



# Q1 2022 FINANCIAL UPDATE PRESENTATION

PT Bank Rakyat Indonesia (PERSERO) Tbk.





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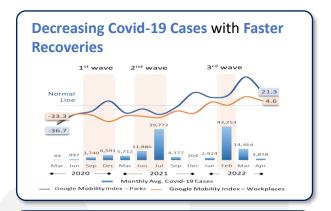


#### **KEY HIGHLIGHTS**



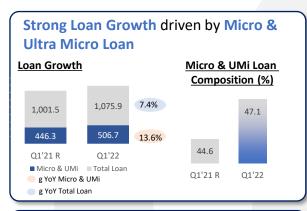
Optimizing opportunities from the economic recovery's momentum while building resiliencies for the upcoming challenges

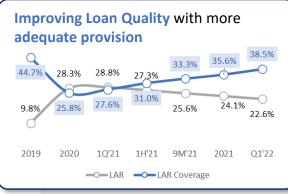
**Recovering Macro Environment** 

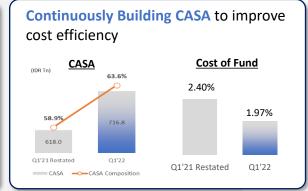


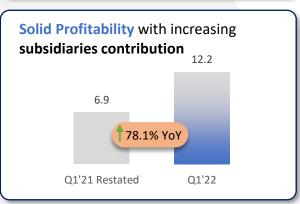


Better Financial Performance Supported by Recovering Economic Activities









Ready to Face the Upcoming Challenges

#### Q1'22 Key Issues



# BRI Performance During Inflationary Cycle

Despite experiencing pressures during periods with a significantly high inflation rate, historically, BRI has been able to maintain positive loan performance as well as manageable loan quality



# BRI Performance During Various Benchmark Rate Trend

Throughout several benchmark rate trend, BRI has demonstrated ability to uphold the profitability



# BRI Focus to Grow on High Yield Asset

Micro loan growth will be driven by better growth of all micro loan products as each of those provide higher profitability compared to other segments

STRATEGIC RESPONSES

- Selective growth by Focus on MSME Loan esp. Micro Loan through "Business Follow Stimulus" strategy and Optimizing Ultra Micro loan as new growth engine.
- 2 Focus on CASA-based transaction
- 3 Focus in managing asset quality as well as providing adequate provision
- Excellence Enablers by strengthening capability in HC, Risk Management as well as transformation on culture and network. Furthermore, focus on digitalization to boost productivity and efficiency as well as to improve customer digital experience
- 5 Strengthening group synergy through maximizing cross selling as well as optimizing sharing resources potential



# **Performance Highlight: Consolidated vs Bank Only**



(IDR Billion)

	Q1'2021			Q1'2022		Growth YoY 1Q'22		
Description	Bank Only	Consol. (Before Restated)	Consol. (Restated)	Bank Only	Consolidated	Bank Only	Consol. (Before Restated)	Consol. (Restated)
Total Assets	1,374,381	1,411,052	1,514,118	1,540,856	1,650,279	12.1%	17.0%	9.0%
Total Loans & Financing (Gross)	896,515	917,948	1,001,539	974,802	1,075,927	8.7%	17.2%	7.4%
Total Deposits	1,033,256	1,049,315	1,049,022	1,118,705	1,126,495	8.3%	7.4%	7.4%
NPL (gross)	3.12%	3.16%	3.30%	3.15%	3.09%	0.0%	-0.06%	-0.21%
CASA	59.48%	58.91%	58.91%	63.75%	63.63%	4.3%	4.7%	4.7%
LDR	86.77%	87.12%	86.91%	87.14%	86.96%	0.4%	-0.2%	0.0%
Net Profit	6,673	6,860	6,860	10,903	12,220	63.4%	78.1%	78.1%
NIM	7.00%	6.65%	7.33%	6.85%	7.72%	-0.2%	1.1%	0.4%
Cost to Income Ratio (CIR)	41.71%	41.11%	46.60%	38.37%	44.62%	-3.3%	3.5%	-2.0%
Operating Expense to Operating Income	76.83%	77.34%	78.41%	64.26%	69.34%	-12.6%	-8.0%	-9.1%
ROA after tax	2.02%	1.88%	1.76%	2.84%	2.94%	0.8%	1.1%	1.2%
ROE B/S	13.73%	13.91%	12.06%	15.39%	17.22%	1.7%	3.3%	5.2%
Total CAR	19.40%	19.74%	18.85%	22.39%	24.61%	3.0%	4.9%	5.8%



# MACRO ECONOMY & BANKING INDUSTRY

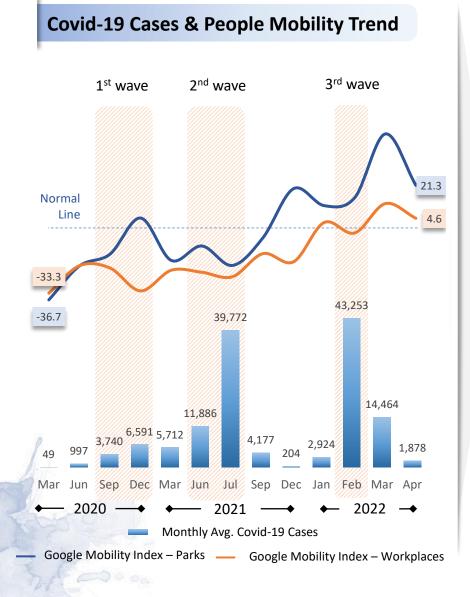


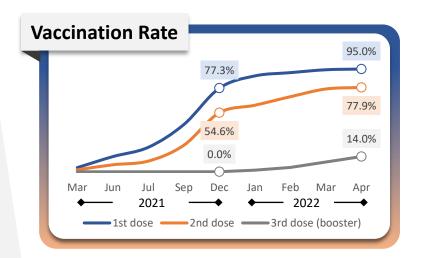


# **COVID-19 Update**



## Declining Covid-19 Cases Supported by Measured Handling, yet Remain Cautious on Long Holiday Impact





# Government Policies on Covid-19 Handling Implement Community Activities Restriction (PPKM) by level (1-4) according to the level of active Covid19 cases per region Accelerate vaccination & booster program including for teenagers & children

People mobility shows faster recovery post increasing covid-19 cases, supported by Government's proactive efforts in handling the pandemic.

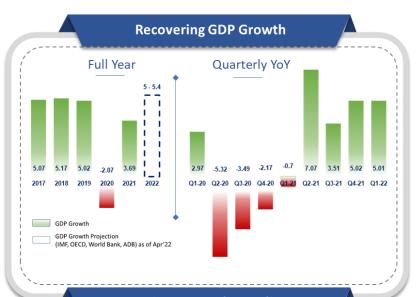
- Covid-19 cases show declining trend supported by Government's efforts to handle the pandemic, i.e., by implementing measured community activity restriction and aggressive vaccination program.
- The first vaccination dose is approaching the target, while the 2<sup>nd</sup> and 3<sup>rd</sup> dose show increasing trend.
- People mobility shows a fast recovery after every covid-19 wave as shown by increasing google mobility index.

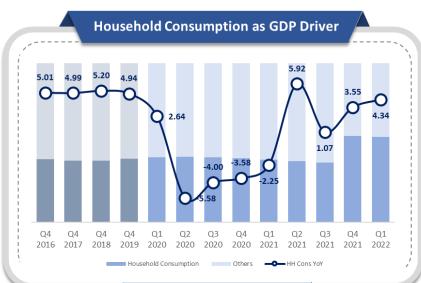


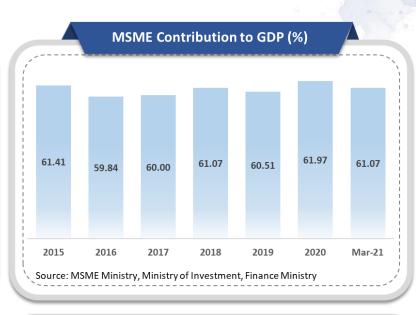
## **MACRO ECONOMY**

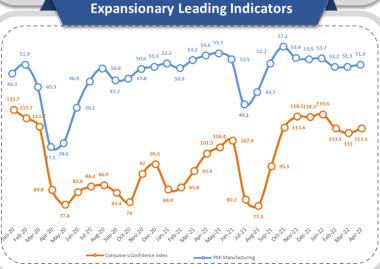


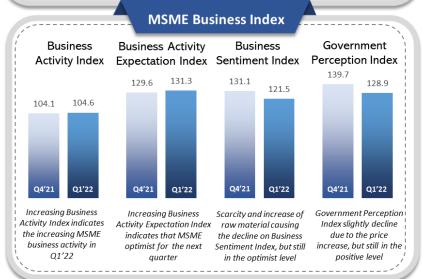
#### Indonesia's Economic Recoveries Expected to Continue, Supported by Consumption & MSMEs Business Activities

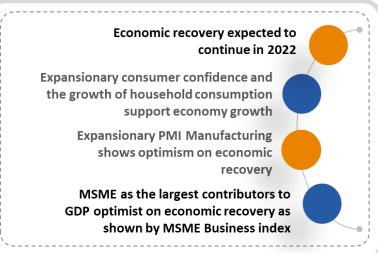










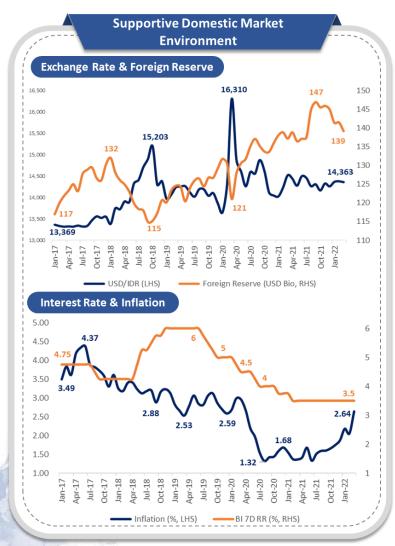




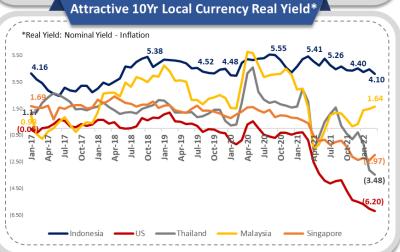
# **MACRO ECONOMY**



# Sound Macro Economy Condition, To Withstand The Upcoming Macro Economic Challenges



















#### **Indonesia Macroeconomic Condition Through Crises**

	1998	2008	2020	Mar'22
	Asian Financial Crisis	Global Financial Crisis	Covid-19 Global Pandemic	
Central Bank Reference Rate (%)	N.A.	9.25	3.75	3.50
Inflation (%)	77.63	11.06	1.68	2.64
Exchange Rate (Highest USD/IDR)	16,650	12,650	16,575	14,415
USD Appreciation (Last Year Closing vs Highest USD/IDR)	208.16%	34.67%	19.54%	1.07%
Foreign Reserve (USD Bio)	23.6	51.6	135.9	139.1
Indonesia CDS 5Yr	N.A.	691.36	67.78	84
Economic Growth (GDP %)	-13.13	6.0	-2.07	3.69%*
Current Account (USD Mio)	4,096	126	-4,433	3,326*
Budget Deficit (%)	-2.2	-0.08	-6.14	-4.65*
Debt to GDP (%)	72.5	30.3	39.4	41*
Banking Industry Condit	tion			
LDR (%)	94.86	74.58	84.85	78.00**
NPL (% Highest)	48.60	4.30	3.14	3.10**

<sup>\*</sup>Data as of Dec'21 \*\*Data as of Jan'22

Strong fundamental and government policies has strengthened Indonesia's macroeconomic and banking industry condition during past crises

### **Supportive Policies for Economic Growth & Stability**

#### **Pro-Stability Monetary Policy**

- Mandatory use of rupiah within the territory of Republic of Indonesia
- Underlying document requirement for forex transaction
- Hedging requirement for non-bank corporation
- Triple Intervention policy (Spot transaction, DNDF transaction and Purchase of Govt Securities in secondary market) for exchange rate stability

#### **Pro-Growth Macroprudential Policy**

- Normalizing RRR with incentives for banks who serve prioritized sectors, inc MSMEs
- Digital-Based Payment System Policy (i.e. QRIS, BI-Fast)
- Encouraging MSMEs & Islamic Finance Economy as part of Inclusive and Green Finance
- Extending relaxation on Covid-19 loan/financing restructuring scheme until March 2023 to preserve financial system stability
- Relaxation on ATMR for loan/financing of selected sectors, including property, motor vehicle, and health
- Relaxation of Maximum Lending Limit (BMPK) for healthcare sector
- Continuing the Economic Recovery Program (PEN) to support MSME recovery
- Maintaining Direct Subsidy program (BLT) to support consumer's purchasing power
- Relaxation of budget deficit limit of above 3% until 2023
- Gradual export ban on raw mining materials to increase value added
- Tax Regulation Harmonization (UU HPP)

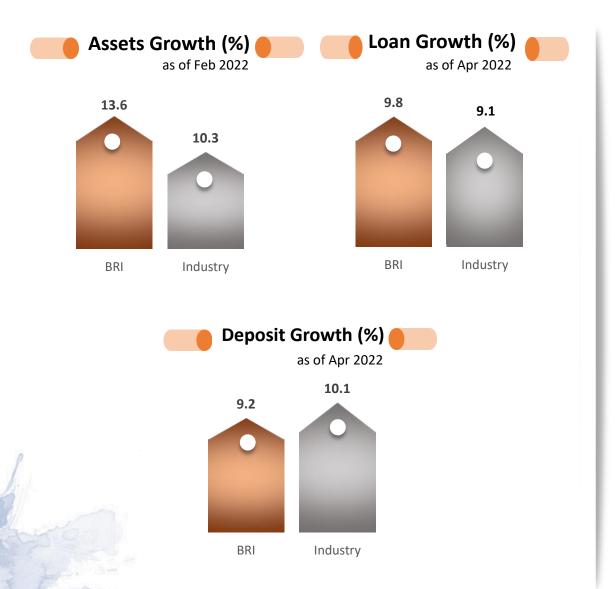


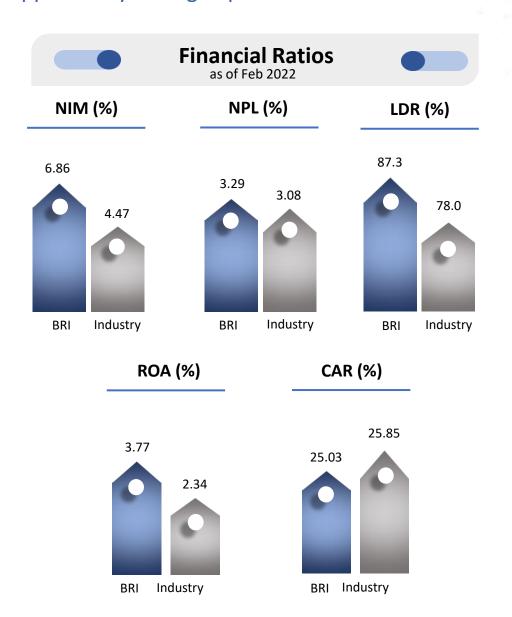


## **BRI VS BANKING INDUSTRY**



## Banking Industry Continues to Show Positive Performance Supported by Strong Capital







# Q1'22 KEY ISSUES

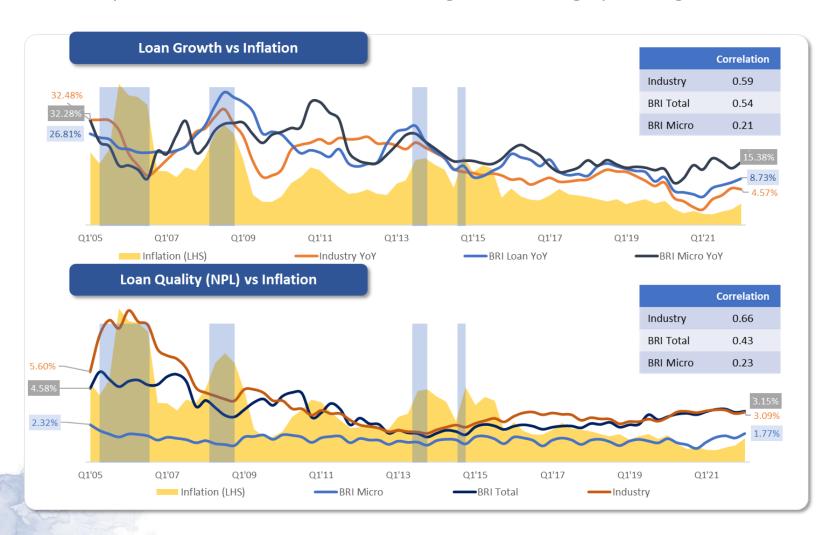




# **BRI RESILIENT PERFORMANCE DURING PAST ECONOMIC CYCLE**



Loan growth esp. on Micro Segment shows positive trend during past inflation cycles, gives optimism for BRI's sustain business growth during upcoming economic challenges.



