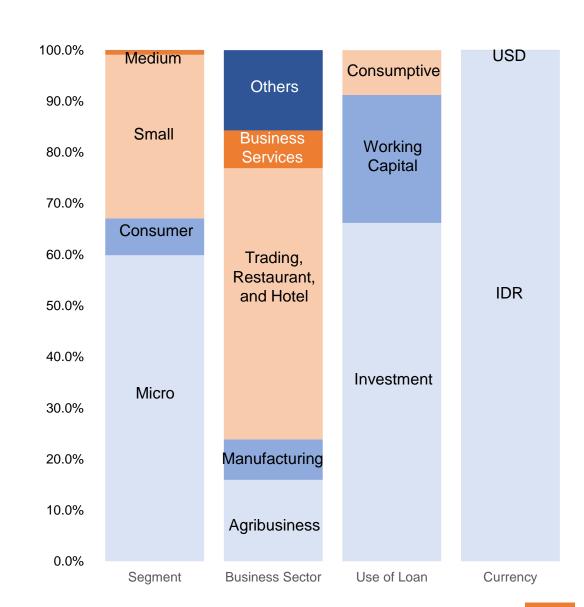
## LOAN DETAIL: QUARTERLY DOWNGRADE TO NPL





#### **Loan Highlights**

- Total downgrade from PL in 12M23 to NPL in 1Q24 was Rp13.8 Tn with detail as follows:
  - The downgrade was all from MSME Segment, which was mostly driven by Micro of 59.9% and Small of 32.0%
  - The downgrade was primarily from Trading, Restaurant, and Hotel (53.0%) and Agribusiness (15.9%)
  - 66.2% was investment loan while the rest were from working capital loan of 25.0% and consumptive loan of 8.8%
  - 100% was IDR loan





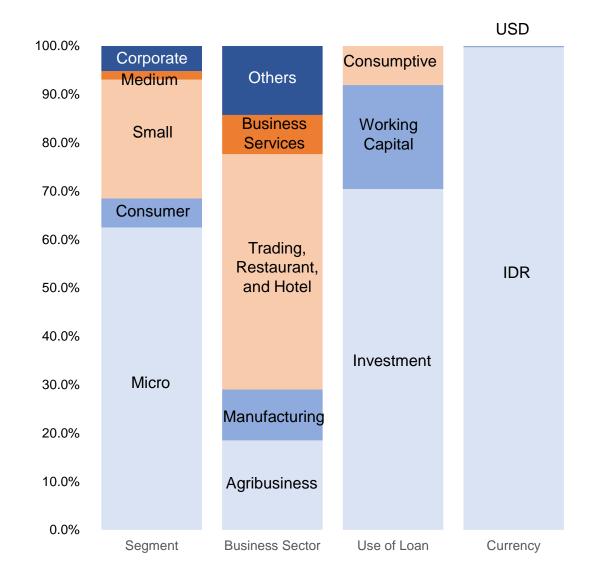
## **LOAN DETAIL: QUARTERLY DOWNGRADE TO STAGE 2**





#### **Loan Highlights**

- Total downgrade from Stage 1 in 12M23 to Stage 2 in 1Q24 was Rp23.4 Tn with detail as follows:
  - The downgrade was mostly from MSME Segment, driven by Micro of 62.5% and Small of 24.6%
  - The downgrade was primarily from Trading, Restaurant, and Hotel (48.6%) and Agribusiness Sector (18.5%)
  - 70.4% was investment loan while the rest were from working capital loan of 21.5% and consumptive loan of 8.1%
  - 99.7% was IDR loan





## **QUARTERLY NPL FORMATION**





(IDR Tn)

Micro (IDR Tn)

Micro	1Q23	2Q23	3Q23	4Q23	1Q24
NPL Begin	7,816	10,206	10,482	11,571	12,241
Net DG to NPL	3,829	6,450	4,393	5,746	7,250
Write Off	1,439	6,175	3,304	5,075	5,998
NPL ending	10,206	10,482	11,571	12,241	13,492
<b>NPL</b> formation %	5.14%	7.88%	6.05%	7.35%	8.29%
NPL %	2.24%	2.23%	2.41%	2.47%	2.69%

Medium (IDR Tn)