Indonesia has experienced various inflationary cycles in the past decades, mainly due to rising fuel prices (2005, 2008, 2013, and 2014)

Despite experiencing pressures during periods with a significantly high inflation rate, historically, BRI has been able to maintain positive loan portfolio growth during various inflationary cycle

BRI has also managed its loan quality and maintained stable NPL (total & micro segment) throughout various inflation cycles, even during periods with a significant inflation rate. Our analysis showed a similar trend with 6-months lagged inflation

Bank of Indonesia maintain its inflation target of 3±1% for 2022



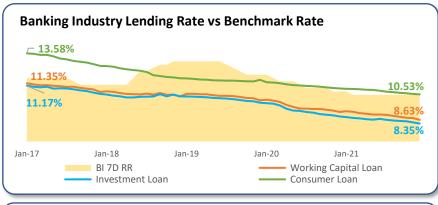
# BRI RESILIENT PERFORMANCE DURING PAST ECONOMIC CYCLE

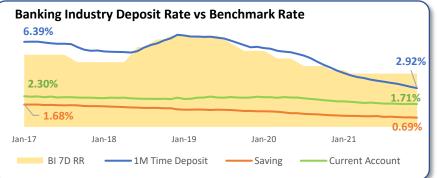


BRI's ability to manage profitability during various benchmark rate trend along with agility on asset & liability management gives more optimism for continuous solid profitability performance.

#### **Banking Industry**

Banking industry's lending rate shows a consistent declining trend despite the benchmark rate fluctuation. This indicates changes on benchmark rate did not directly transmit to lending rate and competition might become the main factor for lending rate declining trend. On the other hand, deposit rate esp. Time Deposit moves relatively more in line with the benchmark rate showing more direct and faster transmission.

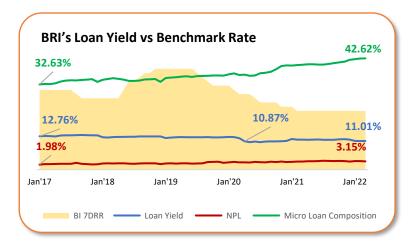


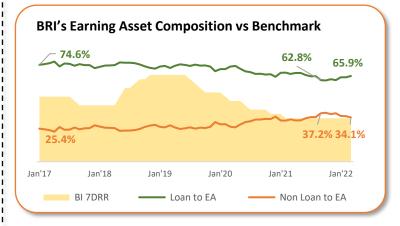


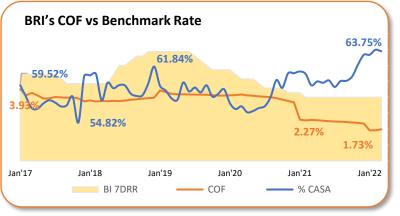
#### **BRI Performance**

The uphold profitability is supported by increasing high yield loan composition as well as improving efficiency through better CASA. This is shown by:

- The ability to maintain loan yield by shifting the focus of growth to higher yield assets while maintaining its quality despite interest rate trending down environment
- Improving COF efficiency in line with the strategy to push higher CASA composition
- The relatively lower than the average historical level of loan to earning assets composition provides the opportunity to grow on higher yield asset







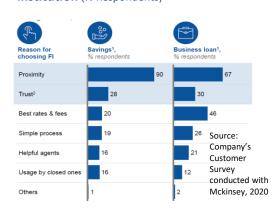


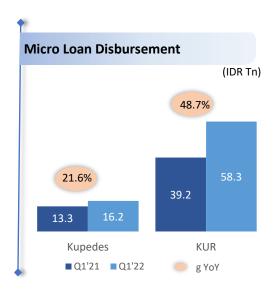
# **BRI FOCUS TO GROW ON HIGH YIELD ASSET**

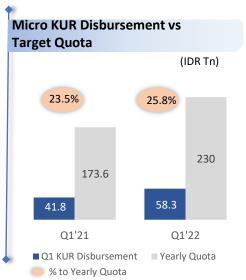


Micro loan growth will be driven by better growth of all micro loan products, each of which provides higher profitability compared to other segments.

Research on Main Factors of UMi/Micro **Customers in Choosing Financial Institution** (% Respondents)







#### BRI remains focused to grow in Micro Segment

- During 2020 and 2021, BRI applied the "Business follow stimulus" strategy, which resulted in double-digit growth of Micro loan, supported by KUR
- BRI is optimistic about reaching the 2022 of Rp260Tn KUR auota disbursement in Q1'22 already reached 25.8% of the total quota
- With better economic growth in 2022, which will drive demand for loans, and non-interest factors such other proximity and trust that customers also consider in obtaining loans from banks, Kupedes is projected to have better growth. This is shown by the positive growth of Kupedes disbursement by 21.6 YoY in Q1'22.
- BRI has prepared comprehensive strategy to support Kupedes growth i.e., business process reengineering, product innovation, new business model as well as new method on loan officers' target of KUR

#### **Comprehensive Strategy to Boost Kupedes Growth**

#### **BUSINESS PROCESS** REEINGENERING



**Enhancing Digital Micro** Loan Underwriting Application

Sales Management, Monitoring & Evaluation, Cross Selling, Origination & Approval



Integrated Digital Sales Platform ("Senyum Mobile") for BRI, Pegadaian & PNM to enabling cross selling & joint acquisition

#### **PRODUCT INNOVATION & ALIGNMENT**

#### **KUPEDES Rejuvenation**

- Grace period scheme
- Hybrid scheme (Kupedes Utama)
- Auto renewal
- Pre-approval

#### **KECE (Kupedes Extra Cepat)**

- · Lower ticket size
- · Shorter Tenor
- Faster approval

#### SIMPEDES BISA

· Micro Savings product with investment and protection features

#### **Product Re-Alignment**

Aligning micro loan product within BRI, PNM (Ulaam) and Pegadaian (Kreasi)

#### **NEW BUSINESS MODEL**

Co-Location SenvuM Sharing networks for Pegadaian & PNM to give wider access for UMi Customers and enhance ioint acquisition & cross selling

#### **BRILink Mitra UMi** Re-define BRILink

agent's roles as the primary loan acquisition and to empower ultra micro segment



**MICRO HYPERLOCAL ECOSYSTEM** 

Develop micro payment ecosystem to capture micro transaction, boosting CASA and Fee Income

#### **NEW RULES OF KUR DISBURSEMENT**

Breakdown **Parameter** 



The KUR Allocation was determined quarterly based on several parameter

#### **Breakdown Mechanism**

Jan '22 Early Breakdown



Dec '22 Breakdown

...The new mechanism encourages the distribution of Micro KUR in 2022 to remain maximal but still maintains Micro yields by growing customer base and high Kupedes growth...



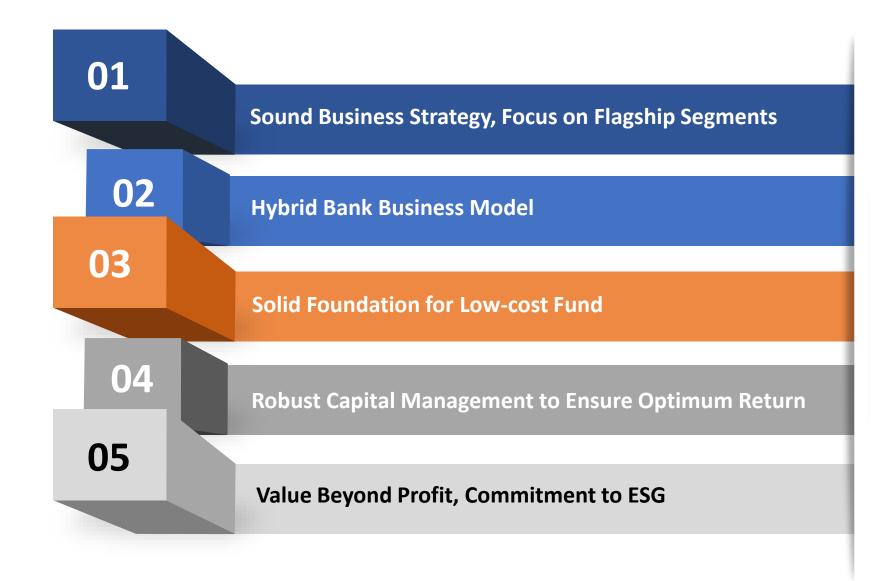
# **INVESTMENT PROPOSITIONS**





# **BRI INVESTMENT PROPOSITIONS**







# SOUND BUSINESS STRATEGY, FOCUS ON FLAGSHIP SEGMENT



To Become The Most Valuable Banking Group in SEA and Champion of Financial Inclusion



#### **BRIVolution 2.0**

#### The Most Valuable Banking Group in Southeast Asia & **Champion of Financial Inclusion**

(2021 - 2022)

Phase

**Fransformation** 

(2023 - 2024)

(2025 and beyond)















Scale Up & Scope Up

Sustain

position in



Strengthening foundation for business growth Increasing new source of income (business beyond banking)

Maintaining the best Southeast Asia

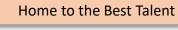


#### **2025 ASPIRATIONS**

Market Cap \$75 bn

Min 65% CASA Composition

Agile & Entrepreneurial



55% Micro Loan Composition

**Digital First DNA** 

Mindset

**High Teen Level ROE** ~19%



**Our Transformation is Anchored In** Six Themes (6C)

**Create** New Growth Engine

Accelerate **CASA** Growth

**Enhance Cross Sell to Boost Fee** Income

Adapt Culture & Capabilities

Improve Customer Experience

Contain Credit Cost



# SOUND BUSINESS STRATEGY, FOCUS ON FLAGSHIP SEGMENT



Leading and Well-positioned To Serve Micro Banking

### **BRI Micro Banking Highlights**



#### **Large Customer Base**

+31.1 million Borrowers (+13.5 million BRI, +11.7 million PNM, +6.7 million Pegadaian borrowers) +137 million depositors



#### Comprehensive Product Offerings

#### Lendings:

Individual (Secured & Unsecured), Group Lending, Pawn Lending

**Deposits:** Simpedes, Time Deposit

**Insurance:** Life and Health Insurance,

General insurance



Community-based Business Model

From Locals to Locals: Micro banking employees (from salesforces to the head of BRI Units) are from local community to build trust with local customers and support local development.



#### **Extensive Banking Networks**

5,181 BRI Units539,705 BRILink Agents1,614 Teras BRI4,085 Pegadaian Outlets3,676 PNM Outlets



# **Experienced Financial Advisors**

**+27,000 Financial Advisors ("Mantri")** to serve and empower micro borrowers and depositors



#### **Digitized Business Process**

BRISPOT Micro, Selena, PNM Digi (Loan Underwriting App)
BRILink Mobile (App for Brilink Agents)

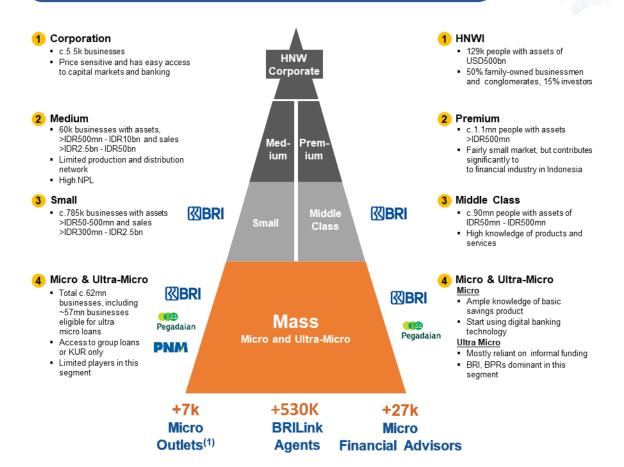


#### **Micro Payment Ecosystem**

**Pasar ID** (Payment ecosystem for traditional market merchants and buyers)

**Stroberi** (Integrated electronic transaction solutions for micro entrepreneurs)

### **Well-Positioned to Serve Micro Banking**



Source: BRI's public filings

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Key Characteristics of Micro Customers

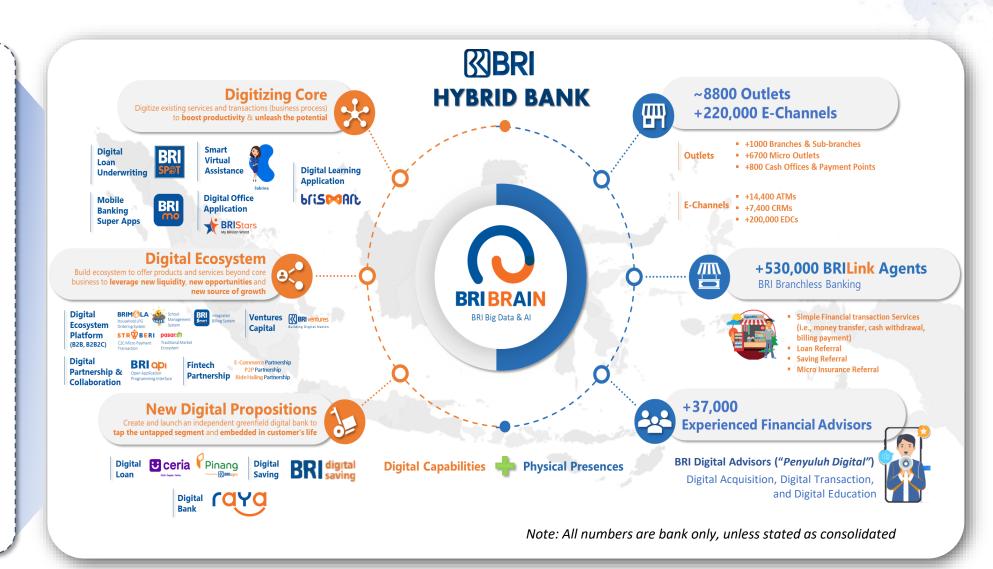
# **HYBRID BANK BUSINESS MODEL**





Combining Physical Presence and Digital Capabilities (Phygital) to Match Customer Journey

- Familiar with smartphone technology, although smartphone penetration remains low
- 2 Limited knowledge of financial products
- Cash being the dominant chosen method of transactions
- Prefers a financial institution that is "locally embedded" and is able to "gain their trust"
- Majority without stable income and not comfortable with traditional lending products
- Prefers banking via an agent rather than digital banking



Based on Company's Research and Surveys

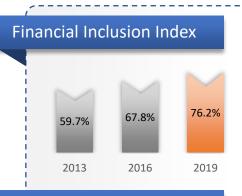


## SOLID FOUNDATION FOR LOW-COST FUND

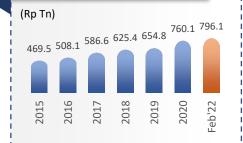
Large Customer Base (and Growing)







#### Money Outside Banks



#### **New Cross Selling Potential**

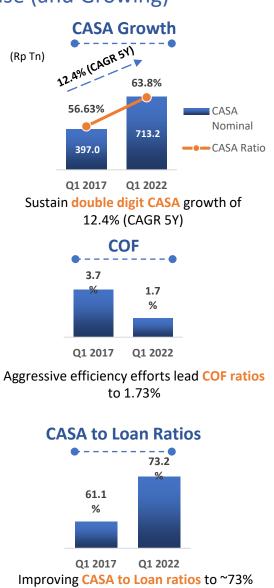
Source of new CASA growth

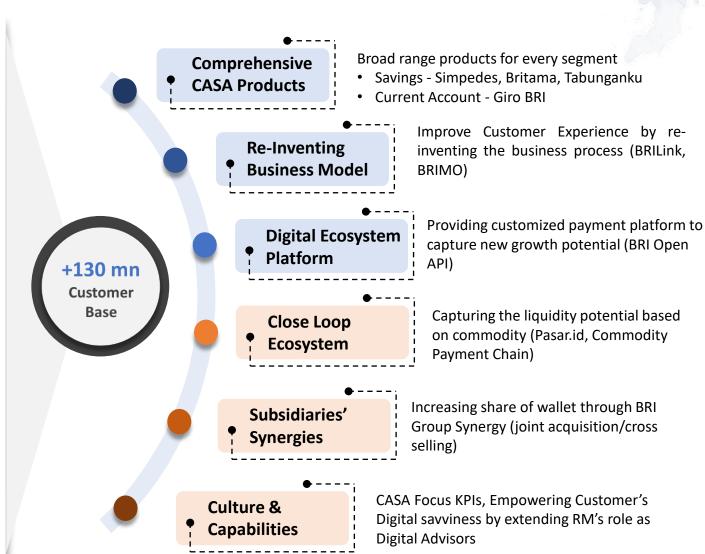


11.7 Mn Borrowers







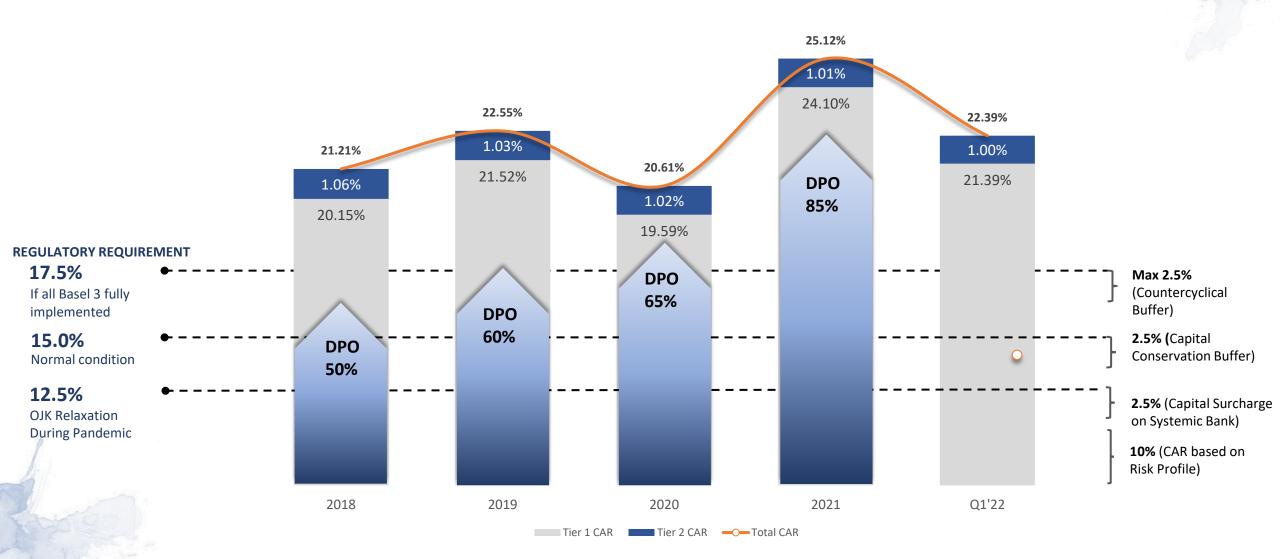




# ROBUST CAPITAL MANAGEMENT TO ENSURE OPTIMUM RETURN



Optimizing Capital for Sustainable Business Growth and Shareholders' Return





# **VALUE BEYOND PROFIT, COMMITMENT TO ESG**

At The Forefront of ESG Implementation



#### **BRI Sustainability Journey**

#### 2021

- Established The Ultra Micro **Ecosystem** 
  - Established ESG Desk
- Established ESG Committee
- Constituent of Indonesia ESG Leader Index

#### 2019

- Issued sustainability bond (\$ 500 million) Submitted Sustainable
  - Finance Action Plan 2019 - 2024

#### 2017

- Issued internal ESG Policies (General Sustainable Finance & CPO Policy)
  - First Mover on Sustainable Banking



#### Next

- ESG Roadmap
- **ESG** integrated KPI
- Sectoral loan policies based on ESG risk mitigation



#### 2020

Conducted Green House Gas (GHG) **Emission Calculation** 



#### 2018

Appointed as a Chairman of Indonesia Sustainable Finance Initiative (IKBI)



2013 Published 1st Sustainability Report

# **Sustainable Business Activities\***



- All numbers are bank only
- Reclassification was carried out on the 2020 figures based on BRI's internal criteria that are more stringent to classify sustainable business activities

the highest among peers"

# BRI Q1'22 PERFORMANCE HIGHLIGHT







# BRI CONSOLIDATED PERFORMANCE HIGHLIGHT



# 



Impact to BRI Consolidated Financial Statement

_		Publishe	d Financial Sta	tement	
	Q1 2021	Q1 2021 (Restated)	Q1 2022	YoY Growth	YoY Growth
-	(1)	(2)	(3)	(4 = 3/1)	(5 = 3/2)
Asset/Liabilities					
Total Assets (IDR Billion)	1,411,052	1,514,118	1,650,279	17.0%	9.0%
Total Loans (Gross) (IDR Billion)	917,948	1,001,539	1,075,927	17.2%	7.4%
Total Deposits (IDR Billion)	1,049,315	1,049,022	1,126,495	7.4%	7.4%
Total Liabilities	1,216,288	1,288,694	1,374,293	13.0%	6.6%
Total Equity	194,764	225,424	275,986	41.7%	22.4%
Profit and Loss					
Interest Income	29,635	34,688	36,732	23.9%	5.9%
Interest Expenses	(6,450)	(7,567)	(6,325)	-1.9%	-16.4%
Net Interest Income	23,185	27,121	30,407	31.1%	12.1%
Net Profit	6,860	6,860	12,220	78.1%	78.1%

#### The Implementation of PSAK 38

- Business combination transactions between entities under common control are accounted for in accordance with PSAK No. 38 "Business Combinations of Entities Under Common Control" where the difference between the cost paid and the carrying amount of net assets is recorded as part of the additional paid-in capital account in equity.
- Based on PSAK No. 38, the elements of the financial statements of the combining entities, for the period in which the combination of business entities under common control occurs and for the comparative period presented, are presented as if the combination had occurred since the beginning of the period when the entities were combined under common control.

<sup>(3)</sup> The financial statement as of 31 March 2022 has consolidated the financial statement of PT. Pegadaian and PT. PNM which is effective in the acquisition on 13 September 2021 (Pegadaian and PNM Balance Sheet statement and Profit and Loss is fully recognized line by line while for net profit only recognized for 3 months)



<sup>(1)</sup> The Financial statement as of 31 March 2021 has been previously released

<sup>(2)</sup> The financial statement as of 31 March 2021 was restated in accordance with the provisions of PSAK 38 as if the business acquisition of PT. Pegadaian and PT. PNM which is effective as of 13 September 2021 has occur since the beginning of the period when the acquisition entities are under common control.



# **BALANCE SHEET HIGHLIGHT – CONSOLIDATED**



Earning Asset growth of 8.0% YoY was driven by Loan & Financing which grew 7.4% and Non Loan and Financing which grew 9.2%.

The increase of Interest-Bearing Liabilities is due to the positive growth of Third-Party Fund (7.4% YoY), mainly contributed by low-cost fund (CASA) which grew 16.0% YoY

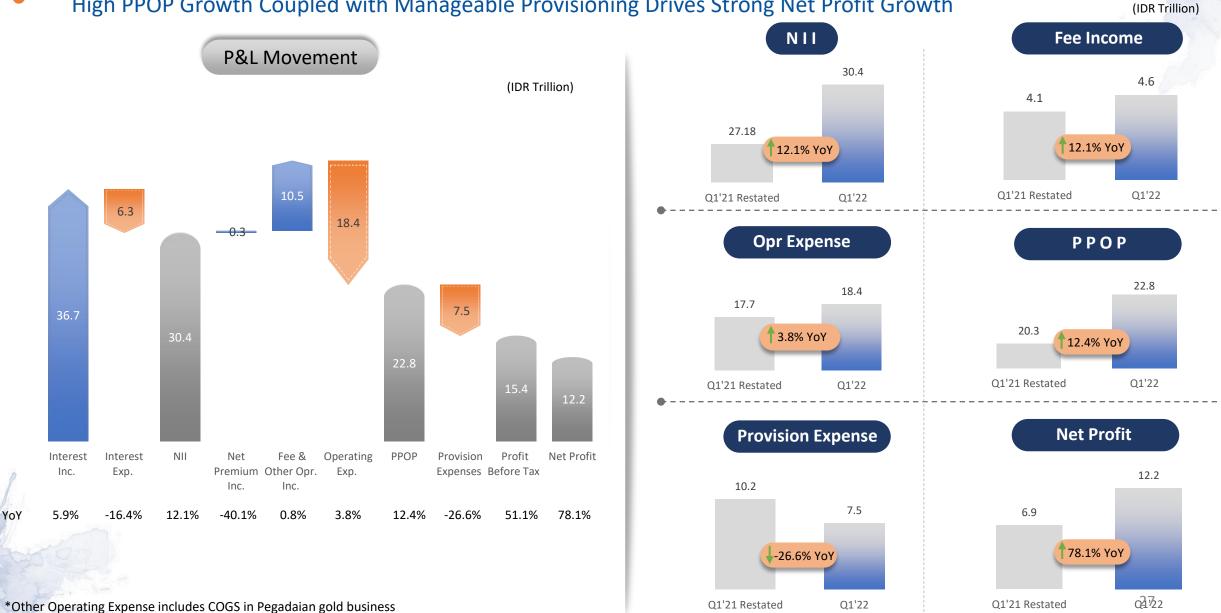




# PROFITABILITY HIGHLIGHT – CONSOLIDATED



High PPOP Growth Coupled with Manageable Provisioning Drives Strong Net Profit Growth





# **KEY RATIOS – CONSOLIDATED**

# Solid Performance across Major Metrics

NPL Coverage

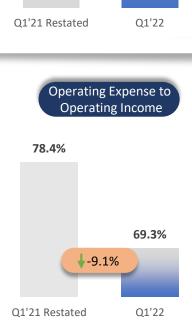
44.8%

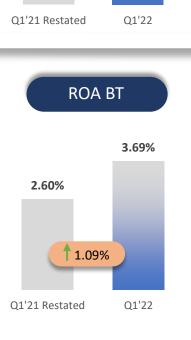
231.2%

276.0%







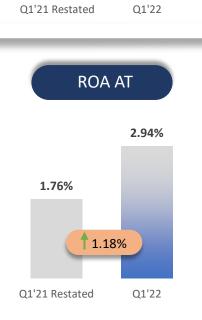


LDR\*

0.04%

86.9%

87.0%

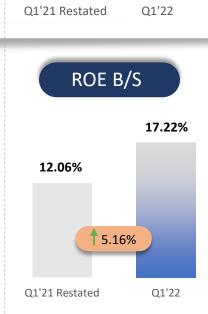


Cost of Fund

-0.43%

1.97%

2.40%



NIM

10.4%

7.3%

7.7%



Q1'22

**1** 5.7%

Q1'21 Restated





# BRI BANK ONLY PERFORMANCE HIGHLIGHT



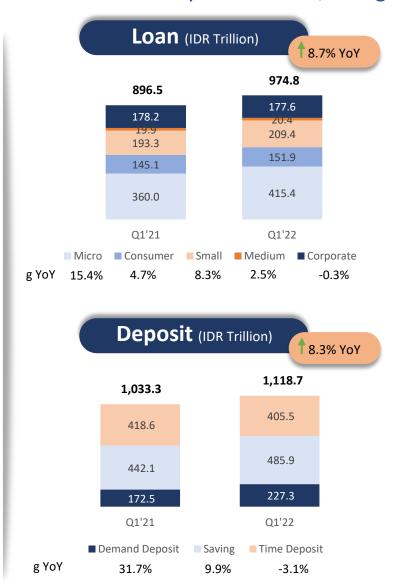
# **BALANCE SHEET HIGHLIGHT – BANK ONLY**



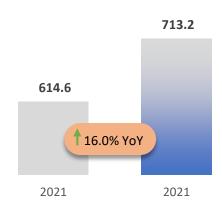
Increasing Loan Growth Driven by MSME Loan, Along with Improving CASA Composition

Positive loan growth of 8.7% YoY was remain driven by Micro Segment, which grew double-digit of 15.4%. This led to an increasing MSME composition of 81.8% in Q1'22 from previously 80.1% in Q1'21.

Deposit grew positive, with the main contribution coming from 16.0% YoY of CASA growth and accelerated the CASA composition significantly to 63.8%







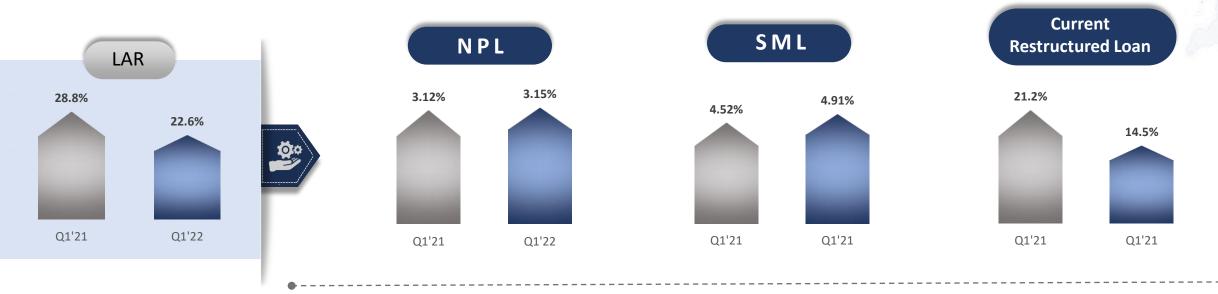


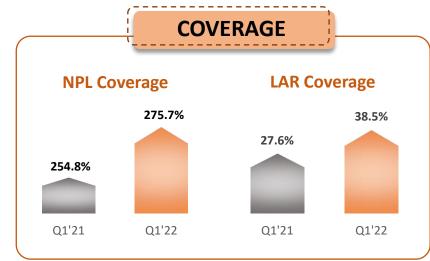


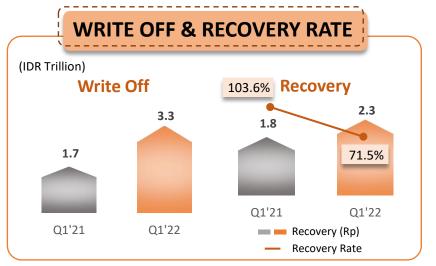












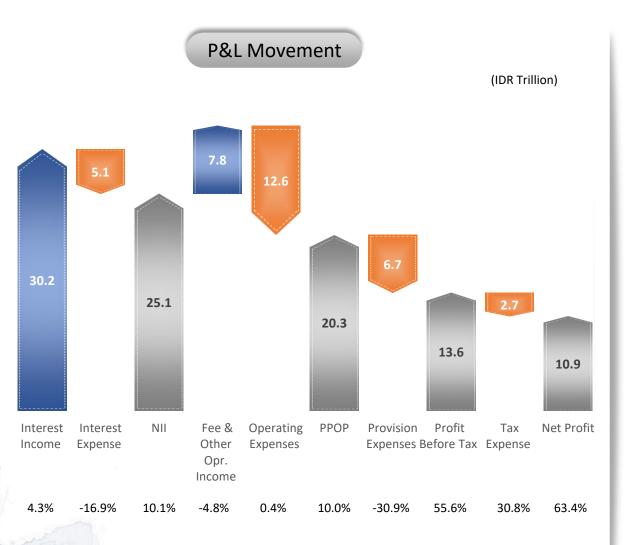


g YoY

# **PROFITABILITY HIGHLIGHT – BANK ONLY**



Strong Bottom Line Supported by Efficiency in Operating Expense and Provision





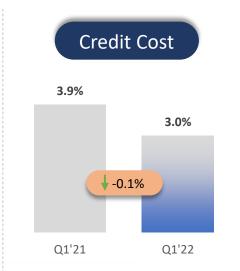






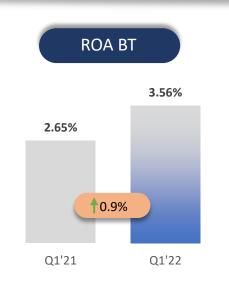


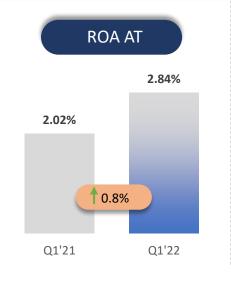


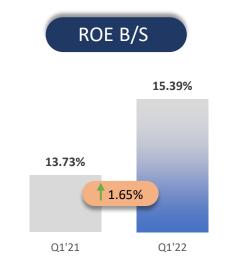
















# GUIDANCE & KEY TAKEAWAYS





# 2022 BRI GROUP GUIDANCE



BRI Group FY'22 Guidance
9% - 11%
7.6% - 7.8%
2.8% - 3%
6% - 8%
2.8% - 3%















# Q1'22 CONSOLIDATED PERFORMANCE







# CONSOLIDATED FINANCIAL HIGHLIGHTS



(IDR Billion)