Medium	1Q23	2Q23	3Q23	4Q23	1Q24
NPL Begin	473	493	755	666	826
Net DG to NPL	173	466	374	177	33
Write Off	152	204	463	17	103
NPL ending	493	755	666	826	756
NPL formation %	5.23%	9.69%	8.61%	4.99%	2.89%
NPL %	2.06%	2.70%	2.16%	2.56%	2.21%

Consumer (IDR Tn)

Consumer	1Q23	2Q23	3Q23	4Q23	1Q24
NPL Begin	2,956	3,367	3,461	3,735	3,599
Net DG to NPL	842	943	1,135	813	1,052
Write Off	431	849	862	949	540
NPL ending	3,367	3,461	3,735	3,599	4,112
<b>NPL</b> formation %	3.83%	4.27%	4.70%	4.04%	4.22%
NPL %	2.01%	2.02%	2.10%	1.97%	2.20%

Corporate

Corporate	1Q23	2Q23	3Q23	4Q23	1Q24
NPL Begin	8,451	8,229	9,460	10,319	7,988
Net DG to NPL	- 222	1,818	1,086	- 2,331	130
Write Off	-	587	227	-	504
NPL ending	8,229	9,460	10,319	7,988	7,614
NPL formation %	4.21%	8.24%	7.01%	0.49%	3.88%
NPL %	4.19%	4.83%	4.66%	3.86%	3.33%

**Small** (IDR Tn)

Small	1Q23	2Q23	3Q23	4Q23	1Q24
NPL Begin	9,316	9,832	9,648	10,366	11,120
Net DG to NPL	2,899	3,977	3,952	3,332	3,946
Write Off	2,383	4,161	3,233	2,578	2,455
NPL ending	9,832	9,648	10,366	11,120	12,611
NPL formation %	9.58%	11.66%	11.44%	10.58%	11.69%
NPL %	4.45%	4.29%	4.58%	4.88%	5.44%

**All Segments** (IDR Tn)

All Segments	1Q23	2Q23	3Q23	4Q23	1Q24
NPL Begin	29,012	32,127	33,806	36,656	35,773
Net DG to NPL	7,520	13,655	10,940	7,737	12,411
Write Off	4,405	11,976	8,090	8,620	9,599
NPL ending	32,127	33,806	36,656	35,773	38,585
NPL formation %	5.71%	8.20%	7.19%	6.16%	7.33%
NPL %	3.02%	3.10%	3.23%	3.12%	3.27%

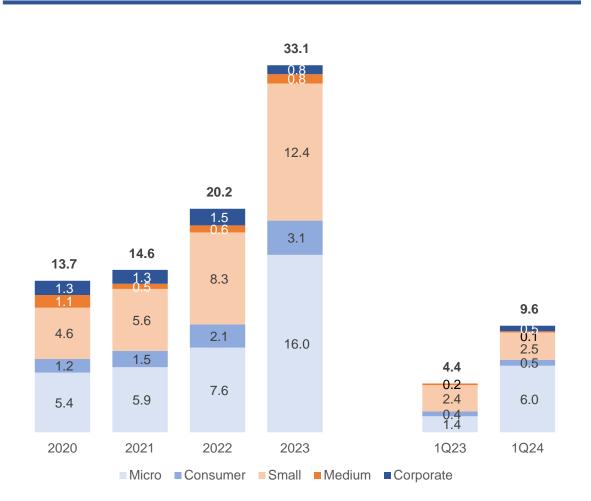


## WRITE OFF AND RECOVERY PER SEGMENT



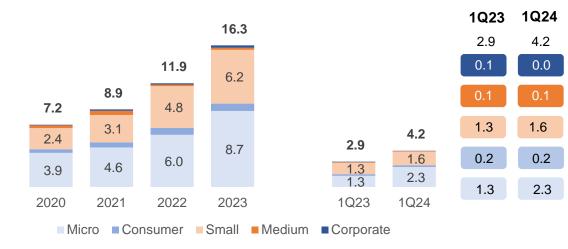


**Write Off** (IDR Tn)



#### **Recovery Income**

(IDR Tn)