	2020		Q1'21		g YoY		g QoQ	
Description	Restated	2021	Restated	Q1'22	Nom	%	Nom	%
Asset/Liabilities								
Total Assets (IDR Billion)	1,610,065	1,678,098	1,514,118	1,650,279	136,161	9.0%	(27,818)	-1.7%
Total Loans & Financing (Gross) (IDR Billion)	1,020,193	1,042,867	1,001,539	1,075,927	74,388	7.4%	33,060	3.2%
Total Deposits (IDR Billion)	1,120,922	1,138,743	1,049,022	1,126,495	77,473	7.4%	(12,248)	-1.1%
Asset Quality								
NPL (gross)	2.88%	3.00%	3.30%	3.09%		-0.2%		0.1%
NPL (nett)	0.87%	0.70%	1.14%	0.78%		-0.4%		0.1%
NPL Coverage	239.2%	281.2%	231.2%	276.0%		44.8%		-5.2%
Liquidity								
CASA	59.7%	63.1%	58.9%	63.6%		4.7%		0.6%
LDR*	83.4%	83.5%	86.9%	87.0%		0.0%		3.5%
Profitability								
Net Profit (IDR Billion)	18,660	30,756	6,860	12,220	5,360	78.1%	534	4.6%
NIM	6.90%	7.70%	7.33%	7.72%		0.4%		0.0%
Cost to Income Ratio (CIR)	50.9%	48.6%	46.6%	44.6%		-2.0%		-4.0%
Operating Expense to Operating Income	83.5%	78.5%	78.4%	69.3%		-9.1%		-9.2%
ROA before tax	2.1%	2.6%	2.60%	3.69%		1.1%		1.1%
ROE Tier 1	11.6%	16.0%	15.20%	19.00%		3.8%		3.0%
Capital								
Tier1 CAR	19.1%	26.2%	17.9%	23.6%		5.7%		-2.6%
Total CAR	20.1%	27.2%	18.9%	24.6%		5.8%		-2.6%



## **CONSOLIDATED BALANCE SHEET**



IDR Billion

Description	2020	2021
Total Assets	1,610,065	1,678,098
- Gross Loans & Financing	1,020,193	1,042,867
- Other Earnings Assets	491,729	546,047
Total Earning Assets	1,511,922	1,588,914
Earning Assets Provision	(72,747)	(89,821)
Total Earning Assets (net)	1,439,174	1,499,093
Total Non-Earning Assets	170,891	179,004
Total Liabilities & S.E	1,610,065	1,678,098
Total Customer Deposits	1,120,922	1,138,743
- Demand Deposits	192,730	220,590
- Savings	476,066	497,677
- Time Deposits	452,126	420,476
Other Interest-Bearing Liabilities	195,651	167,005
Non Interest-Bearing Liabilities	64,025	80,563
Tier I Capital	187,205	266,166
Total Shareholder's Equity	229,467	291,787

	g QoQ	Υ	g Yo	04/22	04/24
%	Nom	%	Nom	Q1'22	Q1'21
-1.7%	(27,818)	9.0%	136,161	1,650,279	1,514,118
3.2%	33,060	7.4%	74,388	1,075,927	1,001,539
-11.0%	(60,164)	9.2%	40,830	485,882	445,052
-1.7%	(27,105)	8.0%	115,218	1,561,809	1,446,591
4.6%	(4,141)	19.7%	(15,484)	(93,962)	(78,478)
-2.1%	(31,246)	7.3%	99,735	1,467,848	1,368,113
1.9%	3,427	24.9%	36,426	182,432	146,005
-1.7%	(27,818)	9.0%	136,161	1,650,279	1,514,118
-1.1%	(12,248)	7.4%	77,473	1,126,495	1,049,022
3.2%	6,960	30.9%	53,666	227,551	173,884
-1.7%	(8,419)	10.2%	45,161	489,258	444,097
-2.6%	(10,789)	-5.0%	(21,354)	409,687	431,041
-15.5%	(25,934)	-12.2%	(19,673)	141,070	160,744
32.5%	26,164	35.2%	27,799	106,727	78,929
-6.7%	(17,914)	42.7%	74,301	248,252	173,951
-5.4%	(15,800)	22.4%	50,563	275,986	225,424



## **CONSOLIDATED INCOME STATEMENT**



**IDR Billion** 

Description	2020 Restated	2021	O1/21 Postatod	01/22	g YoY		
Description	2020 Restated	2021	Q1'21 Restated	Q1'22	Nom	%	
Interest Income	135,765	143,523	34,688	36,732	2,043	5.9%	
Interest Expense	(42,180)	(29,429)	(7,567)	(6,325)	1,242	-16.4%	
Net Interest Income	93,584	114,094	27,121	30,407	3,286	12.1%	
Net Premium Income	879	1,043	465	278	(186)	-40.1%	
Fee & Other Opr. Income	38,100	41,216	10,387	10,474	87	0.8%	
Gross Operating Income	180,070	191,729	46,770	49,967	3,197	6.8%	
Other Operating Expenses	(67,504)	(75,918)	(17,697)	(18,365)	(668)	3.8%	
Pre-Provision Operating Profit	65,059	80,435	20,276	22,794	2,518	12.4%	
Provision Expenses	(35,280)	(39,291)	(10,181)	(7,474)	2,706	-26.6%	
Non-Operating Income (Net)	215	(152)	68	40	(28)	-40.9%	
Profit Before Tax n Minor. Int.	29,993	40,992	10,163	15,360	5,197	51.1%	
Income Before Pro Forma Net Income Arising From Acquisition Transaction With Entities Under Common Control	21,041	33,156	7,752	12,220	4,468	57.6%	
Pro Forma Net Income Arising From Acquisition Transaction With Entities Under Common Control	2,381	2,401	(892)	-	-	-	
Net Profit	18,660	30,756	6,860	12,220	5,360	78.1%	



# Q1'22 BANK ONLY PERFORMANCE





## FINANCIAL HIGHLIGHT



IDR	Billion
-----	---------

Description	2010	2020	2020 2021	Q1'21	04/33	g YoY		g QoQ	
Description	2019	2020	2021	QI ZI	Q1'22	Nom	%	Nom	%
Asset/Liabilities									
Total Assets (IDR Billion)	1,343,078	1,421,785	1,572,761	1,374,381	1,540,856	166,475	12.1%	(31,905)	-2.0%
Total Loans (Gross) (IDR Billion)	859,558	880,675	943,703	896,515	974,802	78,287	8.7%	31,099	3.3%
Total Deposits (IDR Billion)	969,750	1,052,664	1,127,849	1,033,256	1,118,705	85,448	8.3%	(9,144)	-0.8%
Asset Quality									
NPL (gross)	2.62%	2.94%	3.08%	3.12%	3.15%		0.03%		0.1%
NPL (nett)	1.04%	0.80%	0.70%	0.86%	0.77%		-0.1%		0.1%
NPL Coverage	166.59%	247.98%	278.14%	254.79%	275.66%		20.9%		-2.5%
LAR	9.78%	28.26%	24.11%	28.84%	22.58%		-6.3%		-1.5%
LAR Coverage	44.65%	25.77%	35.56%	27.58%	38.50%		10.9%		2.9%
Credit Cost	4.81%	3.28%	3.42%	3.91%	2.96%		-1.0%		-0.5%
Liquidity									
CASA	59.01%	61.00%	63.30%	59.48%	63.75%		4.3%		0.4%
LDR	88.64%	83.66%	83.67%	86.77%	87.14%		0.4%		3.5%
Profitability									
Net Profit (IDR Billion)	34,029	18,353	32,215	6,673	10,903	4,229	63.4%	(898)	-7.6%
Cost of Fund (CoF)	3.58%	3.22%	2.05%	2.26%	1.73%		-0.5%		-0.3%
NIM	6.98%	6.00%	6.89%	7.00%	6.85%		-0.2%		0.0%
Loan Yield	12.45%	11.00%	11.47%	11.49%	10.98%		-0.5%		-0.5%
Earning Asset Yield	10.28%	8.77%	9.39%	8.89%	8.24%		-0.6%		-1.1%
Cost to Income Ratio (CIR)	40.03%	45.40%	43.26%	41.71%	38.37%		-3.3%		-4.9%
Operating Expense to Operating Income	70.10%	81.22%	74.30%	76.83%	64.26%		-12.6%		-10.0%
ROA before tax	3.50%	1.98%	2.72%	2.65%	3.56%		0.91%		0.8%
ROE Tier 1	19.41%	11.05%	16.87%	15.47%	19.11%		3.6%		2.2%
ROE B/S	17.77%	9.91%	14.09%	13.73%	15.39%		1.7%		1.3%
Capital									
Tier1 CAR	21.52%	19.59%	24.27%	18.39%	21.39%		3.0%		-2.9%
Total CAR	22.55%	20.61%	25.28%	19.40%	22.39%		3.0%		-2.9%



## **BALANCE SHEET**

# **WBRI**

## Stronger Loan Growth with Ample Liquidity and Robust Capital

IDR Billion

Description	2019	2020	2021		01/21	01/22	g Yo	PΥ	g QoC	<b>l</b>
Description	2019	2020	2021		Q1'21	Q1'22	Nom	%	Nom	%
Total Assets	1,343,078	1,421,785	1,572,761		1,374,381	1,540,856	166,475	12.1%	(31,905)	-2.09
- Gross Loans	859,558	880,675	943,703		896,515	974,802	78,287	8.7%	31,099	3.39
- Other Earnings Assets	372,442	467,502	561,094		432,292	503,679	71,387	16.5%	(57,415)	-10.29
Total Earning Assets	1,233,131	1,348,177	1,504,797	-	1,328,807	1,478,481	149,674	11.3%	(26,316)	-1.7%
Earning Assets Provision	(37,670)	(66,444)	(82,868)		(73,280)	(86,837)	(13,558)	18.5%	(3,969)	4.89
Total Earning Assets (net)	1,195,460	1,281,733	1,421,928		1,255,527	1,391,643	136,116	10.8%	(30,285)	-2.19
Total Non-Earning Assets	147,617	140,052	150,833		118,854	149,213	30,359	25.5%	(1,620)	-1.1%
Total Liabilities & S.E	1,343,078	1,421,785	1,572,761		1,374,381	1,540,856	166,475	12.1%	(31,905)	-2.0%
Total Customer Deposits	969,750	1,052,664	1,127,849		1,033,256	1,118,705	85,448	8.3%	(9,144)	-0.8%
- Demand Deposits	167,843	183,002	219,397		172,520	227,276	54,756	31.7%	7,879	3.6%
- Savings	404,360	459,148	494,576		442,093	485,911	43,818	9.9%	(8,665)	-1.8%
- Time Deposits	397,547	410,513	413,876		418,643	405,518	(13,126)	-3.1%	(8,358)	-2.0%
Other Interest-Bearing Liabilities	135,752	134,912	103,204		96,535	77,055	(19,480)	-20.2%	(26,149)	-25.3%
Non-Interest-Bearing Liabilities	33,910	39,850	55,291		56,712	76,552	19,840	35.0%	21,261	38.5%
Tier I Capital	187,012	174,757	231,397	-	167,633	212,728	45,094	26.9%	(18,669)	-8.1%
Total Shareholder's Equity	203,665	194,359	286,418		187,878	268,544	80,667	42.9%	(17,873)	-6.2%





18.2

21.5

15.6

42.6

Q1'22

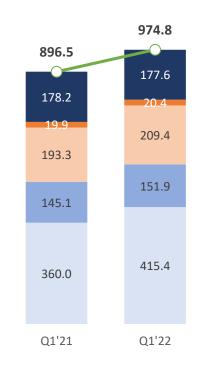
### MSMEs Loan Shows Positive Growth, Optimizing Economic Recovery Momentum

### **Loan Outstanding – by business segment**

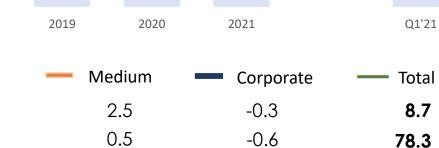
### Composition – by business segment (%)

(IDR Trillion)









<sup>√</sup> Started in 2018, Loan has been adjusted due to reclassification of Trade Finance/LC Related Receivables from Loan to Other Earning Assets-Other Receivables

Consumer

4.7

6.9

Small

8.3

16.1

(IDR Tn)

Micro

15.4

55.4

YoY Growth (%)

<sup>√</sup> Since 2022, BRI has classified SOE and Corporate non-SOE into Corporate Segment

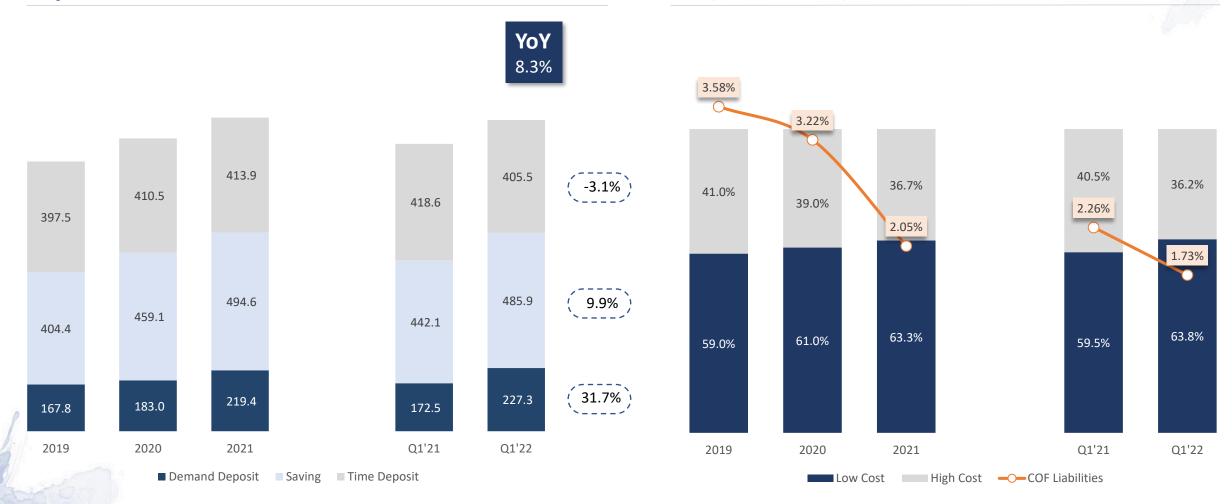




## **Deposits Growth**



## **Deposits Composition, COF**





## **INCOME STATEMENT**



## Strong Net Profit Supported by More Efficient Opex and Manageable Provisioning

**IDR** Billion

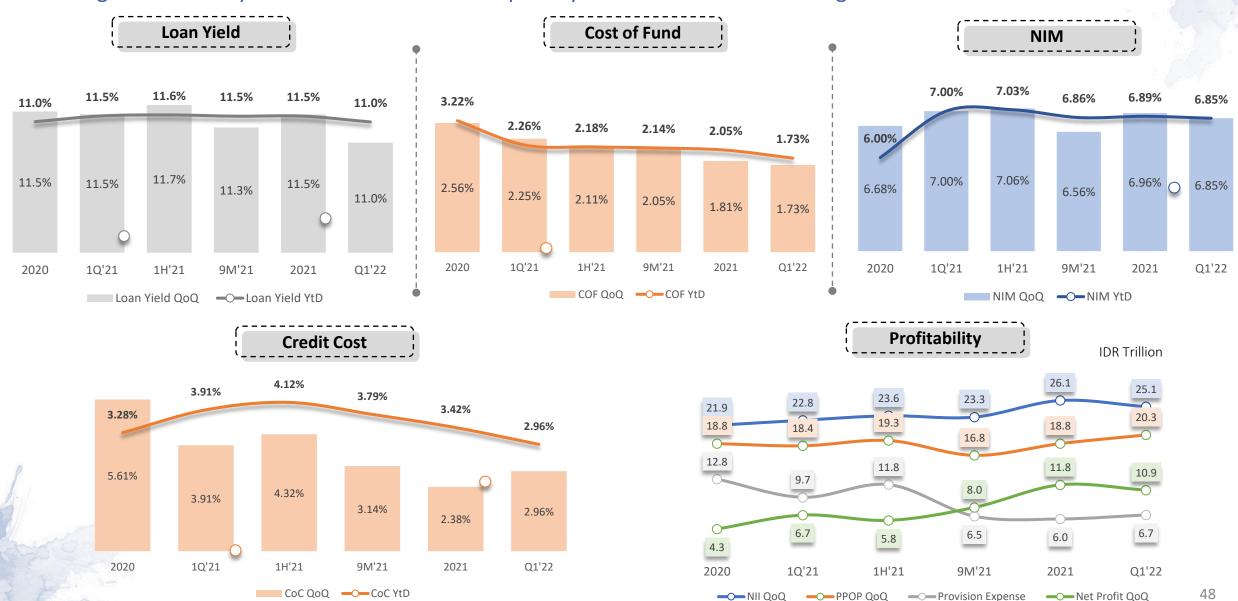
						g Yo	Υ	g Qo	IDR Billion Q
Description	2019	2020	2021	Q1'21	Q1'22	Nom	%	Nom	%
Interest Income	115,639	109,959	119,828	28,965	30,216	1,251	4.3%	(1,593)	-5.0%
Interest from Loans	103,028	95,626	104,883	25,486	26,263	777	3.1%	(866)	-3.2%
Int. from Other Earning Assets	12,611	14,333	14,945	3,479	3,953	473	13.6%	(727)	-15.5%
Interest Expense	(37,078)	(34,812)	(24,008)	(6,171)	(5,127)	1,044	-16.9%	543	-9.6%
Net Interest Income	78,560	75,147	95,819	22,794	25,089	2,295	10.1%	(1,050)	-4.0%
Fee & Other Opr. Income	27,552	28,430	32,401	8,218	7,827	(391)	-4.8%	(514)	-6.2%
Gross Operating Income	106,112	103,577	128,220	31,012	32,916	1,904	6.1%	(1,564)	-4.5%
Operating Expenses	(41,782)	(46,396)	(54,778)	(12,565)	(12,618)	(53)	0.4%	3,040	-19.4%
Pre Provision Operating Profit	64,329	57,181	73,442	18,447	20,298	1,851	10.0%	1,476	7.8%
Provision Expenses	(21,307)	(30,989)	(34,018)	(9,687)	(6,695)	2,992	-30.9%	(684)	11.4%
Non Operating Income (Net)	(72)	(31)	(203)	(2)	28	30	-1909.7%	170	-119.7%
Profit Before Tax n Minor. Int.	42,950	26,161	39,221	8,759	13,631	4,872	55.6%	962	7.6%
Tax Expense	(8,921)	(7,808)	(7,005)	(2,085)	(2,728)	(643)	30.8%	(1,860)	214.3%
Net Profit	34,029	18,353	32,215	6,673	10,903	4,229	63.4%	(898)	-7.6%
EPS*	276	150	263	218	356				



## **PROFITABILITY TREND**



Highest Quarterly PPOP Since Pandemic Coupled by More Efficient Provisioning





## OTHER OPERATING INCOME & OPERATING EXPENSES



Double Digit Growth of Fee & Other Operating Income with Anticipated Operating Expense

### **Fee & Other Operating Income**

**IDR Billion** 

Description	2010	2020	g YoY		Y	g QoQ			
Description	2019	2020	2021	Q1'21	Q1'22	Nom	%	Nom	%
Gain Fr Sales of Securities (realized)	1,483	2,513	3,190	1,033	433	-601	-58.1%	-186	-30.0%
Increase in Fair Value of Securities (unrealized)	61	285	-		. 75	75	-	75	-
Fees and Commissions	14,293	15,183	16,548	3,910	4,271	362	9.2%	-14	-0.3%
Gain fr Forex	153	1,252	1,736	358	411	53	14.7%	-72	-14.9%
Recovery	6,997	7,161	8,918	1,792	2,336	544	30.4%	-75	-3.1%
Others	4,564	2,035	2,008	1,125	301	-824	-73.2%	-242	-44.6%
<b>Total Other Operating Income</b>	27,552	28,430	32,401	8,218	7,827	-391	-4.8%	-514	-6.2%

### **Operating Expenses**

**IDR Billion** 

Description	2010	2020	2021	01/21	Q1'22	g YoY		g QoQ	
Description	2019	2020	2021	Q1'21	Q1 22	Nom	%	Nom	%
Personnel	22,976	24,980	29,961	7,494	7,179	(315)	-4.2%	(815)	-10.2%
General and Administration	14,404	16,107	17,693	3,808	3,798	(10)	-0.3%	(1,975)	-34.2%
Losses fr decrease of Securities and Govt. Bonds value	-	-	-	-	-	-	-	-	-
Losses fr sale of Securities and Govt. Bonds	-	-	34	81	-	(81)	-	-	-
Losses from forex transaction	-	-	_	-	-	-	-	-	-
Premium Paid on Govt Guarantees	-	-	-	-	-	-	-	-	-
Promotion	2,107	2,146	2,005	272	309	37	13.6%	(531)	-63.2%
Others	2,296	3,163	5,085	910	1,332	422	46.4%	248	22.9%
Total Other Operating Expenses	41,782	46,396	54,778	12,565	12,618	53	0.4%	(3,040)	-19.4%



## FEE & OTHER OPERATING INCOME



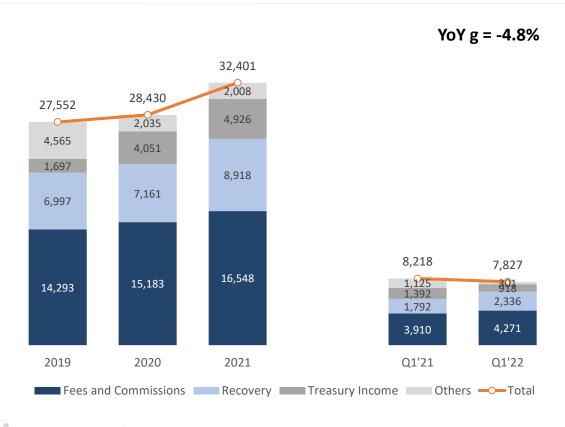
Optimizing Subsidiaries Roles Through Cross-Selling Potential

Fee and Other Operating Income



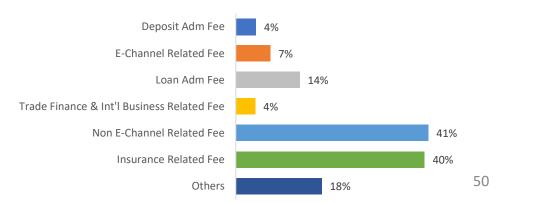
### Fee and Commission – Composition

(IDR Billion)



g YoY = 9.2%Q1'21 210 408 392 10% 10% 429 378 10% 1,077 10% 28% 1.123 26% 1,782 1,659 42% 42% Deposit Adm Fee ■ E-Channel Related Fee ■ Loan Adm Fee Trade Finance & Int'l Business Related Fee ■ Non E-Channel Related Fee ■ Insurance Related Fee Others **YoY Growth** 

Fee & Other Operating Income growth driven by Treasury Income,
Recovery Income and Fee Based Income.
Ratio of Fee Based Income to Total Income reached 11.2%.







Description	2019	2020	2021	Q1'21	Q1'22	g YoY	g QoQ
CASA	59,01%	61,00%	63,30%	59,48%	63,75%	4,27%	0,45%
Cost of Fund (COF)	3,58%	3,22%	2,05%	2,26%	1,73%	-0,52%	-0,32%
LDR	88,64%	83,66%	83,67%	86,77%	87,14%	0,37%	3,46%
RIM	85,31%	80,03%	81,06%	83,11%	87,56%	4,45%	6,50%
Net Interest Margin (NIM)	6,98%	6,00%	6,89%	7,00%	6,85%	-0,15%	-0,04%
Cost to Income Ratio (CIR)	40,03%	45,40%	43,26%	41,71%	38,37%	-3,34%	-4,89%
Earning Asset Provision	3,36%	5,42%	6,16%	6,17%	6,53%	0,36%	0,36%
Opr. Expense to Opr. Income	70,10%	81,22%	74,30%	76,83%	64,26%	-12,58%	-10,05%
NPL ratio - Gross	2,62%	2,94%	3,08%	3,12%	3,15%	0,03%	0,07%
NPL ratio - Nett	1,04%	0,80%	0,70%	0,86%	0,77%	-0,09%	0,07%
NPL Coverage	166,59%	247,98%	278,14%	254,79%	275,66%	20,86%	-2,49%
LAR	9,78%	28,26%	24,11%	28,84%	22,58%	-6,27%	-1,53%
LAR Coverage	44,65%	25,77%	35,56%	27,58%	38,50%	10,92%	2,94%
Return on Assets (ROA) - b.t	3,50%	1,98%	2,72%	2,65%	3,56%	0,91%	0,84%
Return on Assets (ROA) - a.t	2,77%	1,39%	2,23%	2,02%	2,84%	0,83%	0,61%
Return on Equity (ROE) - Tier I	19,41%	11,05%	16,87%	15,47%	19,11%	3,64%	2,24%
Return on Equity (ROE) - B/S	17,77%	9,91%	14,09%	13,73%	15,39%	1,65%	1,29%
Net Open Position	1,87%	1,07%	0,81%	0,80%	0,86%	0,06%	0,04%
Tier I CAR	21,52%	19,59%	24,27%	18,39%	21,39%	3,00%	-2,88%
Total CAR	22,55%	20,61%	25,28%	19,40%	22,39%	2,99%	-2,90%



# BRI Q1'22 LOAN QUALITY





## **LOAN QUALITY TREND**

## Classified Loan, Write Off, and Recovery

### Non-Performing Loan – by segment

NPL	2019	2020	2021	1Q'21	Q1'22
Micro	1.18%	0.83%	1.49%	1.23%	1.77%
Consumer	1.10%	1.49%	1.78%	1.65%	1.93%
Small	3.17%	3.61%	4.05%	4.10%	4.39%
Medium	5.38%	4.61%	3.57%	4.46%	3.95%
Corporate	5.18%	7.57%	6.68%	6.93%	5.89%
Total NPL	2.62%	2.94%	3.08%	3.12%	3.15%

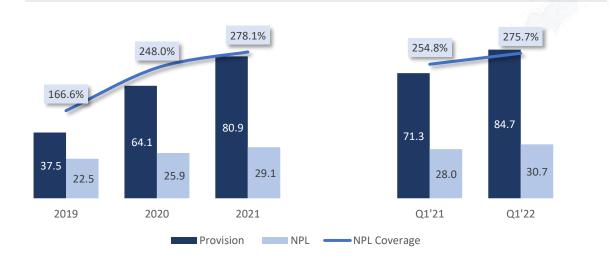
### **Special Mention – by segment**

SML	2019	2020	2021		1Q'21	Q1'22
Micro	3.51%	2.47%	3.03%		4.32%	4.44%
Consumer	2.52%	2.69%	2.20%		3.38%	2.95%
Small	4.63%	3.19%	3.42%		5.56%	5.46%
Medium	2.97%	3.07%	3.08%		5.03%	3.14%
Corporate	5.04%	2.85%	6.94%		4.66%	7.25%
Total SML	3.93%	2.75%	3.70%	-	4.52%	4.91%

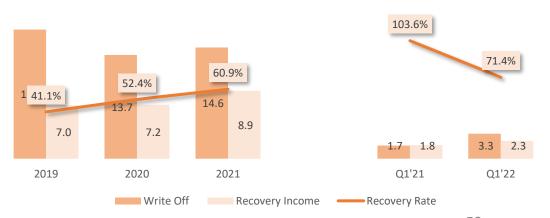


### **NPL Coverage**

**IDR Trillion** 



### Write Off & Recovery



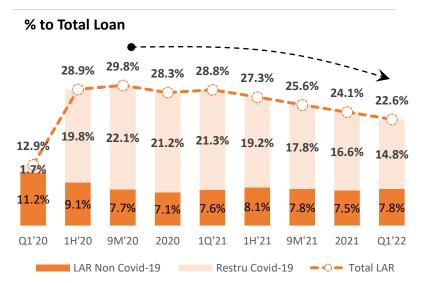
Note: All numbers are bank only, unless stated as consolidated







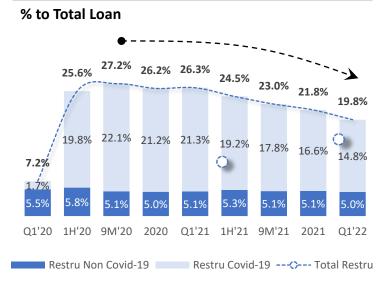
#### **Loan At Risk**



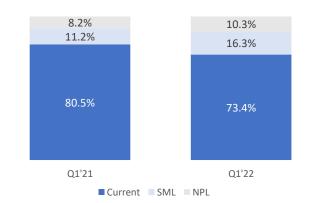
### LAR & LAR Coverage (Inc. Covid-19)



#### **Total Restructured Loans**

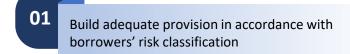


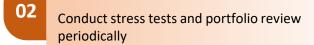
### **Total Restructured Loans by Collectability**

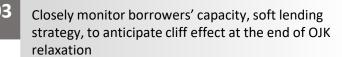


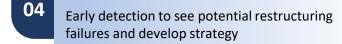
### **Credit Risk Management Strategy**

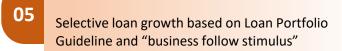
Preventive and anticipative ways to mitigate uncertainties













# Borrowers

24.0%

## **COVID-19 RESTRUCTURED LOAN**

## Declining Outstanding Trend with Stronger Provisioning



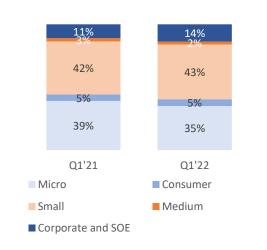
### **Outstanding Composition by Segment**



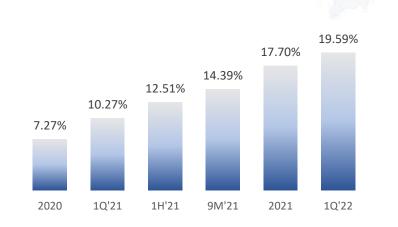
21.6% 20.4% 19.2%

2021

••• % to Total Borrowers



## **Covid-19 Loan Provisioning**



### **Covid-19 Restru by Collectability**

4.7%

12.7%

82.7%

Jun-21

5.6%

12.8%

81.6%

Sep-21

■ Current ■ SML ■ NPL

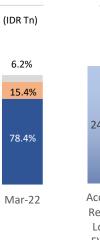
5.3%

10.4%

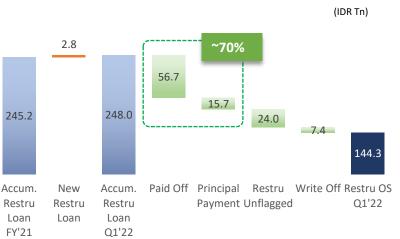
84.2%

Dec-21





### **Covid-19 Restru Loan Movement**



55



## **BUSINESS UPDATES**











## **ULTRA MICRO & MICRO ECOSYSTEM**



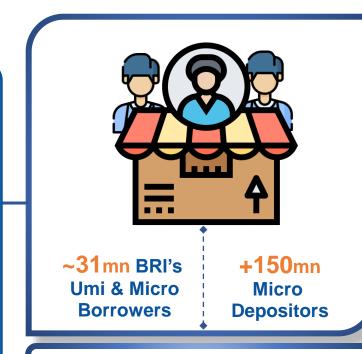
Comprehensive Financial Products & Services Offer Huge Potential for Cross Selling and Joint Acquisition

## Access to comprehensive Ultra Micro & Micro Financing Products

- Group Lending (Mekaar & Mekaar Syariah): IDR 28.7 Tn, 11.5 mn borrowers
- Pawn Lending (KCA & KCA Syariah): IDR 48.46 Tn, 6.4 mn borrowers
- Micro Loan:

#### IDR 351.47 Tn. 13.15 mn borrowers

- a) BRI KUR: IDR 213.8 Tn, 10.3 mn borrowers
- b) Kupedes: IDR 128.1 Tn, 2.6 mn borrowers
- c) PNM UlaMM: IDR 6.22 Tn, 82 thousand borrowers
- d) Pegadaian Kreasi: IDR 3.35 Tn, 168 thousand borrowers



## Comprehensive Savings and Beyond Banking Products

- Micro Savings: IDR 338.0 Tn
- Micro Insurance (Life/ Health, House & Property):

#### 6.8 mn insurance policy

- Life/ Health: 3.0 mn policy
- House: 2.1 mn policy
- Property: 1.7 mn policy
- Gold Savings & Investment:
  - 8.9 mn customers & 17,070 kg gold
- Mobile Banking (BRIMo): 16.1 mn users

~30 mn

Umi customers need additional financing\*

#### **Wider Points of Access**

### Physical Outlets +16,400 units

(BRI +8,800; Pegadaian +4,000; PNM +3,900) Co-Location (Senyum) 404 units BRILink Agents 540K Agents BRI E-Channels +229K E-Channels

### **Financial Advisors**

+63,000

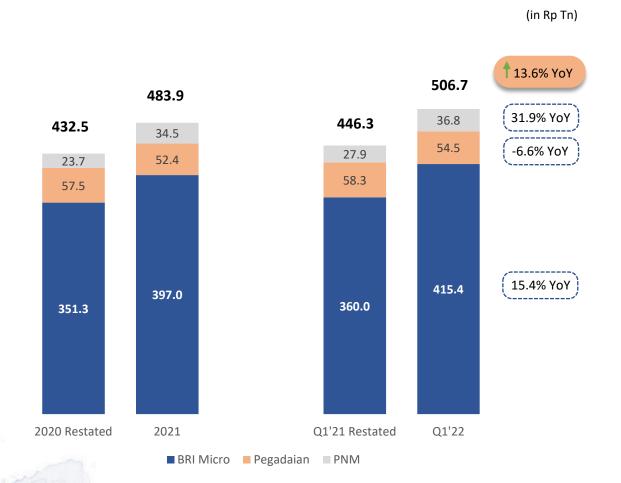
(BRI +27K; Pegadaian +2,200; PNM +34K)