#### **Recovery Rate**

	2020	2021	2022	2023	1Q23
Micro	72.8%	77.6%	78.6%	54.6%	89.4%
Consumer	33.8%	39.7%	37.6%	27.3%	44.1%
Small	52.6%	56.1%	57.9%	50.1%	54.6%
Medium	27.6%	107.6%	29.0%	28.4%	46.2%
Corporate	6.2%	12.7%	9.5%	32.7%	-
Total	52.4%	60.9%	59.1%	49.2%	66.2%

1Q24

38.3%

37.9%

63.4%

53.7%

9.2%

43.3%



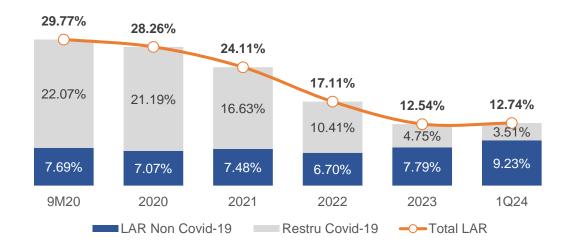
#### **LOAN QUALITY – BANK ONLY**





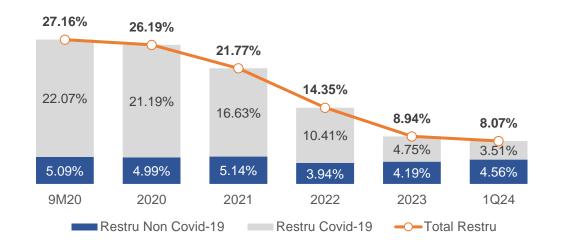


#### Loan at Risk (% to Total Loan)

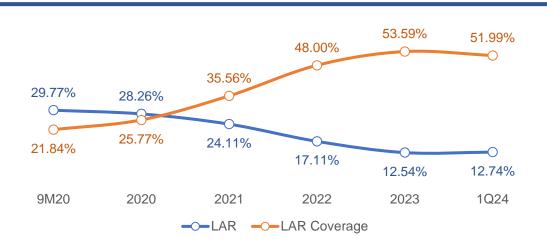


#### **Total Restructured Loans**

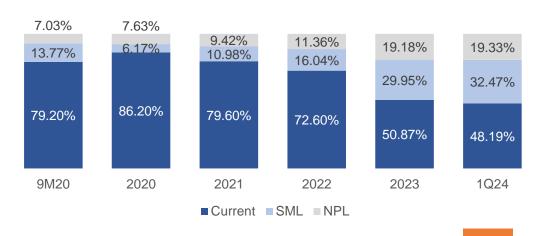
(% to Total Loan)



#### LAR & LAR Coverage (Inc. Covid-19)



#### **Total Restructured Loans by Collectability**







# OTHERS



### LATEST REGULATIONS





#### **KUR Regulation**

Ref. Coordinating Ministry of Economy Policy No. 1 dated 2023 On January 25th, 2023

- Borrowers must have never had a commercial loan
- **Restrictions on receiving KUR:** 
  - a) Priority Sectors (Agribusiness, Livestock, Fishery, and Plantation):
    - KUR terms of max 4x (KUR facility is renewable up to 3x); or
    - Micro/ Small KUR: Max loan ceiling accumulation of Rp400 Mn/ Rp500 Mn, respectively
  - b) Other Sectors:
    - · KUR terms of max 2x (KUR facility is renewable once); or
    - Micro/ Small KUR: Max loan ceiling accumulation of Rp200 Mn/ Rp500 Mn, respectively
- Lending rate charged to borrowers:
  - a) KUR Super Micro: 3%
  - KUR Small and Micro: Step-up lending rate
    - Initial financing: 6%
    - 1st refinancing: 7%
    - 2<sup>nd</sup> refinancing: 8%
    - 3<sup>rd</sup> refinancing: 9%

#### **Consumers' Protection Regulation**

Ref. Financial Service Authority Policy POJK No. 22/2023

The Financial Service Authority (FSA) has released new regulation in relation to Consumer and Community Protection in Financial Services Sector to improve consumers' trust toward financial services, as well as to provide development opportunities in a fair, efficient, and transparent manner. This includes, among others:

- 1. Adjustment on the definition of Financial Services Business Players (FSBP) and customer protection principles;
- Prohibition of getting services from parties who do not have legal permission from FSA or competent authority;
- Rights and obligations of potential consumers, consumers, and FSBP as well as prohibitions for FSBP;
- 4. Inclusions of costs and commissions to marketing agents/ intermediaries;
- Mechanism for collection and collateral withdrawal by FSBP for loan & financing product and services, as stipulated on Article 62 Paragraph (2) concerning FSBP is obliged to ensure collection is done:
  - a. Not to use threats or violence and/or humiliating actions
  - b. Not to use physical or verbal pressure
  - c. Not to parties other than customers
  - d. Not continuously in abusive manner
  - e. At the customer's billing address or domicile
  - f. Only from Monday to Saturday (excluding National Holidays) from 08.00 - 20.00 local time
  - g. In accordance with the provisions of statutory regulations;
- Adjustment on complaint service period;
- Data protection and information system security;
- Market conduct:
- Strengthening regulations for the provision, delivery of information and marketing of insurance products linked to investment
- 10. Submission of objections to administrative sanctions issued by FSA for FSBP;
- 11. Strengthening the authority of FSA in carrying out civil lawsuits.

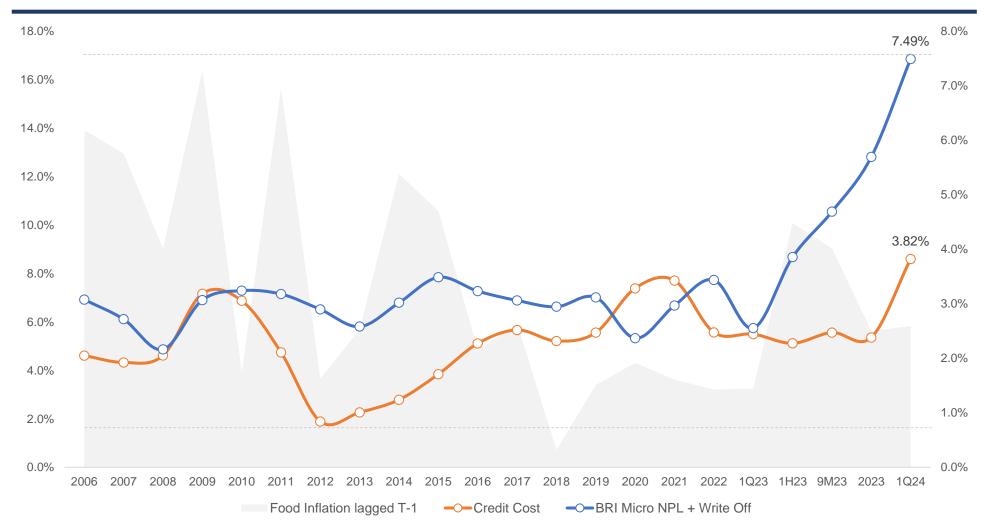


## WELL MANAGED PEAK TO TROUGH ASSET QUALITY





#### **Food Inflation vs Asset Quality vs Credit Cost**





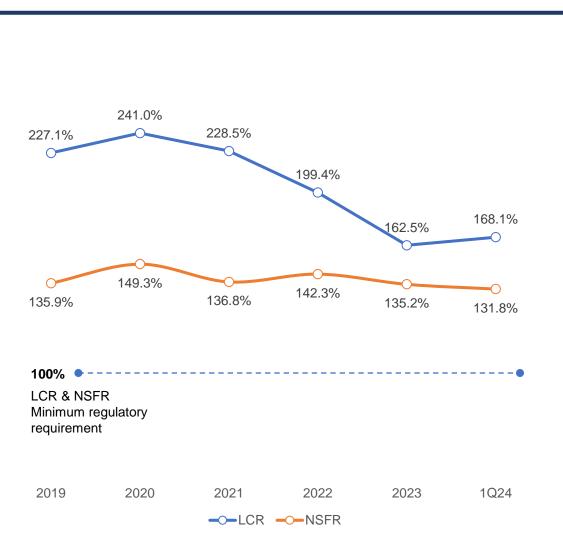
#### MORE INSULATED FROM RECENT GLOBAL EVENTS