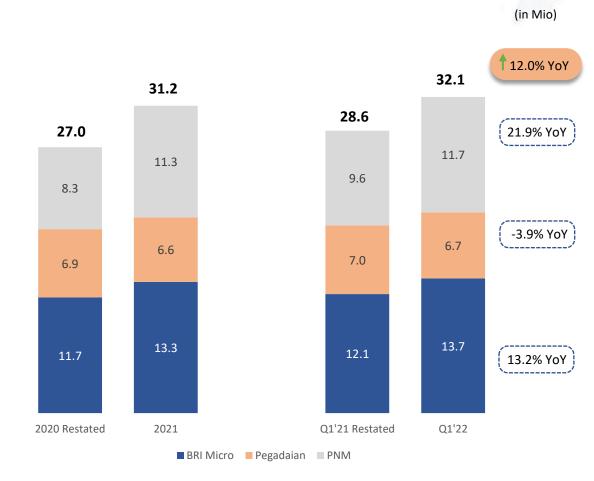
## **ULTRA MICRO & MICRO LOAN PORTFOLIO**



## **Loan Composition - Oustanding**



### **# Borrowers**

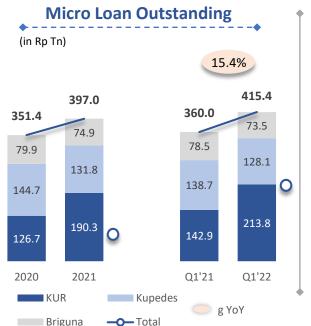


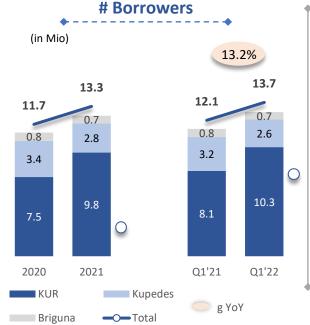


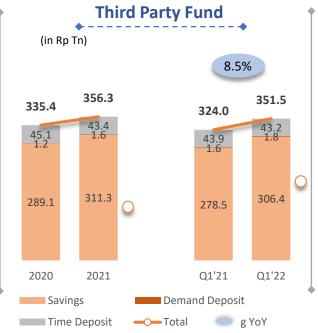
## **BRI MICRO BUSINESS PERFORMANCE (BANK ONLY)**

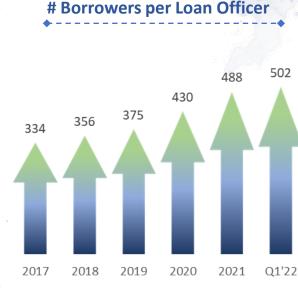


Double Digit Loan Growth Supporting by Better CASA









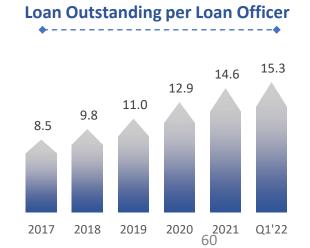
### **Growth YoY**

	•		•	
	2020	2021	Q1'21	Q1'22
KUR	82.8%	50.1%	71.9%	49.6%
Kupedes	-6.7%	-8.9%	-9.6%	-7.6%
Briguna	-4.0%	-6.3%	-6.2%	-6.3%
Total	14.2%	13.0%	12.4%	15.4%

	<b>**</b>				
	2020	2021		Q1'21	Q1'22
KUR	31.4%	31.1%		39.2%	28.0%
Kupedes	-12.8%	-19.5%		-17.0%	-18.3%
Briguna	-9.8%	-10.1%		-11.8%	-9.7%
Total	11.4%	13.5%		14.3%	13.2%

**Growth YoY** 

<b>*</b>	Growth YoY	•		
	2020 2021	Q1'21 Q1'22		
Savings	15.8% 7.7%	15.6% 10.0%		
Demand Deposit	-12.9% 30.9%	18.7% 11.0%		
Time Deposit	-2.6% -3.7%	-5.6% -1.5%		
Total	12.8% 6.2%	12.2% 8.5%		





### THE ESTABLISHMENT OF ULTRA MICRO ECOSYSTEM



Strengthen BRI's Positioning In Micro Banking Through Integrated Customer Journey

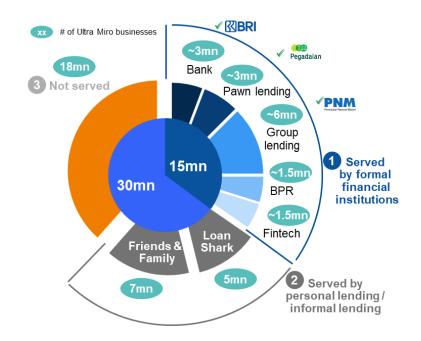
Ultra Micro Business will serve as BRI's New Source of Strong and Sustainable Growth

45mn required additional funding ...

But only 15mn were served by formal financial institutions...

And 12mn were served by personal lending / informal lending...

With the remaining 18mn still not served by any providers



The huge potential of Micro and ultra-micro business will serve as the new source of growth and therefore strengthen BRI's core competency in Micro and Small business.

Business ecosystem of BRI, Pegadaian and PNM will create integrated customer journey through Unique **Value Propositions** 



#### **Value Propositions**

Comprehensive Financing Product

Offering

Joint Customer Acquisition

Wider Customer Point of Access Through Co-Location

Access to Micro Payment Ecosystem & Beyond Banking **Products** 

Data Analytics **Empowerment** & Increasing Capabilities

Source: Company, as of 2018



## THE ULTRA MICRO ECOSYSTEM

**UMI Holding Post Integration Synergies Update** 

**Current Phase** 



### **Post Integration Phase**





### **Set Up the Foundation**

#### Year 1

Setting up strong foundation through the post integration plan

- Set up Integration Management Office (IMO) team
- Kick-started expansion of customer points of access leveraging UMi holding network through co-location
- Develop digital acquisition sales platform
- Familiarize customers with the full product suite of BRI, Pegadaian and PNM

## Year 2

### Strengthen

Strengthen the core to ensure synergies realization through:

- Develop digital channel for **UMI** customers
- Strengthen product portfolio of UMI holding
- Introduce empowerment program
- Launch CASA programs



(3)

### Scale Up & Sustain

#### Year 3

Scale up to achieve Indonesia's

financial inclusion aspiration

- Full scale launch of empowerment programs
- Scale up partnership with other key players
- Scale up analytics use case

## **Co-Location**



Acceleration of co-location synergy between BRI, Pegadaian & PNM to maximize customer access

## **SenyuM Mobile**

Number of BRI, Pegadaian & PNM's sales force with access to SenyuM Mobile



Complete access of cross-selling application for UMI Holding sales force around Indonesia

### **Data Analytics** Integrated Database



Continuous development of data analytics for sales lead generation and improved risk management

## **Financial Number**

Description		BRI		Pegadaian			PNM		
Description	9M'21	FY'21	Q1′22	9M'21	FY'21	Q1'22	9M'21	FY'21	Q1'22
Cost of Fund	2.14%	2.05%	1.73%	6.15%	5.94%	4.73%	8.85%	8.57%	8.51%
Opt. Expenses to Opt. Income	76.40%	74.80%	64.26%	75.50%	77.50%	70.07%	87.20%	87.60%	89.35%
CIR	42.10%	43.30%	38.70%	63.00%	62.80%	66.88%	77.40%	75.40%	60.51%



## THE ULTRA MICRO ECOSYSTEM



### Wider Financial Access for UMi Customers through Sharing Networks "Senyum Outlets"



**Establishment of Ultra Micro ecosystem presence** in the market through joint branding, intensive marketing and integrated branch layout



Customer access to extensive suite of UMi products and services offered by BRI, Pegadaian and/or PNM, as well as social empowerment and financial inclusion programs



Integrated cross-entity customer journeys through complementary product bundling





#### Joint Meeter-Greeter



## **BRI CS Counters**



Collaborates with Pegadaian appraiser for seamless customer journeys

#### **Joint Banking Hall**



### **Pegadaian Appraisal Counter**



### **BRI Integrated Teller Counters**



### **PNM Appraisal Counter**



customer lead generation



## THE ULTRA MICRO ECOSYSTEM



Enabling Joint Acquisition through Integrated Digital Sales Platform ("Senyum Mobile")



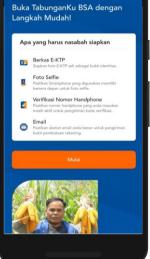
## Senyum Mobile is an integrated digital sales platform to enable joint-acquisition across 3 entities



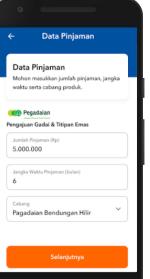


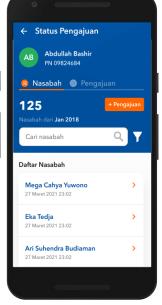
Opening Apa yang harus nasabah siapkan

**Basic Saving Account** 



**Leads Generation** (Loan & Gold Saving Reffreal)





## **Senyum Mobile**



provide end to end features including product information, leads submission, application tracking, comprehensive customer database and performance monitoring



Seamless lead generation & allocation platform

within UMi ecosystem (BRI, Pegadaian and PNM) including tracking of cross-lead generation, real-time status



Promote productivity through ioint-selling mechanism

Promote productivity through joint-selling mechanism across 3 entities – to be used by salesforces, branch and agents for cross-referral

Senyum Mobile directly connected the existing applications of BRI, Pegadaian and PNM, namely BRISPOT (BRI digital loan origination application), Selena (Pegadaian sales pipeline management system), PNM Digi (PNM digital loan origination application) to enable joint acquisition within sales officers in three entities.





### Integrated Strategies of 3 Ultra Micro Holding Entities

## **Objectives**



BRIGade Madani reflects the movement of three entities' employee to foster sustainable performance and strengthen Ultra Micro economy



### **Internalizing Core Values**

**BRIGade Madani** is an internalization step of core values AKHLAK as part of the strategy to achieve Ultra Micro performance target



### **Accelerating Business Process & Strategic Initiatives**

Focus on 3 key parameters, namely increase financial inclusion, increase financial literacy, and create Ultra Micro ecosystem



### **Strengthening MSMEs Excellence & Accelerating Financial Inclusion**

Ultra Micro Synergy is able to combine MSME businesses and UMi as a resilient ecosystem to realize the aspiration of 90% financial inclusion in 2024













## **Outstanding**

(IDR Trillion)

Segment	2019	2020	2021
Salary Based	101.3	101.3	104.8
Mortgage	32.3	35.7	39.1
Vehicle Loan	4.1	3.0	1.1
Card and Others	2.7	3.6	4.3
Total	140.5	143.7	149.4

Q1'21	Q1'22	g Yo	ρY	Composition
QI ZI	QI ZZ	Nom	%	Composition
102.0	106.3	4.3	4.2%	69.9%
36.6	40.2	3.6	9.9%	26.5%
2.4	0.9	-1.6	-64.7%	0.6%
4.0	4.6	0.6	15.1%	3.0%
145.1	151.9	6.9	4.7%	100.0%

### **NPL (%)**

Description	2019	2020	2021
Salary Based	0,69%	0,94%	1,08%
Mortgage	2,30%	2,80%	3,36%
Vehicle Loan	0,71%	2,77%	6,39%
Card and Others	2,85%	2,83%	3,15%
Total	1,10%	1,49%	1,78%

Q1'21	Q1'22
1,02%	1,16%
3,20%	3,67%
2,77%	8,62%
2,84%	3,29%
1,58%	1,93%



### **Enhancing Digital** Collaboration



## **New Digital Proposition**

- Digital Salary Based Loan
- BRIMo Lifestyle Superapp

### **Deepen Existing Customers** Relationship



- · Utilizing AI for product recommendation
- · Personalized customer profiling
- API Connection: Co-brand OVO
- KPR Virtual Expo



### **Business Process** Reengineering

- **BRISPOT** enhancement
- BRICS (BRI Collection System)
- Consumer loan factory



21.5

2019

20.8

2021

Medium

20.0

2020

## **SMALL & MEDIUM BUSINESS LOAN**





20.4

Q1'22

Trading, Hotel & Rest. 34%

Construction

Electricity, Gas &

Water

1%

19.9

Q1'21

--- Growth YoY

### **Small & Medium Business Strategy**



## Selective Loan Growth & Managing Loan Quality

- Focus on Value Chain Business
- Strengthening risk management
- Enhancing monitoring
- Enhancing digital loan underwriting application

### **Ecosystem based Commodities: BRI Chain**

BRI Chain Supports data integration between commodity entities from upstream to downstream, to build more efficient and effective business processes & transactions. BRI as a provider of financial platforms and solutions for stakeholders in the ecosystem.





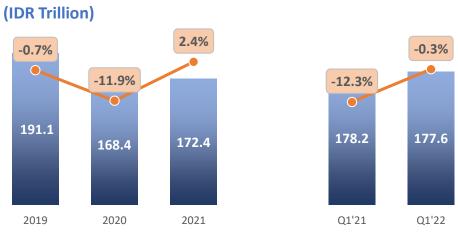
#### **CASA Based Culture**

- 1. Prospective customers must have a BRI account before applying for a loan
- 2. CASA and Transaction KPI for SME RM



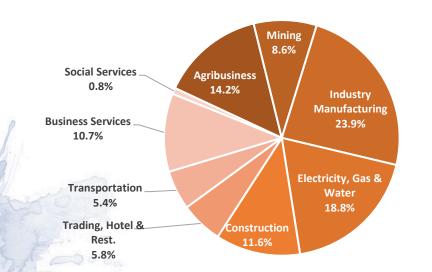


### **Loan Outstanding**



Corporate Loan — Growth YoY

### **Percentage by Business Sectors**





### **Changes in Corporate Business Segmentation**

By ownership
i.e. State Owned Enterprises (SOE),
Corporate (Private/ Non SOE)

After

By Industry Sector
i.e. Agribusiness, Manufacture & Property,
Infrastructure, and Transportation

- Currently, the corporate segment no longer categorizes borrowers based on ownership (SOE / Non-SOE). Instead, the classification is based on the industry sector.
- The KPI of the Division that manages Corporate Loans is less focused on the loan outstanding, and more weight is given to CASA acquisition, FBI generation, and Value Creation generated for other business segments.
- This change in segmentation aims to have more focused and guided client service to acquire the whole corporate business value chain from upstream to downstream.