Liquidity & Capital Management Remain Conservative



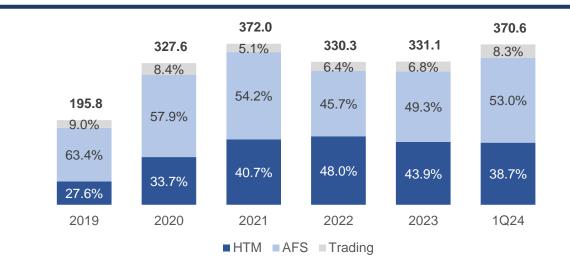


#### **LCR & NSFR**

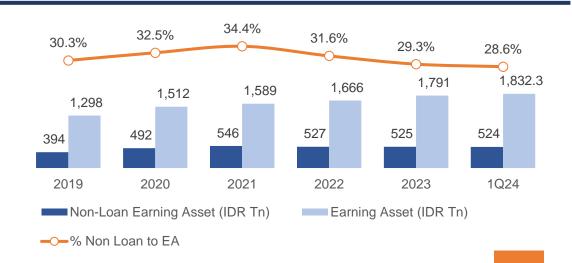


#### **Bond Classification**

(IDR Tn, % Composition)



#### **Non-Loan Earning Assets/ Total Earning Assets**





## **DIGITALIZATION SUPPORTING CASA**

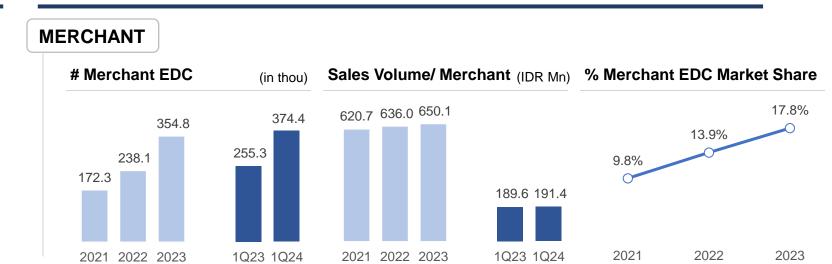




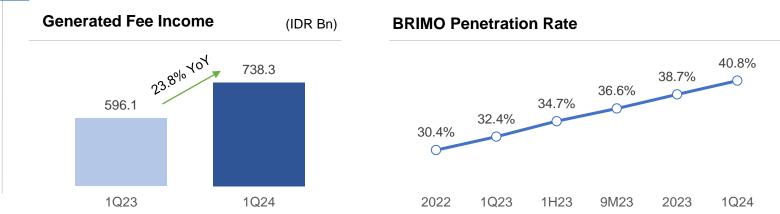
#### **CASA** vs Cost of Fund



#### Source of CASA Growth







-○-CASA % -○-COF



## **FINANCIAL RATIOS**





Description	1Q24	2023	1Q23	g QoQ	g YoY	2022	2021	2020
Asset Quality								
NPL (gross)	3.11%	2.95%	2.86%	0.2%	0.2%	2.67%	3.00%	2
NPL Coverage	214.26%	229.09%	282.49%	-14.8%	-68.2%	305.73%	281.16%	239
Liquidity								
CASA	61.66%	64.35%	64.53%	-2.7%	-2.9%	66.70%	63.08%	59
LDR*	83.28%	84.22%	84.94%	-0.9%	-1.7%	78.82%	83.53%	83
Profitability								
Cost of Fund (CoF)	3.59%	3.00%	2.68%	0.6%	0.9%	2.06%	2.36%	3
NIM	7.84%	7.95%	7.82%	-0.1%	0.0%	7.85%	7.70%	6
Cost to Income Ratio (CIR)	37.43%	41.89%	41.83%	-4.5%	-4.4%	44.87%	46.40%	48
Operating Expense to Operating Income	70.14%	68.21%	64.47%	1.9%	5.7%	69.10%	78.54%	83
ROA before tax	4.01%	4.10%	4.25%	-0.1%	-0.2%	3.79%	2.64%	2
ROA after tax	3.22%	3.24%	3.38%	0.0%	-0.2%	3.01%	2.13%	1
ROE Tier 1	22.06%	22.24%	23.55%	-0.2%	-1.5%	19.59%	16.04%	11
ROE B/S	20.56%	19.95%	21.18%	0.6%	-0.6%	17.63%	13.86%	10
Capital								
Tier1 CAR	22.86%	26.12%	23.93%	-3.3%	-1.1%	24.50%	26.16%	19
Total CAR	23.97%	27.27%	24.98%	-3.3%	-1.0%	25.51%	27.16%	20

<sup>\*</sup>Only calculated BRI and Raya financial numbers. If loan & financing of all subsidiaries are calculated, LDR is 87.09% in 2022 and 93.23% in 2023

<sup>\*\*</sup>Financial figures for 2020 and 2021 is restated to include Pegadaian and PNM in accordance with PSAK 38



#### **BRI NETWORKS**

#### The Most Extensive Network Across Indonesia



Office Type	2019	2020	2021	2022	2023	1Q24	YtD
Head Office	1	1	1	1	1	1	-
Regional Office	19	19	18	18	18	18	-
Branch Office & Special Branch Office	462	462	451	449	453	453	-
Branch Overseas Office	5	5	6	6	6	6	-
Sub-Branch Office	608	608	588	579	556	556	-
Sub-Branch Overseas Office	3	3	3	3	3	3	-
BRI Units	5,382	5,382	5,222	5,156	5,117	5,117	-
Cash Office	568	547	525	506	505	505	-
BRI Terrace	2,049	1,867	1,697	1,370	977	977	-
Mobile BRI Terrace	133	132	132	117	115	115	-
Ship BRI Terrace	4	4	4	4	4	4	-
Total	9,234	9,030	8,647	8,209	7,755	7,755	-

E-Channel Type	2019	2020	2021	2022	2023	1Q24	YtD
ATM	19,184	16,880	14,463	13,863	12,263	12,252	- 11
EDC**	204,386	198,785	203,027	497,976	664,801	687,789	22,988
CRM	3,809	5,809	7,407	8,007	9,007	9,007	-
e-Buzz	57	57	57	57	57	57	_
Total	227,436	221,531	224,954	519,903	686,128	709,105	22,977

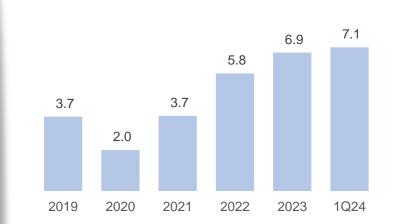
<sup>\*</sup>In accordance with POJK No. 12/POJK.03/2021 concerning Commercial Banks, there are adjustments for the types of BRI Unit Offices, Teras BRI and BRI Cash Offices which are included in the category of Sub-Branch Offices. Here, the data is still separated.



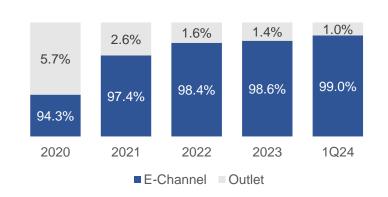


#### **Net Profit per Outlet**

(IDR Bn)



#### **Outlets vs E-Channel Trx Composition**



E-Channel transaction includes: ATM, CDM, BRIlinks, BRIMO, and Internet Banking.

<sup>\*\*</sup> Since 2022, number of EDC includes government program, managed service, and partnership EDC





Moody's 2023							
Long Term Counterparty Risk - Fgn Curr	Baa1						
Long Term Deposit - Fgn Curr	Baa2						
Long Term Debt - Fgn Curr	Baa2						
Short Term Counterparty Risk - Fgn Curr	P-2						
Short Term Deposit - Fgn Curr	P-2						
Baseline Credit Assesment	baa2						
Adj Baseline Credit Assesment	baa2						
Outlook	Stable						

Fitch Ratings 2023						
Long Term Rating	BBB					
Short Term Rating	F2					
Vialibility Rating	bbb-					
Government Support Rating	bbb					
National-Long Term Rating	AAA					
National-Short Term Rating	F1+					
Outlook	Stable					

S&P Global Ratings 2023	
Issuer Credit Rating	BBB
Stand Alone Credit Profile	bbb-
Outlook	Stable

PEFI	NDO 2024
National Rating	id AAA
	Stable Outlook



## **Thank You**

## PT BANK RAKYAT INDONESIA (Persero) Tbk.

Investor Relations
7<sup>th</sup> floor BRI II Building
Jl. Jenderal Sudirman No. 44-46 Jakarta 10210
Indonesia

Phone: 62 21 5752006/09, 5751952/79

Website : www.ir-bri.com Email : ir@bri.co.id