### **Corporate Business Strategy**

Selective Loan Growth & Improve Asset Quality

Boost CASA & Fee Income by Increasing Wholesale
Transaction

Optimizing Value Chain Business



## **DIGITAL INITIATIVES**







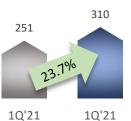


### Redefining Agent's Roles to Tap The Untapped













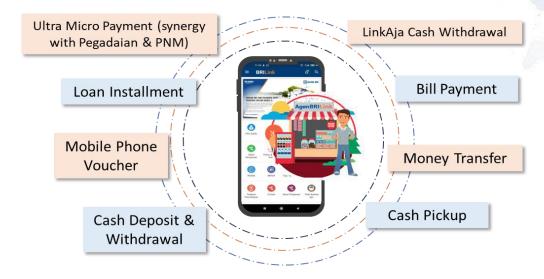
**266.0 Thousand** loan referrals ( 138.7% YoY)

**152.8 Thousand** saving referrals ( **1** 50.0% YoY)

IDR 18 T CASA ( 1 30.9% YoY)

55,300 villages covered by BRILink Agents (74.1% out of total villages)

#### **SERVICES PROVIDED**



**BRILINK** 

2.0

### **Productivity**

- Enhance business process
- Empower agent community & capabilities
- Introduce agent loyalty programs

**~** 

**S**(5)

### **Beyond Banking Transaction**

- · Develop agents as local super store
- · Utilize big data capabilities through BRIBRAIN

### **UMi Enabler**

- · Redefine role of agents to support UMi Ecosystem
- Integrate BRILink platform with UMi Corner & Gadai platform

### **Sales Channel Collaborator**

- Increase numbers of cross sell BRI Group marketmatched products
- · Platform integration to create excellent user experiences



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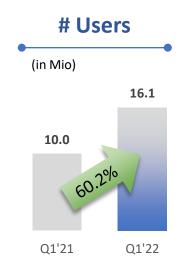
## Accelerating the Shift of Transaction into Digital

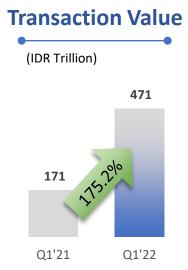


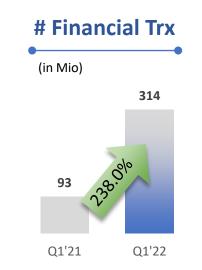




Given 130 million existing BRI customers, there is still a huge opportunity to increase BRIMO user

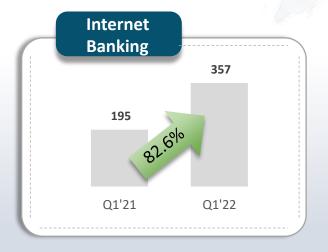








### # of Financial Trx (in Mio)







#### ... Journey To Become A Lifestyle Super Apps...





#### ...What Next On BRIMO?...

- 10 in 1 Ecosystem

  Customers everyday needs across 10 most preeminent ecosystem embedded within BRIMO
- Deepen Existing Customers
  Relationship through AI Technology
  AI will study the transaction patterns of
  existing customers in each product and
  will provide recommendations to other
  customers
  - Integrated financial product & services features of BRI Group





#### Digitalize Business Process through BRISPOT, to Increase Productivity and Efficiency

#### **Boost Productivity & Unleash The Potential**

#### DIGITALIZATON

#### BEFORE

- Double work
- Variative Financial Assessment
- No Cross Selling Modul



#### **AFTER**

- All in one go
- Standardized Template
- **Build-in Cross** Sell Module

#### **AUTOMATION**

#### BEFORE

- Manual Prescreening
- Manual Disbursement
- Manually notify by loan officer



#### **AFTER**

- · Automated Prescreening
- Automatic Disbursement
- · SMS & Email Notifications

#### **SIMPLIFICATION**

#### BEFORE

- Paper Based
- Manual Mapping
- Approval Process in 20 days



#### **AFTER**

- Paperless
- · Geo-tagging Technology
- Less in 1 day





**+100 K USERS** (LOAN OFFICERS & **APPROVERS)** 



**BRISPOT FEATURES BY SEGMENT** 

**MICRO +65** 

**SMALL +34** 

CONSUMER +43



Selamat Datang

Pick Up Trx

Sosialisasi Vaksin

BRISPOT

Rp.1.311.357.458

+140 **IMPACTFULL FEATURES** 

#### **BRISPOT Existing Features**

#### **Boost Productivity**

- · Sales & Pipeline
- Working Area Mapping
- Dashboard
- Portfolio Balancing
   UMi Corner Integration
- BRILink Partnership Profit and Loss

#### **Increase Efficiency**

- · Automated Pre-Screening
- Less Paper

Portfolio

- · All in one Application
- Pick Up Transaction
- BRISURF Integration
- · Online Loan Application Letter Register

#### Strengthen Risk Management

- Monitoring & Evaluation
- Assistance
- Early Warning System
- · Monitoring Point to · Loan Collection Point
  - · KUR Limit Monitoring
- "Activity Today"









#### **DIGITAL SAVING**

...Create account anytime anywhere...



#### **Web Browser**

www.bukarekening.bri.co.id

#### **BRIMo Apps**

#### **BRI Digital Saving Advantages**



Easily accessed



User Friendl



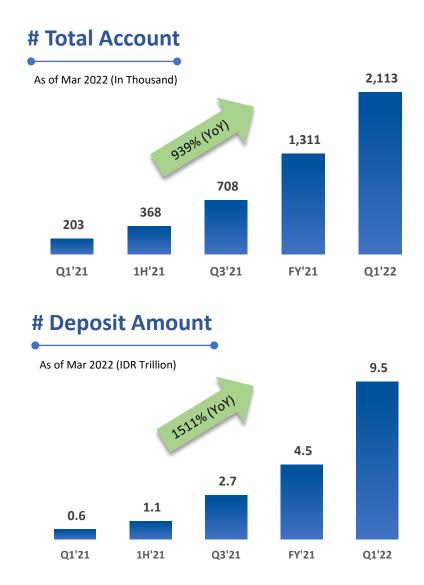
Quick Approval Process



No Visit Outle



Bundled with BRIMO & Internet Banking





#### **DIGITAL PLATFORM ECOSYSTEM**

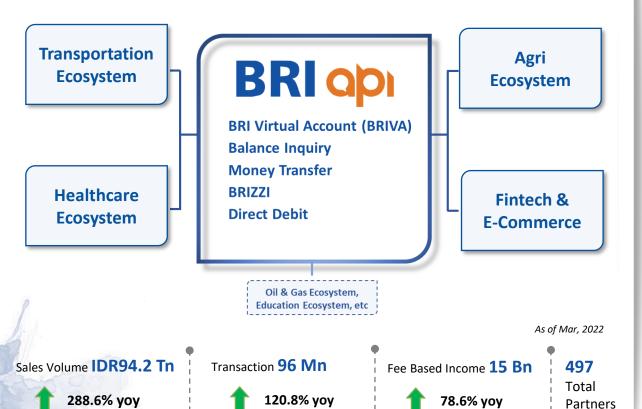


Leverage New Liquidity, New Opportunities and New Source of Growth

#### **BRIAPI**

#### Execute Digital Partnership with Precision & Speed (OpenAPI)

API which stands for 'Application Programming Interface' connects business processes, services, content, and data to channel partners, internal teams, and independent developers in an easy and secure way.



#### **Digital Ecosystem Platform**

Build ecosystem to offer products and services beyond core business to leverage new liquidity, new opportunities and new source of growth

As of Mar, 22

Platform	User	#Transaction	Volume
BRIMOLA (for LPG Agent & Distributor)	~113K (34.1% YoY)	~3.9mn (213.5% YoY) ID	R 3.7tn (102.5% YoY)
BRI Smart Billing	~51K (-41.8% YoY)	~203K (69.5% YoY) ID	R 233bn (31.6% YoY)
Junio Smart	~274K (62% YoY)	~198K (182.9% YoY) IDR	310bn (193.3% YoY)

#### **Online Traditional Market Platform**



Launched on Jun 2020

#Registered Market 6,558 (45.4% YoY)
#Market Traders 193K (185.2% YoY)

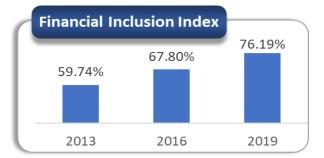
#Transaction 188K

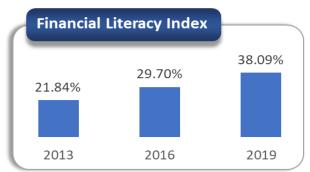
Transaction Volume IDR 22.8 Bn

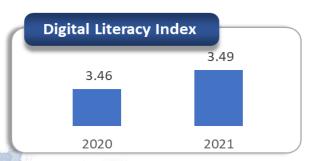


#### **DIGITAL ADVISOR**

#### ...Follow Customer's Digital Journey...







- Based on The OJK's survey, Indonesia
   Financial Inclusion Index shown increasing trend reach 76.19% in 2019.
   However, the Financial Literacy Index remain relatively low at 38.09%.
- The survey held by The Ministry of Information and Communication in 2021 also shown that National Digital Literacy Index still in Medium category (score 3.49 out of 5)

## **WBRI**

"To increase the financial and digital literacy of its customers, BRI introduced the role of Digital Advisors to increase customers' digital savviness and to assist them along the continuum of their digital journey"



#### **Digital Advisors**

#### **Digital Acquisition**

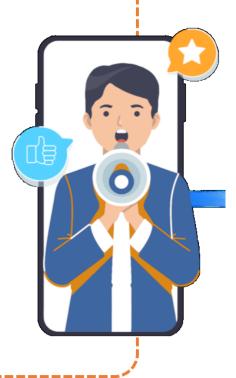
Encourage customers to **do** banking transaction through BRI digital platform, e.g. opening digital saving, using BRIMO for daily financial transaction, etc.

#### **Digital Transaction**

Assist customers to **perform** Financial transactions through IB, Mobile Banking & BRIMO, etc.

#### **Secured Digital Transaction**

Educate customers to have **secure** financial transactions, ie. by maintaining personal data confidentiality such as biological mother's name, PIN, OTP, CVV, avoid using wifi in public areas, etc.



#### Source :

- National Survey of Financial Literacy and Inclusion 2019 by Financial Services Authority
- National Digital Literacy Index Survey Results 2021 by Ministry of Information and communication Indonesia



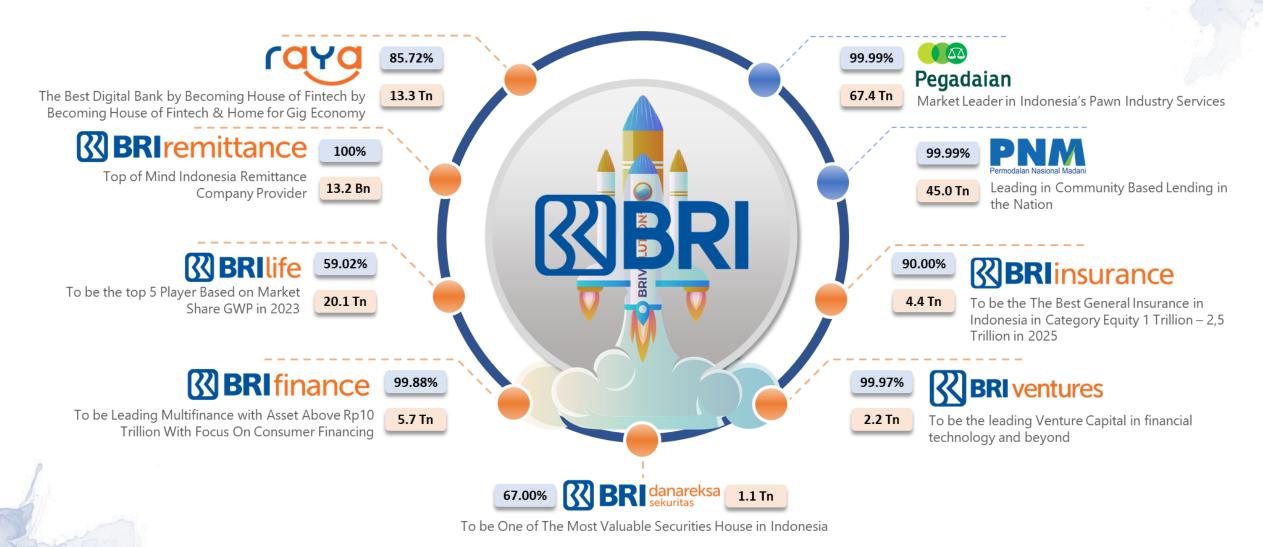
## **SUBSIDIARIES**





## **WBRI**

#### Income & Risk Diversification and Strengthen Customer Base



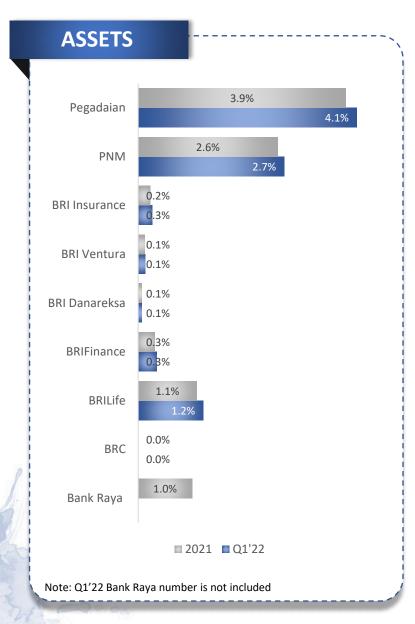
Note:

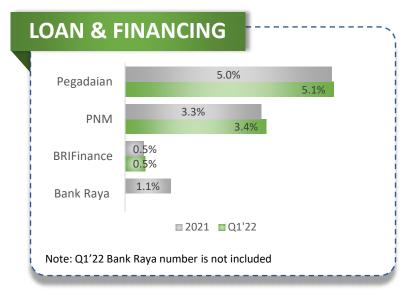
BRI % Shares Ownership Total Asset (in Rp)



## **SUBSIDIARIES CONTRIBUTION TO BRI GROUP**

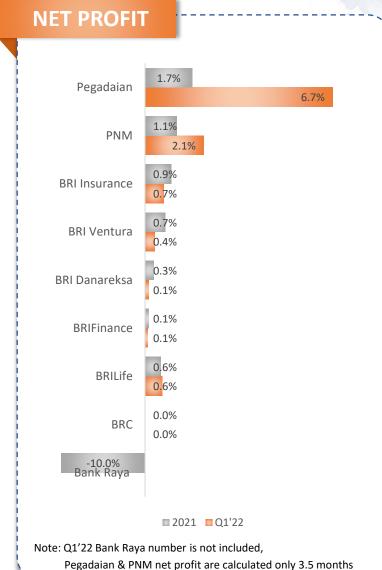








- In Q1'22 Subsidiaries contribution to total BRI Group was around 9-10% of Total Asset and Loan & Financing, relatively stable from FY'21
- while the net profit contribution in Q1'22 reached 11% or significantly increase from 2021 at -4.5%. In Q1'22 all BRI subsidiaries has recorded net profit with positive year on year growth.





## **ESG INITIATIVES**





### **BRI ESG PERFORMANCE HIGHLIGHT**





#### **Environmental Highlights**

**Assets** 

**BRI Green Financing Portfolio** 



**IDR 71.5T** 

Loans disbursed to Green Sectors

7.3%

of BRI total loan disbursement

Renewable Energy: IDR 6.3 T

Green Transportations: IDR 14.6 T

Green Building: 2.1T

Other Environmentally-Friendly Business: IDR 45.1 T

#### Liablities

(as of December 2021)



#### **BRI Sustainability Bond 2019**

BRI Sustainability Bond was issued in 2019 for USD 500 million and BRI has used the proceeds both for green and social projects

of total bond proceeds in 2021 were used for **Green Projects** 

#### **BRI Digital** Savings

BRI Digital Savings has the potential to reduce emissions from customers' commutes & less use of paper

#### **Human Capital & Operations**

(as of December 2021)

**Green House Gas (GHG) Emisions** 







Gross Emission Reduction from paper usage

**Gross Emission** Reduction from business travels

#### **Digital Operations**

BRI Digital Initiatives has the potential to reduce emissions from customers' commutes and less use of paper

\*Percent reduction represents FY2021 performance vs FY2019 baseline



#### **Social Highlights**

Assets

**BRI Social Financing Portfolio** 



**IDR 568.4T** Loans disbursed to Social Sectors

58.3%

of BRI total loan disbursement

#### **PNM Mekaar**

Empowering underprivileged women through the ultra micro ecosystem



11.5<sub>million</sub> Women Borrowers



Liablities

(as of December 2021)



#### **BRI Sustainability Bond 2019**

BRI Sustainability Bond was issued in 2019 for USD 500 million and BRI has used the proceeds both for green and social projects

69%

of total bond proceeds in 2021 were used for **Social** Projects

#### Operation

#### Senyum Mobile

Ultra Micro Holding







Co-Location



#### **Human Capital & Operations**

**Employee Breakdown By** Gender

**Board of Management** Senior Management (VP-SVP-SEVP) **Total Workforce**  as of December 2021)

Men Women 23% 77% 16% 84% 42% 58%

#### **Employee Engagement Survey**

2021 2020 3.46 3.27 2019 3.20

#### **Governance Highlights**

#### **BRI Governance Rating**

**Corporate Governance Perception Index** (CGPI)

95.10

The higher CGPI Score among others Bank, ) with an increase in score from 93.25 (2019) to 95.10 (2021).

**ASEAN Corporate Governance Scorecard** 

110.2

BRI's ACGS Score as of 2021

#### **ESG Governance at BRI**

#### **Dedicated ESG Division**

Established an ESG Division, a dedicate team that is responsible for ESG and Sustainable Finance implementation at BRI

#### **ESG Committee**

Established dedicated а Committee lead by CEO. The Committee is responsible in Review and evaluate the implementation of ESG policies and initiatives. Establish and recommend ESG work programs.

#### **CUSTOMER'S DATA PRIVACY & CYBER SECURITY MANAGEMENT**

**Dedicated Data Privacy & Cyber Security Management Division** 



**Enterprise Data** Management Division a Division that specifically handles



#### Information **Security Division**

a Division that specifically handles Cyber Security



#### certified PA-DSS

Data Management

(Payment Application-Data Security Standard) for BRI's Direct Debit API



#### ISO 27001:2013

For Big Data, Open API, Card Production Managing Event & Cyber Threat Monitoring. Spacecraft Operation & Data Center Facilities





## **BRI SUSTAINABLE FINANCE FRAMEWORK**



"We are committed to give optimal values to stakeholders by implementing a Sustainable Finance Framework in our banking activities"

#### **Assets**

- As of Mar'22 BRI Sustainable Loan Composition was 65.6% of BRI Total Loan
- Credit risk management policy on CPO, that obligate all CPO borrower to have ISPO and/or RSPO certificate
- Require AMDAL or Environment Impact Assessment (EIA) document

#### **Operations**

- Adopting digital business process to reduce paper consumption through BRISTAR, BRISPOT and BRISMART application.
- Product Governance
- Data Privacy and Cyber Security
- Fair Advertisement Policy
- Anti Money Laundry Policy
- Strengtened ESG Governance by establishment of ESG Committee and ESG Desk
- BRI has received a gold category greenship certificate from the Green Building Council Indonesia for the BRI New Building "BRILian Tower".

#### Liabilities

- ESG-linked Liability Products: BRI Sustainability Bond 2019
- Socially Responsible Liability Products with Anti-Money Laundering and Counter-Terrorism Financing Policies
- Digital Saving Product to support Paperless Banking

#### **Human Capital**

- Socially Responsible Human Capital Strategy with Diversity, Anti Discrimination and Equality Policies
- Gender-blind remuneration remuneration and benefit policies
- Integrated Corporate Culture "BRI One Culture"
- Comprehensive Employee Training and Development
- Govern Talent Management Through Nomination And Remuneration Committee & HC Committee



#### **SUSTAINABLE BUSINESS ACTIVITIES**

#### Financing For Sustainable Development



#### **BRI Loan Policy**

**BRI Negative List Loan Policy**, BRI is committed to have no exposure in several sectors including but not limited to:

- X Illegal Logging
- X Cultivation of Marijuana & Narcotics productions and trading
- Forced labor, child exploitation, human rights violation
- X Money Laundering
- X Destroying historical and archaeological building
- X Trading protected animals
- X Fishing business using fishing gear that is prohibited by regulation
- X Other fields/sector according to applicable law

#### **Specific Loan Policy to CPO Sector**

CPO borrower is required to has an ISPO/RSPO certificate or at least has registered in the ISPO certification process

#### **Other Loan Policy**

- No borrowers with Black PROPER rating (Company Performance Rating Assessment by Ministry of Environment and Forestry)
- Other requirements in accordance with the applicable law





## **COMMITMENT TO ACHIEVE SUSTAINABLE DEVELOPMENT GOALS (SDGS)**





> 40% of BRI's total loans is contributed by Micro and Ultra Micro Loans, distributed to 14.3 million borrowers



BRI provides assistance to communities affected by the tropical cyclone disaster in East Nusa Tenggara.



BRI provides assistance in the form of health support infrastructure provided to 74 hospitals in 18 BRI Regional Offices.(i.e. hospital beds, oxygen cylinders, oximeters, etc.)



The BRI Peduli – Indonesia Cerdas Program, renovated 4 Border Schools located on the border of the Republic of Indonesia, namely Atambua, Karimun, Jayapura and Nunukan.



PNM Mekaar as BRI subsidiary, provide Rp23.5 Trillion loan disbursement for 10.5 Million underprevilaged woman.



Desa BRILIAN program provide empowerment and assistance program has disbursed loans to sustainable water and wastewater management projects.



BRI has disbursed loans to renewable energy projects.



The BRI micro loans has created jobs for micro business entrepreneurs



UMI Corner, digital product innovation which is a marketing tool for Ultra Micro product



BRI implemented zero tolerance to discrimination



The BRI Sustainability Bond has provided access to affordable houses, financed the LRT Jakarta and the Green Building Projects



The BRI Digital Initiatives, such as BRISMART Digital Learning System, and BRISPOT Digital Loan System have helped reduce GHG emissions (less business travel)



BRI requires all CPO producer borrowers to have ISPO and/or RSPO certification.



The BRI Peduli – Indonesia Lestari Program aims to support the preservation of nature for a better life (i.e. planting mangrove seedlings, etc)



BRI has internal financial crime prevention policies and human rights policy. Every year all employees complete e-training to prevent bribery, corruption, etc.



BRI is the chairman of Indonesian Sustainable Finance Initiative (IKBI) that aims to support the government's effort in achieving the SDGs





## TRANSACTION HIGHLIGHT

• Issue date: 21 March 2019

Size: \$500 MillionMaturity: 5 yearsCoupon: 3.95%

Rating: Baa2 by Moody's

BBB- by Fitch

BY ELIGIBLE CATEGORY

## PROCEEDS ALLOCATION

#### BY PROJECT TYPE

- **69%** for Social Projects
- 31% for Green Projects
- 31.06%: Green Project
- 18.40%: Employee Generation
- 11.94%: National Economic Recovery
- 11.82%: Socioeconomic

  Advancement and Empowerment
- 0.49%: Affordable Housing



in Southeast Asia in RegS Format



"BRI's Sustainability Bond Framework is credible and impactful"





#### **Decent Work and Economic Growth**

• Job creation supported by Micro Loans



#### **Reduced Inequality**

• Job creation by targeting micro start-ups entrepreneurs



#### **Sustainable Cities and Communities**

- Access to affordable houses
- LRT Jakarta Project
- Green Building Project





#### **BRI FOR COMMUNITY**

Empowering the People, Nurturing The Planet

#### **EMPOWERING UNDERPRIVILEGED WOMEN THROUGH** THE ULTRA MICRO ECOSYSTEM

PNM Mekaar provide access to capital, assistance, & capacity building programs for Underprivileged Community & SME, especially female housewives.

As of Mar'22



**+11.5Mn** Female Borrowers



PNM Mekaar provides 3 (three) types of capital for underprevileged women to create sustainable and independent customer's business.

#### **01** Financial **Capital**

Meekar Financing

#### 02 Intellectual **Capital**

Training and Monitoring: Softskill, Hardskill and **Business Development** 

#### 03 Social Capital

- **Business Network**
- Social Care
- **Emphaty**
- **Business Synergy** between Customers







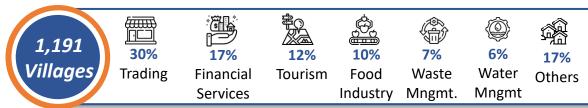


## desa Empowering the VILLAGE COMMUNITY THROUGH brilian Brilian VILLAGES INITIATIVE ("DESA BRILIAN")

Incubation & Literacy Program for BRI-fostered villages through Business Optimization of Village Owned Enterprises (Badan Usaha Milik Desa/BUMDES)

#### **DESA BRILIAN ACTIVITIES**





## linkumkm platform

A Digital Empowerment Platform that aims to improve the Indonesian MSMEs capability through an integrated program that can be accessed through the website & application.

#### **MSME Smart Menu**



The MSME Smart menu on the application provide features to assess the MSME business capability through "Assessment of Upgrading MSMEs" & provide education through "Programs and training modules" features.

As of Mar'22



Self Assessment

1.936 Mn Storefront 9.961 User

Module 281

Community 782

#3 Determination of search for market

access

**Top Module** 

#1 Increase Market Acess

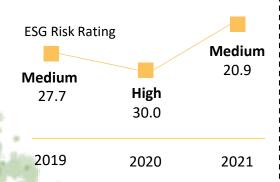


Website access: https://linkumkm.id/

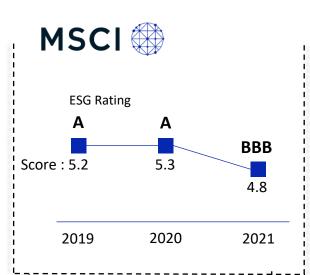
















**OVERALL SCORE** 

110.2

Increased from 93.08 in 2019

**Top 3 Public Listed Company** in Indonesia with Top Score above 97



**CGPI SCORE** 

95.10

Increased from 93.25 in 2019



SRI-KEHATI Index is the Sustainable and Responsible Investment (SRI) Biodiversity index that uses the principles of ESG

- ✓ SRI-KEHATI
- ✓ ESG Quality 45 IDX KEHATI
- ✓ ESG Sector Leaders IDX KEHATI



**IDX ESG Leaders** 

IDX ESG Leaders index measures the performance of companies that have good ESG assessments and are not involved in significant controversy

BRI has been a constituent of the IDX ESG Leaders Index (ESGL) since March 2021



## **RECOGNITIONS ON BRI ESG INITIATIVES**



#### **ESG AWARDS 2021**

# T DO DESIGNATION OF THE PROPERTY OF THE PROPER

TOP 5 STAR CSR 2021, TOP LEADER ON CSR COMMITMENT

**Top BUSINESS AWARD 2021** 

#### **CSR AWARD**



BRILIAN TOURISM VILLAGE
DEVELOPMENT

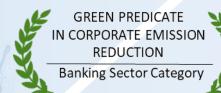
**ANUGERAH CSR IDX CHANNEL 2021** 



BEST CSR OF THE YEAR, CEO CSR
OF THE YEAR

**NUSANTARA CSR AWARD** 

#### **BERITASATU AWARD**



GREEN PREDICATE
IN CORPORATE EMISSION
REDUCTION

SOE Bank Sector Category



#### **BEST ESG DISCLOSURE AWARD2021**

#### **BERITASATU AWARD**



DISLOSURE RATING: LEADERSHIP A, BEST ESG
DISCLOSURE: BANKING SECTOR, BEST ISHGK –
ESG DISCLOSURE, BEST ESG DISCLOSURE: ISSUER
CATEGORY



**PLATINUM RANK** 

ASIA SUSTAINABILITY REPORTING RATING (ASRRAT) AWARDS 2021



**BEST ESG DISCLOSURE SOE Bank Category** 

BERITASATU AWARD







## **BOARD OF COMMISSIONERS**





Commissioner



Commissioner/ Independent

Commissioner

















<sup>\*</sup> Effective after OJK's approval on the Fit & Proper Test in accordance with the prevailing regulations



## **BOARD OF MANAGEMENT**





Director of Consumer Business



Director of Small and Medium Business



Director of Finance



President Director



Vice President Director



Director of Micro Business



Director of Digital and Information Technology



Director of Networks and Services



Director of Compliance



Director of Wholesale and Institution Business



Director of Risk Management



Director of Human Capital



SEVP Treasury & Global Service



SEVP Corporate Banking



SEVP Fixed Asset Management & Procurement



SEVP Operations



SEVP Internal Audit



SEVP Change Management & Transformation Office



## **OTHERS**



# BRI NETWORKS The Most Extensive and Largest Networks

Branchless Network	2017	2018	2019	2020	2021	1Q'22	YtD
Brilink Agents	279,750	401,550	422,160	504,233	503,031	539,705	36,674

Branch Network	2017	2018	2019	2020	2021	1Q'22	YtD
Head Office	1	1	1	1	\ \ \ 1	1	<del>-</del>
Regional Offices	19	19	19	19	19	18	(1)
Branches	468	468	467	467	450	450	-
Subbranches	610	609	611	611	588	582	(6)
BRI Units	5,382	5,381	5,382	5,382	5,222	5,181	(41)
Cash Offices	992	964	952	547	525	517	(8)
Teras BRI	2,536	2,069	2,049	1,867	1,697	1,614	(83)
Teras Mobile	638	136	137	136	136	135	(1)
Payment Point	38	50	54	397	355	354	(1)
Total	10,684	9,697	9,672	9,427	8,993	8,852	(141)

E-channel	2017	2018	2019	2020	2021	1Q'22	YtD
ATM	24,684	22,684	19,184	16,880	14,463	14,425	(-38)
EDC	302,921	284,425	204,386	198,785	203,027	207,288	4,261
CRM	1,992	2,609	3,809	5,809	7,407	7,407	-
e-Buzz	57	57	57	57	57	57	-
Total	329,654	309,775	227,436	221,531	224,954	229,177	4,223



### Enhance productivity & deliver superior customer experience

01 End to End Operating Model
Universal Banker Self Services C

Universal Banker, Self Services Chaneels, Agile Branch Operating Model and develop tech enabled sales tools

Accelerate Migration of ATM to Cross Industry
Utilities

Improve ATM/ CRM operational efficiency and productivity

Customize Branch Format
Smart Branch, Flagship Branch and Community Branch

**Automate & Digitize Business Process** 

04

05

Enhance branch efficiency and customer experience through new business process (i.e. self service banking)

**Optimize Distribution Network Footprint** 

Optimization of the branch network footprint in line with unexplored micro market opportunities

Redefine the role of BRILink Agents to become **Primary**Channel

**BRILINK 2.0** 

Enhance digital sales & marketing capabilities

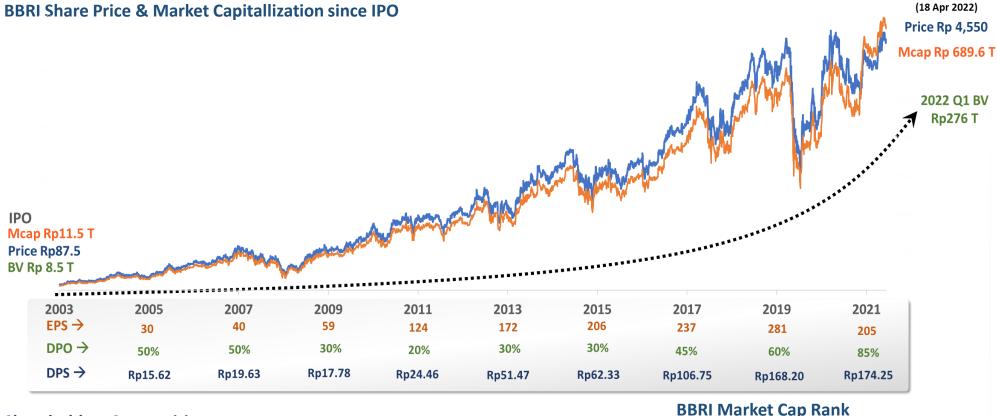
Strengthen digital sales and digital marketing capabilities

94

## BBRI OVER THE YEARS







#### **Shareholders Composition**

Shareholder	2015	2016	2017	2018	2019	2020	2021	Q1 2022
Government	56,75%	56,75%	56,75%	56,75%	56,75%	56,75%	53.19%	53.19%
Public	43,25%	43,25%	43,25%	43,25%	43,25%	43,25%	46.81%	46.81%
Foreign	78,12%	80,12%	84,33%	79,48%	80,68%	77,39%	74.68%	76.12%
Domestic	21,88%	19,88%	15,67%	20,52%	19,31%	22,61%	25.32%	23.88%

## BBRI Market Cap Rank in South East Asia Bank





## **BRI CREDIT RATINGS**



#### **BRI International & Domestic Ratings**

# Fitch Ratings Long Term Rating : BBBShort Term Rating : F3 Viability Rating : bb+ Government Support Rating : bbbNational Long Term Rating : AA+ National Short Term Rating : F1+

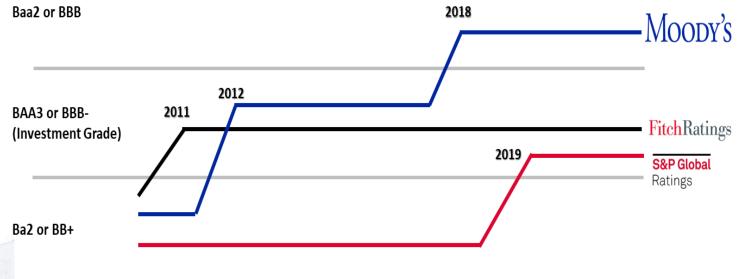
## Moody's

•	Long Term Counterparty Risk – Fgn Curr	: Baa1
•	Long Term Deposit – Fgn Curr	: Baa2
•	Long Term Debt – Fgn Curr	: Baa2
•	Short Term Counterparty Risk – Fgn Curr	: P-2
•	Short Term Deposit – Fgn Curr	: P-2
•	Baseline Credit Assessment	: baa2
•	Adj Baseline Credit Assessment	: baa2

#### S&P Global

#### Ratings

Issuer Credit Rating : BBB-Stand-Alone Credit Profile : bbb-Outlook : Negative





National Rating : id AAA
Stable Outlook







Best BOD, Best CEO, Best CRO.
Best CCO. Best Corporate
Governance & Performance –
GRC & PERFORMANCE
EXCELLENCE AWARD 2021



Best Company to Work For in Asia – HR AWARD ASIA 2021



ANUGRAH BUMN (SOE AWARD)

Transformation, and Best Corporate



Banking Sector Emitance & SOE Bank Best ESG Disclosure – BERITA SATU 2020



Leadership Rating A -ESG AWARDS 2021



Best Retail Bank – THE ASIAN BANKER 2020



Global 2000 World's Largest
Public Companies FORBES 2021

# **Banking 500 2021**

Most Valuable Brand for Banking – BRAND FINANCE: BANKING 500



# **WBRI**

## **Thank You**

#### PT BANK RAKYAT INDONESIA (Persero) Tbk.

Investor Relations
7<sup>th</sup> floor BRI II Building
Jl. Jenderal Sudirman No. 44-46 Jakarta 10210
Indonesia

Phone: 62 21 5752006/09, 5751952/79

Website : www.ir-bri.com Email : ir@bri.co.id

